

What is LINQ Connect?

LINQ Connect is a secure, online portal that allows families to manage school-related fees and payments:

- Make an online payment to their student's meal account
- Remotely monitor their student's meal balance and cafeteria purchases
- Set up automatic recurring payments
- Transfer funds between your students
- Set up low balance alerts
- View online breakfast and lunch menus

To Access Link :

<https://linqconnect.com/register>

Frequently Asked Questions

Am I Required to Create an Account?

We recommend creating an account for an optimal experience. LINQ Connect offers nonregistered users access to public information, such as school menus and publicly available donations, tickets, and other items. Registered users can access student-specific information, such as recent purchases, account balances, fees, and menus. An account is required to use the mobile app.

I just registered and when I try to log in it says, "Invalid email or password"?

Your account will not be active until you have verified your email address and password. Check your email for the verification link.

How do I add money/make a payment to my student's account?

On the main dashboard, select the student account you'd like to add funds to. Below the student's Meal Balance, you'll see a dropdown with recommended amounts. Enter your desired amount and click Add to Cart.

Alternatively, navigate to the Main Menu and select Meal Account. Select the amount you'd like to add to the student's account, then click Add to Cart. If you have multiple students, you can add funds for each of them by selecting an amount for each student before clicking Add to Cart.

Is LINQ Connect free to use?

The LINQ Connect app and its core features (viewing meal menus, checking account balances, and setting spending limits) are totally free to use. However, a small convenience fee applies whenever you make an online payment or add funds to a student's account

Can I set up automatic meal payments?

Yes. Click on Auto Pay. Enter the Payment Amount for each student, Frequency, Day, Starting Date, Billing Address, Payment Method, and click Save.

Can I transfer my funds from one student's account to another?

If your school district has added the transfer funds feature, you can transfer funds between accounts. To determine if you have access, navigate to the Transfer Balances card on the Meal Accounts page. If you see your student's name, you're able to transfer funds within the district. Funds can only be transferred for students within the same school district.

Can I set spending limits on my student's account?

You can set specific spending limits on your student's account only if your school district has added the spending limits feature. To determine if you have access, navigate to the Spending Limits card on the Meal Accounts page and locate your child's name. Click on the pencil icon to the right to set a spending limit.

I made an online meal payment. How long will it take before the funds will be available in my child's account?

If you selected Add Money to Account, the funds will be available immediately in your student's account upon completing the payment transaction.

If you selected Add Auto Pay, the funds will be available the following day from the day is scheduled to run. For example, if the payment is to be made every Monday, the funds will be available Tuesday morning.

I have other questions about registering my child for school meals. Who do I contact within the Jasper City Schools district?

For additional information, Monday thru Friday, 8:00 am to 4:00 pm, please call the Child Nutrition Department at Jasper City Schools. The phone number is 205-384-6880. If after hours, please email bmartin@jasper.k12.al.us