

ParentVUE Directions for 26-27

UPDATE the ParentVUE App - In order to easily access your child's school information throughout the year, you need to update the app on your phone:

- 1) Delete the old version of the app.



- 2) Install the new version of the app by going to your appropriate app store.



- 3) After downloading, follow the directions on the screen.
 - 4) Type in the zip code (if asked) and choose Giles County Schools and choose "YES".
 - 5) Type in the same username and password you used in the old app/website. (You may need to press Login twice). It will then take you through a short tour (if you choose.)
 - 6) You should then be able to use the app on your phone.
- ***If you are having trouble with the app, you can always go to the website and go to ParentVUE by clicking the ParentVUE picture or going directly to the URL <https://tn-giles-psv.edupoint.com>***
 - ***If you have forgotten your password, you may go to the website link and click the Forgot Password icon. You should get a password reset sent to your email address you used to sign up for PVUE.***
 - ***If you have issues logging in, please contact your child's school.***