



You can now report complaints about unsafe e-bike and e-motorcycle activity through the City of Phoenix Traffic Complaint Hotline and Online Reporting Form.

As e-bikes and e-motorcycles continue to grow in use, the city has received increasing concerns about unsafe riding in neighborhoods, parks, sidewalks, and roadways. Community members can report ongoing, non-emergency issues directly through the link.

Examples of reportable concerns include:

- Reckless or excessive-speed riding
- Failure to obey stop signs or traffic signals
- Unsafe riding in areas with heavy foot traffic
- Recurring problem locations or repeated unsafe behavior
- Other ongoing traffic safety concerns in your neighborhood

Community reports help the Phoenix Police Department identify problem areas and decide where resources are most needed. Depending on the nature and frequency of complaints, the department may respond with public education, targeted enforcement, increased officer presence, or specialized units.

Your reports provide valuable information that helps the Phoenix Police Department identify recurring traffic safety concerns and determine where resources may be most effective. Depending on the nature, location, and frequency of reported issues, the Phoenix Police Department may respond with a combination of public education, targeted traffic enforcement, increased officer presence, specialized units such as the Motor Unit, or the use of available technology and other city resources to better understand and address ongoing e-bike / e-motorcycles safety concerns. Community reporting plays an important role in helping prioritize these efforts and improve safety for everyone.

To submit a non-emergency traffic complaint, visit the City's official Traffic Complaint Hotline and Online Reporting Form:

<https://www.phoenix.gov/administration/departments/police/community-resources/traffic-complaint-hotline.html>



(←scan this QR code for access to e-bike / e-motorcycles complaint form)





Please remember:

- **Call 911** if there is an emergency or someone is in immediate danger.
- For ongoing, non-emergency traffic concerns, use the Traffic Complaint Hotline and Online Reporting Form.

Attached is a link to a YouTube video that our department put together regarding recent enforcement efforts.

[Know the Rules: E-Bike Safety and Enforcement | Phoenix PD](#)

See the attached Phoenix Police Department flyer regarding the Arizona Revised Statutes and Phoenix City codes concerning e-bike / e motorcycles.

Working together, we can make Phoenix's neighborhoods, parks, sidewalks, and roadways safer for everyone in the community.

Thank you for helping keep Phoenix safe,

Phoenix Police Department





E-Bike, E-Scooter, Motor-Driven Cycle



ELECTRIC BICYCLES (PCC 36-500-514)

Fully operable pedals and an electric motor.



ENFORCEMENT

Phoenix City Code 36-504

Electric bicycles are prohibited on sidewalks.

Phoenix City Code 36-510

Electric bicycle age – 16 years old minimum.

DUI AND FELONY FLIGHT NOT APPLICABLE.

ELECTRIC SCOOTERS (PCC 36-300-313)

2 or 3 wheels, handlebars, floorboard, electric motor.



ENFORCEMENT

Phoenix City Code 36-304

Electric scooters are prohibited on sidewalks.

Phoenix City Code 36-308

Electric scooter age – 16 years old minimum.

DUI AND FELONY FLIGHT NOT APPLICABLE.

MOTOR DRIVEN CYCLE (ARS 28-101.48)

Treated the same as motorcycle per Title 28.



ENFORCEMENT

All traffic laws apply – License, Registration, Insurance
Subject to 28-3511 Tow with Supervisor approval.

28-904 Driving on sidewalk

A person shall not drive a vehicle on a sidewalk.

28-3151.A Driver License Endorsements

Motorcycle License requirement.

28-964.A Motorcycles: equipment

Eye protection required / Helmets Under 18.