

TAM SIM NO YUAV TSUM MUAJ COV PIB CAIJ

Qhov no yuav tsum tau ua rau Kev Kawm Ntawv Txhua Yam cov caij bus xwb.



Tag nrho cov menyuum kawm ntawv Kawm Ntawv Txhua Yam nws caij lub bus yuav tsum tau rau npe nyob rau Zum, Fresno Unified qhov app. tshiab muab tsheb thauj menyuum kawm ntawv. Thov sau npe sai li sai tau yog li ntawd koj tus menyuum kawm ntawv yog muab fij thauj thiab caij nyob rau thawj hnub rau tsev kawm ntawv (Hnub Monday, Lub Yim Hli 17). Cov pib caij tsheb yuav tsum tau sau thiab tau muab rau cov menyuum kawm ntawv nyob rau hauv tsev kawm ntawv.

STEPS

1. **Mus rau nplooj ntawv Kev Thauj Mus Los**

Mus saib fresnounified.org/departments/transportation. Nyob rau nplooj ntawv tog saum toj kawg, ntsia rau "Attention Families: Rau npe rau Zum, peb qhov app tshiab tsheb thauj menyuum kawm ntawv" thiab nias qhov link-los yog yees duab qhov QR code rau mus ncaj qha mus rau daim ntawv rau npe.

2. **Sau koj tus menyuum kawm ntawv cov lus qhia paub rau**

Koj yuav tsum tau muaj koj tus menyuum daim ID Naj Npawb thiab hnub yug.

3. **Qhia koj chaw nyob & xaiv cov chaw bus nres**

Koj qhov chaw nyob yuav paub nyob rau hauv tiag tiag, thiab koj rau npe tau koj tus menyuum kawm ntawv cov chaw bus nres. Xav kom siv qhov chaw nyob txawv? Nyem qhov Sau Kho lub pob nyob rau sab xis rau qhov chaw nyob.

4. **Saib koj tus email kev hais qhia paub**

Kev thauj txhua zaum siv kwv yees li 48 teev — nws yuav siv sij hawm ntev zog sam sim cov sij hawm kev rau npe caij coob tshaj. Thaum koj tus menyuum yog tau muab sij hawm caij rau, koj yuav tau txais qhov email muaj cov kev qhia rau qhov Zum app thiab seb koj yuav taug qab koj tus menyuum kawm ntawv li cas.

DAIM PIB CAIJ BUS COV CAI

- Cov menyuum kawm ntawv yuav tsum muaj lawv daim pib caij bus nrog lawv txhua txhua hnub lawv caij thiab yuav yees daim pib thaum mus nkag thiab tawm hauv lub bus.
- Pib rau Monday, lub Cuaj Hlis Tim 28, cov menyuum kawm ntawv yuav tsum muaj lawv daim pib caij rau nkag mus rau lub bus. Cov menyuum kawm ntawv tau rau npe caij leej twg tsis muaj lawv daim pib nrog lawv yuav nkag mus caij zaum kawg.
- Cov menyuum kawm ntawv yuav tsuas caij lub bus muab lawv rau xwb. Tus menyuum kawm ntawv leej twg sim nkag mus rau lub bus tsis yog muab rau lawv cai yuav tsis kam thauj.
- Qhov Zum Parent App yog qhov app tiag tiag rau Fresno Unified cov tsev neeg — siv nws rau khaws cia nrog koj tus menyuum qhov dej num kev cai thiab tau txais cov kev ua tshiab tseem ceeb thauj.

register.ridezum.com/fusd-sy-2026-27

XAV TAU KEV PAB?

- Kev sau npe & app kev txhawb pab: Zum Customer Service Team **1-855-743-3986 (1-855-RIDEZUM)**
- Cov lus nug txog koj tus menyuum qhov tau muab rau lub bus fiv thauj: **(559) 457-3138**
- Website: fresnounified.org/departments/transportation

**YEES DUAB
RAU NPE**
Npaj koj tus
menyuum
daim ID Tau!

