

NEF uses survey feedback to guide future planning while continuing to operate within available funding, donations, staffing, volunteer support, and equitable distribution practices.

Survey Feedback	Explanation of Feedback	NEF Action / Response
Increase inventory of high-demand items (headphones, tissues, binders, pencils, snacks, markers, wipes)	Teachers frequently reported that essential items were out of stock throughout the year.	NEF recognizes that inventory shortages can be challenging. We continue to prioritize high-demand items while actively seeking additional funding and donations to expand our inventory. Our mission is to <i>fill the gap</i> by providing classroom resources rather than fully stocking classrooms. When teachers use our program in this way, it helps us stretch our limited budget, maintain a broader inventory of essential items, and serve more educators throughout the year.
Allow larger quantities or class sets above 30 students	Secondary teachers and teachers with larger class sizes noted that current quantity limits do not always meet classroom needs.	NEF is unable to verify the number of students a staff member has in their class. To ensure equity to all, student items will remain at 30 = 1 unique item.
Expand store hours	Teachers requested additional shopping opportunities, including earlier openings, later closings, and additional days.	Due to us being a small team of four, we set store hours to work for both us and what is the most accessible to teachers across the district.
Provide summer shopping opportunities and improve beginning-of-year checkout and store navigation	Many teachers expressed interest in accessing supplies during the summer to prepare for the upcoming school year. Some teachers found checkout procedures confusing, especially at the beginning of the school year.	This year, we introduced summer shopping hours to help reduce the high volume of shoppers in August. We will also be implementing a mandatory orientation on new and all teacher shopping days to provide a welcoming, organized environment where teachers can learn about the store, available resources, and shopping guidelines.

		Upon arrival, teachers will check in and be seated in small groups until store capacity allows them to enter. At checkout, we hope to have extra volunteers to do all check out processes for teachers to lower wait time. These changes are designed to create a smoother, more enjoyable shopping experience while ensuring everyone has equitable access to our resources.
Increase mobile store visits to campuses	Teachers love Neffie and request more frequent visits and access to additional campuses.	As a team of four, we schedule Neffie visits to align with our program calendar. Over the last year or so, we have learned Neffie has the greatest impact at middle schools due to the proximity of other schools within those areas. Additionally, while Neffie is out serving schools directly, in-store shopping is closed. We will continue to do our best to be accessible to all teachers in the district.
Improve communication about store hours, closures, and special events	Teachers reported sometimes they would arrive during normal hours only to find the store closed. They requested reminders through email or district communication platforms.	NEF uses ParentSquare, Instagram, and Facebook to share store closures, updates, and Neffie outings. By downloading the ParentSquare app and following us on social media, you can stay informed about the latest news and announcements.
Improve online ordering process	Teachers requested clearer forms, more user-friendly ordering options, and better visibility of available inventory.	Each year, the order form includes a "How to" video that walks an individual through the process of placing an online order. If additional help is required, you can always reach out to Bailey via email (bailey.cryts@nisdtx.org) or by phone (817-215-0068).
Ensure online inventory matches available inventory	Some teachers experienced ordering items online that were unavailable or found	We prioritize in-store shopping to help ensure that teachers who make the trip to our Resource Center have access to available

	discrepancies between online and in-store inventory.	supplies. As inventory changes frequently, online availability may not always reflect real-time stock.
Add more specialized resources, teacher wish list or item request system.	Teachers requested specialized instructional materials such as sensory items, visual supports, Velcro, larger fidgets, paint and paint brushes, magazines, privacy folders, and classroom-storage materials.	With the rapid district growth and the need for general supplies increasing, our donor/sponsorship budget does not allow us to purchase anything beyond the basic supplies we have currently. NEF is making sure that we are doing the best for the most staff members within our limited donor and sponsorship budget. Additionally, most of the listed items are too expensive for us to equitably provide to all faculty members in the district. When we receive unique in-kind donations, we make those items available to support educators (for example: art kits).
Add a back-in-stock notification feature	Teachers would like to receive notifications when popular items become available again.	While we understand the value of restock notifications, our small team of four serves more than 3,300 educators, and our inventory changes daily. Currently, we do not have the capacity or technology to manage individualized notifications for specific items. We encourage teachers to bookmark and check our online inventory regularly. We do our best to restock the online platform every Monday morning when product is available.
Create a donation/return program for unused supplies	Teachers suggested returning unused items so they can be redistributed to other educators.	NEF accepts donations of new and gently used product year-round. All we ask is that you read over our donation guidelines before sending them to us. Teachers can schedule a drop-off appointment with Bailey or donations can be sent via interoffice mail at NEFs attn.