

BUS PASSES NOW REQUIRED

This requirement applies to General Education bus riders only.



All General Education students who ride the bus must be registered in Zum, Fresno Unified's new student transportation app. Please register as soon as possible so your student is routed and riding on the first day of school (Monday, August 17). Bus passes will be printed and given to students at school.

STEPS

1. **Go to the Transportation page**

Visit fresnounified.org/departments/transportation. At the top of the page, look for “Attention Families: Register for Zum, our new student transportation app” and click the link — or scan the QR code to go straight to the registration form.

2. **Enter your student's information**

You will need your student's ID number and date of birth.

3. **Confirm your address & choose bus stops**

Your address will populate automatically, and you can register your student's bus stops. Need to use a different address? Click the Edit button to the right of the address.

4. **Watch for your confirmation email**

Routing normally takes about 48 hours — it may take a little longer during periods of high registration volume. Once your student is routed, you'll receive an email with instructions for the Zum app and how to track your student(s).

BUS PASS RULES

- *Students must have their bus pass with them every day they ride and will scan the pass when getting on and off the bus.*
- *Beginning Monday, September 28, students must present their bus pass to board the bus. Registered students who do not have their pass with them will board last.*
- *Students may only ride the bus assigned to them. A student who tries to board a bus they are not assigned to will be denied transportation.*
- *The Zum Parent App is the official app for Fresno Unified families — use it to keep up with your student's riding activity and receive important transportation updates.*

register.ridezum.com/fusd-sy-2026-27

NEED HELP?

- Registration & app support: Zum Customer Service Team **1-855-743-3986 (1-855-RIDEZUM)**
- Questions about your student's assigned bus route: **(559) 457-3138**
- Website:
fresnounified.org/departments/transportation

**SCAN TO
REGISTER**
Have your
student's
ID ready!

