

HCSC Back to School Registration FAQ

Returning Students

Where do I go to register?

You can access registration through the PowerSchool site. You can find the PowerSchool parent login page by clicking [here](#). Once you are logged in, click on the **Returning Student Registration** option in the left side menu.

Can I register using my cell phone?

You can use your cell phone to register, but only by using the PowerSchool website through your internet browser. Registration is not available through the PowerSchool App.

If using your phone you will need to access the desktop version of the website and then turn your phone sideways.

Look for the black carot (arrow) in the top left corner and then click it to expose the side column menu.

Scroll down and access the Returning Student Registration link.

Why am I not seeing the Returning Student Registration option in PowerSchool?

Make sure you are logged into your parent PowerSchool account, not your student's account. Also, make sure you are accessing PowerSchool through the website, not through the App.

I am having issues logging in, what do I do?

Email the tech department at gs.hanover.k12.in.us or call the tech support helpdesk at **(219) 374-3800 X4357** and someone will assist you.

I am having issues submitting my registration form because there are information fields that don't apply to me, what do I do?

If there are fields in the registration form that are required to be filled out, but do apply to you, enter this information: For any field that requires text, enter **N/A**. For any field that requires a phone number, enter **555-555-5555**.