ALA Charlotte

8000 Robinson Church Rd, Charlotte, NC 28215

https://www.alaschools.org/nc/charlotte-k-8

Digital Delivery Parent Information Sheet 26-27

Digital Delivery Program

The Digital Delivery Program aims to enhance our students' educational experience, provide seamless access to learning resources, and ensure continuity in their studies regardless of location by equipping them with a device they can use in the classroom and at home.

Student Device

Students enrolled at our 7th & 8th grade campus will be assigned a device to take home. Students in K-6 grades will not participate in our Digital Delivery Program as they can access their devices during school hours.

Students participating in our Digital Delivery Program must have the **Digital Device Agreement** form signed by both the student and their parents.

- The form can be found in the student profile in **Infinite Campus.**
- The form must be signed before picking up the device.
- If the **Digital Device Agreement** form has not been signed, a student **will not receive a device.**

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No Cost

ALA Charlotte will provide free devices. The only charges will be for replacement parts.

Real-Time Notification

If your student submits a device for repair, you will receive a notification in your Infinite Campus Parent Portal. Once the device has been repaired, you will be notified of the part(s) replaced and the repair cost.

Students Safety

At ALA Charlotte, student safety is our top priority. This includes keeping our students safe online, including on the internet. That's why we utilize Securly, a content filtering system that filters unauthorized content on the web in class and at home. Securly provides 24/7 real-time monitoring of your student device that flags access of inappropriate or dangerous content and makes a report to campus administration.

Stolen Device

If the student device has been stolen, a police report must be filed and submitted within 72 hours; otherwise, your student’s Infinite Campus account will be charged for a **FULL** device replacement. Students should inform their **Dean of Students** about the theft of their device immediately.

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Device Protection Plan

Part	Base Price	Insurance Price
Full Replacement	$380.00	$175.00
Screen	$80.00	$30.00
Palm Rest	$80.00	$30.00
Battery	$80.00	$30.00
Charger	$30.00	$15.00
Back Panel/Top Shell	$30.00	$15.00
Keyboard	$30.00	$15.00
Trackpad	$15.00	$5.00
Camera/Wi-Fi Card	$15.00	$5.00
Display Cable/Speakers	$15.00	$5.00
Bezel/Hinges	$15.00	$5.00

Device Protection Plan

ALA Charlotte offers an insurance plan for families who want to offset the cost of replacement parts.

- Insurance cost: **$35.00**
- Covers replacement and parts, partial full replacement cost
- The insurance plan only covers a single school year
- Charges will only apply for physical damage/part replacement
- Device/part failure will not be charged
- Charges will be billed to the Parent Portal within **Infinite Campus**
- Insurance can be purchased within **Infinite Campus** at **any point** in the year
- Device Protection Plan is **optional**