ALA Charlotte

8000 Robinson Church Rd, Charlotte, NC 28215

https://www.alaschools.org/nc/charlotte-k-8

Digital Delivery Student Information 26-27

Student Expectations

- Bring your device each day charged
- Treat the device with care and respect
- Keep your device over the summer
- The device will only be used for school-related activities
- Repair is only permitted by the school technicians
- Device Agreement must be signed in Infinite Campus **BEFORE** the first day of school or pickup
- Dispute damage charges for your device with the campus **Dean of Students**
- Report your stolen device within 24 hours to the **Dean of Students**
- Any attempt to:
    - Bypass Securly
    - Install Unapproved Software
    - Sharing Information with other students on how to attempt to break the two previous rules will result in an immediate Yellow Card from the IT department, and the Dean will be notified.
- Personal devices are **NOT** permitted and will not be allowed on the network.

ALA Charlotte

8000 Robinson Church Rd, Charlotte, NC 28215

https://www.alaschools.org/nc/charlotte-k-8

IT Repair Shop

Location	Operation Hours (Monday-Friday)
IT Workshop (2nd Floor Office)	8:00 AM - 12:00 PM

Repair Information

Insurance cost: **$35.00**

- Covers replacement and parts, partial full replacement cost
- The insurance plan only covers a single school year
- Chargers will only apply for physical damage/par replacement
- Device/part failure will not be charged
- Charges will be billed to the Parent Portal within **Infinite Campus**
- Insurance can be purchased within **Infinite Campus** at **any point** in the year
- Device Protection Plan is **optional**

ALA Charlotte

8000 Robinson Church Rd, Charlotte, NC 28215

https://www.alaschools.org/nc/charlotte-k-8

Device Protection Plan

Part	Base Price	Insurance Price
Full Replacement	$380.00	$175.00
Screen	$80.00	$30.00
Palm Rest	$80.00	$30.00
Battery	$80.00	$30.00
Charger	$30.00	$15.00
Back Panel/Top Shell	$30.00	$15.00
Keyboard	$30.00	$15.00
Trackpad	$15.00	$5.00
Camera/Wi-Fi Card	$15.00	$5.00
Display Cable/Speakers	$15.00	$5.00
Bezel/Hinges	$15.00	$5.00