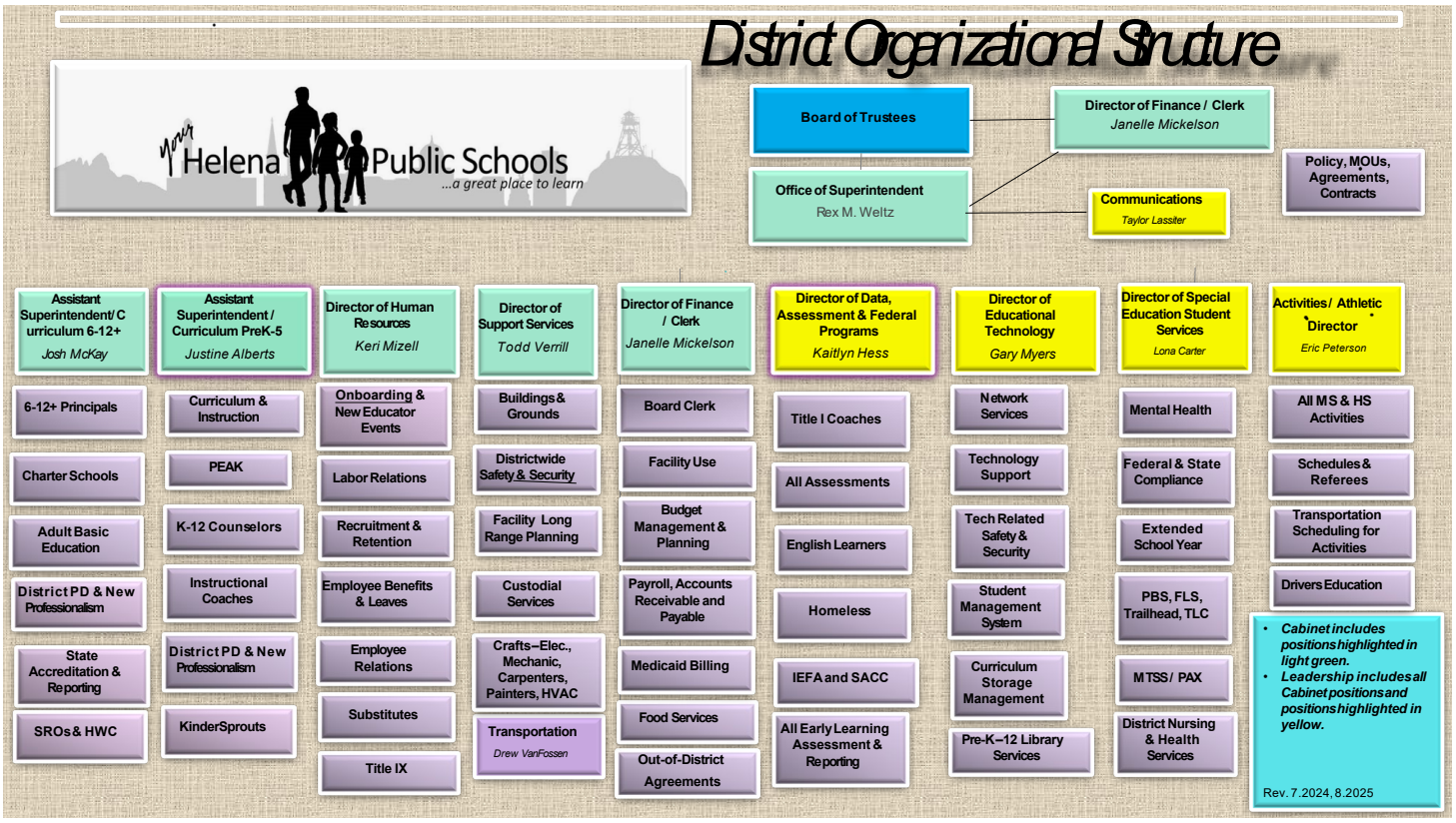Central Office Organization Chart and Responsibilities