



COMING SOON

Your new pharmacy benefits with Rightway.

Welcome to Rightway. As your new pharmacy benefits provider, we give you a better way to manage your prescriptions with an easy-to-use app and expert support from licensed pharmacists. Here are some important details about the upcoming changes.



Check your mailbox.



MEMBER ID CARD

You'll receive either a new health insurance ID card or a Rightway prescription ID card in the mail soon.

A digital copy is also available in the Rightway app. Once your new benefits are live, you'll need to present this card when filling a prescription.



PRESCRIPTION COVERAGE

If coverage for your current medication is changing, you'll receive a letter with details on alternative options covered under the plan. If appropriate, our pharmacy team can help you switch to a more cost-effective medication.

Visit joinrightway.com/rx to view a list of covered medications.



MAIL-ORDER AND SPECIALTY PRESCRIPTIONS

If your current mail-order or specialty pharmacy is no longer considered in-network, you'll receive a letter with details on how to obtain prescriptions from one of our trusted pharmacy partners.

Visit joinrightway.com/rx for more information on mail-order and specialty pharmacy.

Need help?
Call us at **888-665-1678**.

Get support.

The Rightway pharmacy team is here to ensure you have access to the medications and support you need—throughout the transition from your previous benefits and beyond.

Have questions or need help? Our licensed pharmacists can:



Answer questions about your coverage and medications.



Contact your provider to obtain prior authorization.



Find ways for you to save money on your prescriptions.



Coordinate mail-order and specialty prescriptions.



Contact us:

Phone: 888-665-1678

Email: rwrx@rightwayhealthcare.com

You can also chat with a pharmacist through the Rightway app after the benefit launch date.