



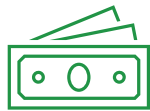
Employee Benefits



Know Before You Go: Urgent Care Costs

When you need urgent care, where you go matters. Costs vary depending on whether the location is **office-based** or **facility-based**.

Office-Based	Facility-Based
▪ Freestanding clinics ▪ CACare & Select HMO: \$20 copay ▪ Vivity HMO: \$20 copay ▪ PPO High 90/10: \$20 copay ▪ PPO Low 80/20: \$30 copay	▪ Hospital-affiliated ▪ CACare & Select HMO: \$100 copay ▪ Vivity HMO: \$0 copay ▪ PPO High 90/10: \$100 + 10% after ded ▪ PPO Low 80/20: \$100 + 20% after ded



Why It Matters

You could pay significantly more for the same care depending on where you go.

How to Avoid Surprise Bills

- Call Anthem Member Services to verify coverage
- Ask: Is this urgent care office-based or facility-based?
- Confirm copay responsibility at the provider's office
- Use Anthem "Find Care" to search for Urgent Care centers
- Request an Urgent Care list from your medical group (HMO Members)

Smart Cost Tip:

Choosing an office-based urgent care center can help reduce your out-of-pocket costs and keep more money in your wallet in most cases.



**Need Help? Call Anthem Member Services at (800) 825-5541
or visit www.anthem.com/ca/sisc.**

Your Health. Your Choice. Your Costs.