Families & Visitors During Emergencies

Staying Informed During Emergencies

The safety and well-being of our students is Colby-Sawyer College's highest priority. During emergencies, the College works to provide accurate and timely information to students, employees, families, and visitors while coordinating with local emergency responders and community partners.

This page explains how the College communicates during emergencies, when families can expect notifications, and where to find reliable information during an incident.

How the College Communicates During Emergencies

Depending on the nature of the incident, emergency information may be shared through:

- CSC ALERT emergency notifications
- College email
- Emergency banners and updates on the College website
- Official College social media accounts
- Emergency Information Line recordings at 1-800-779-1837
- Direct communication from college officials when appropriate

CSC ALERT is the College's primary emergency notification system and is used to communicate urgent safety information, severe weather warnings, campus closures, shelter-in-place instructions, evacuation orders, and other critical updates.

Stay Connected

Parents and family members can stay informed during emergencies. Students who enroll in CSC ALERT have the option to add family members' cell phone numbers and email addresses to their account. This allows designated contacts to receive emergency notifications, campus closure announcements, and other important safety messages directly from the College.

When Families Can Expect Notifications

Families may receive information when an emergency significantly affects campus safety or operations, including:

- Severe weather events
- Campus closures or delayed openings
- Extended power or utility outages
- Evacuations or shelter-in-place events

- Significant campus emergencies
- Major disruptions to college operations

In many situations, students may be the first and best source of information for their families. We encourage families to discuss communication plans with their students before an emergency occurs.

During an Emergency

During an incident, the College's priority is protecting life safety and supporting emergency response operations. Information will be shared as it becomes available and can be confirmed.

Families can assist by:

- Monitoring official College communication channels
- Communicating directly with their student when possible
- Avoiding the spread of rumors or unverified information
- Refraining from coming to campus unless instructed to do so by college officials

Student Safety and Support

Colby-Sawyer maintains a comprehensive network of support resources available to students, including Residential Education, Student Development, Campus Safety, Health Services, Counseling Services, and after-hours emergency support.

For information about available student support resources, visit the **Student Support Resources** page. [link to new PDF]

Emergency Contact Information

Emergency (Police, Fire, EMS): 911

Campus Safety (24 Hours):
(603) 526-3300

For emergency updates, monitor CSC ALERT, the College website, and official College communication channels.

Our Commitment

Colby-Sawyer College is committed to maintaining a safe, prepared, and resilient campus community. Through planning, communication, training, and strong partnerships with local responders, we strive to provide students and families with the support and information they need before, during, and after emergencies.