



Fremont School District 79
28855 North Fremont Center Road
Mundelein, IL 60060
Office: (847) 643-8815

Dear Parent(s)/Guardian(s),

Quest Food Management Services, Inc. is honored to provide lunch service for your students at Fremont School District 79.

The account program that we use is called "Mealtime Online" and is accessible to all parents/guardians district-wide once your student is registered. Upon registration at Fremont, your student will have an account set up automatically. The sign-up process for parents is strictly for viewing purchase statements, checking balances, setting up notifications, and adding funds. Mealtime will use the same ID number as your student uses at Fremont. This information can be found in TeacherEase by clicking on the Miscellaneous tab and then selecting Locker/Lunch PIN. The "Student Number" is the number to use when setting up your account. You will need this ID number(s) to add access for your student(s) to your online portal. If you need assistance, you may call our office at the number listed above or email the Food Service Director at asmith@fsd79.org.

You will access the website portal directly at www.mymealtime.com. This system will maintain a record of your student's spending throughout their enrollment at Fremont. You can review purchases at any time and set up low-balance notifications.

There is a service fee for online deposits that Mealtime collects (4.9% of total amount per deposit) and each deposit has a \$20 minimum to be accepted.

You may also add funds to your account via cash or check to waive this fee by sending the cash/check to the address above, ATTN: Quest, or dropping your cash/check off at any of the school offices. Please include your student's full name on the check & envelope. We suggest an initial balance deposit of \$100 or as you see fit to begin the school year. There is a service fee of \$30.00 charged for all NSF checks.

For the 2026-2027 school year, the meal rate will be \$3.75 for a full hot lunch with milk/8 oz. bottle of water; \$3.20 without any drink; Milk and 8oz waters will be \$0.50 to purchase a la carte. These prices will be subject to change for the 2027-2028 school year.

Please note that if you require lunch assistance through available programs, you must complete and submit the Free and Reduced Lunch Application found in the Miscellaneous tab of your Teacherease portal. You will be responsible for any purchases until the application is approved by the district.

At the end of the school year, all account balances will roll over into the next school year, or may be requested to transfer to a siblings account. We know you will find Mealtime Online beneficial in funding your student's account balance and look forward to serving your student(s) for the 2025-2026 school year. Please call Quest at the provided number with any questions, comments, or concerns.

Sincerely,

Tony Smith, Quest Director of Food Services
Office: (847) 643-8815; Email asmith@fsd79.org