BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 07/14/2026

surveys

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creo...[1]

run on 07/14/2026

Custom Survey

1 survey(s) 27077 response(s)
226 school(s) included

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

Tag:
N/A

Custom Survey

1 survey(s) 27077 response(s)
226 school(s) included

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	6,709	25%
Female	18,831	71%
Prefer not to answer	20	4%

26560 respondents

2. Race

American Indian or Alaska Native		1%
Asian	8	4%
Black or African American	8,165	32%
Native Hawaiian or Other Pacific Islander		0%

White	11,456	45%
Multiracial	392	7%
Other	2,785	11%

25720 respondents

3. Ethnicity

Hispanic	8,893	35%
Non-Hispanic or Latino	13,747	55%
Prefer not to answer	2,483	10%

25123 respondents

4. Grade

Grade PK	4	3%
Grade K	647	6%
Grade 1	1,802	7%
Grade 2	2,058	8%
Grade 3	2,652	10%
Grade 4	2,629	10%

Grade 5	,723	10%
Grade 6	918	7%
Grade 7	33	6%
Grade 8	373	7%
Grade 9	49	6%
Grade 10	14	6%
Grade 11	303	7%
Grade 12	976	7%

26841 respondents

C. Section 2

1. 1. My child feels safe at school.

Strongly Agree	13,140	49%
Agree	9,654	36%
Neutral	2,844	11%
Disagree	1	2%
Strongly Disagree	3	2%

26782 respondents

2. 2. My child's school is clean and well-maintained.

Strongly Agree	11,915	45%
Agree	9,579	36%
Neutral	3,380	13%
Disagree	74	4%
Strongly Disagree	2	3%

26750 respondents

3. 3. I would recommend my child's school to my friends and/or family.

Strongly Agree	13,426	50%
Agree	8,608	32%
Neutral	3,135	12%

Disagree	5 3%
Strongly Disagree	6 3%

26730 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree	3,097 12%
Agree	3,377 13%
Neutral	4,589 17%
Disagree	5,675 21%
Strongly Disagree	9,777 37%

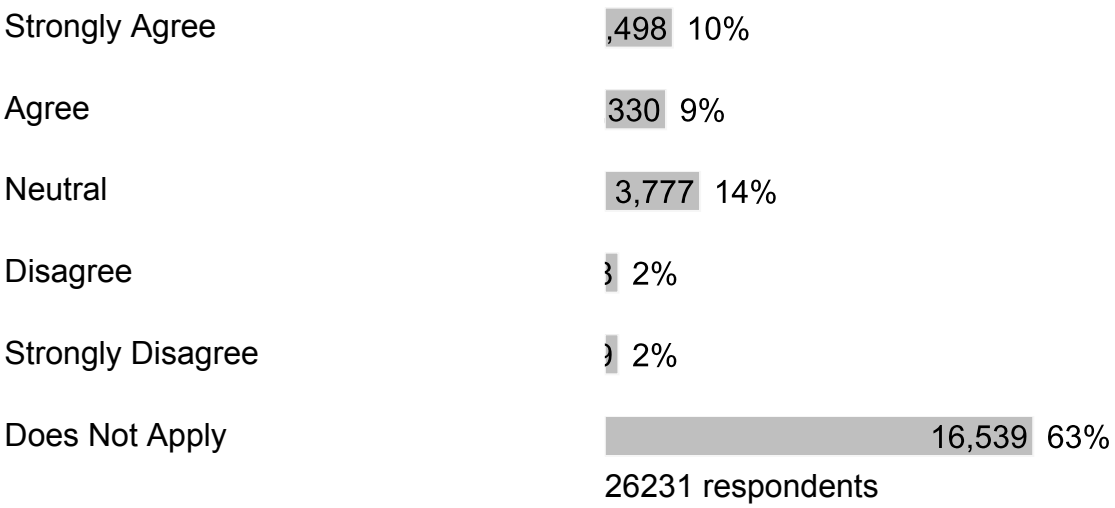
26515 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree	2,972 11%
Agree	,742 10%
Neutral	3,274 12%
Disagree	3 2%
Strongly Disagree	1%
Does Not Apply	16,337 62%

26261 respondents

6. 6. After I contacted school staff, the bullying behavior against my child stopped.


Strongly Agree
,498 10%
Agree
330 9%
Neutral
3,777 14%
Disagree
3 2%
Strongly Disagree
9 2%
Does Not Apply
16,539 63%
26231 respondents

D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

Strongly Agree	12,837	48%
Agree	10,115	38%
Neutral	,664	10%
Disagree	)	2%
Strongly Disagree	'	2%

26582 respondents

E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.

Strongly Agree	12,593	47%
Agree	10,289	39%
Neutral	,662	10%
Disagree	3	3%
Strongly Disagree	)	2%

26677 respondents

2. 2. Our school provides qualified staff members to support student learning.

Strongly Agree	12,569	47%
Agree	9,808	37%
Neutral	2,921	11%
Disagree	1	3%
Strongly Disagree	4	2%

26643 respondents

3. 3. At school, my child has up-to-date computers and other technology to learn.

Strongly Agree	11,931	45%
Agree	10,284	39%

Neutral	3,398 13%
Disagree	2%
Strongly Disagree	1%

26612 respondents

F. Section 5

1. 1. I know who to contact at my child's school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).

Yes	19,885	75%
No	169	8%
I don't know	4,525	17%

26579 respondents

2. 2. My child likes going to school.

Strongly Agree	11,497	43%
Agree	9,570	36%
Neutral	3,826	14%
Disagree	2	4%
Strongly Disagree	3	3%

26688 respondents

3. 3. Our school treats students with value, respect and compassion.

Strongly Agree	12,779	48%

Agree	9,827	37%
Neutral	2,957	11%
Disagree	3	2%
Strongly Disagree	3	2%

26649 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree	13,601	51%
Agree	9,103	34%
Neutral	2,881	11%
Disagree	7	2%
Strongly Disagree	3	2%

26655 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree	14,515	54%
Agree	8,954	34%

Neutral	405	9%
Disagree		1%
Strongly Disagree		1%

26640 respondents

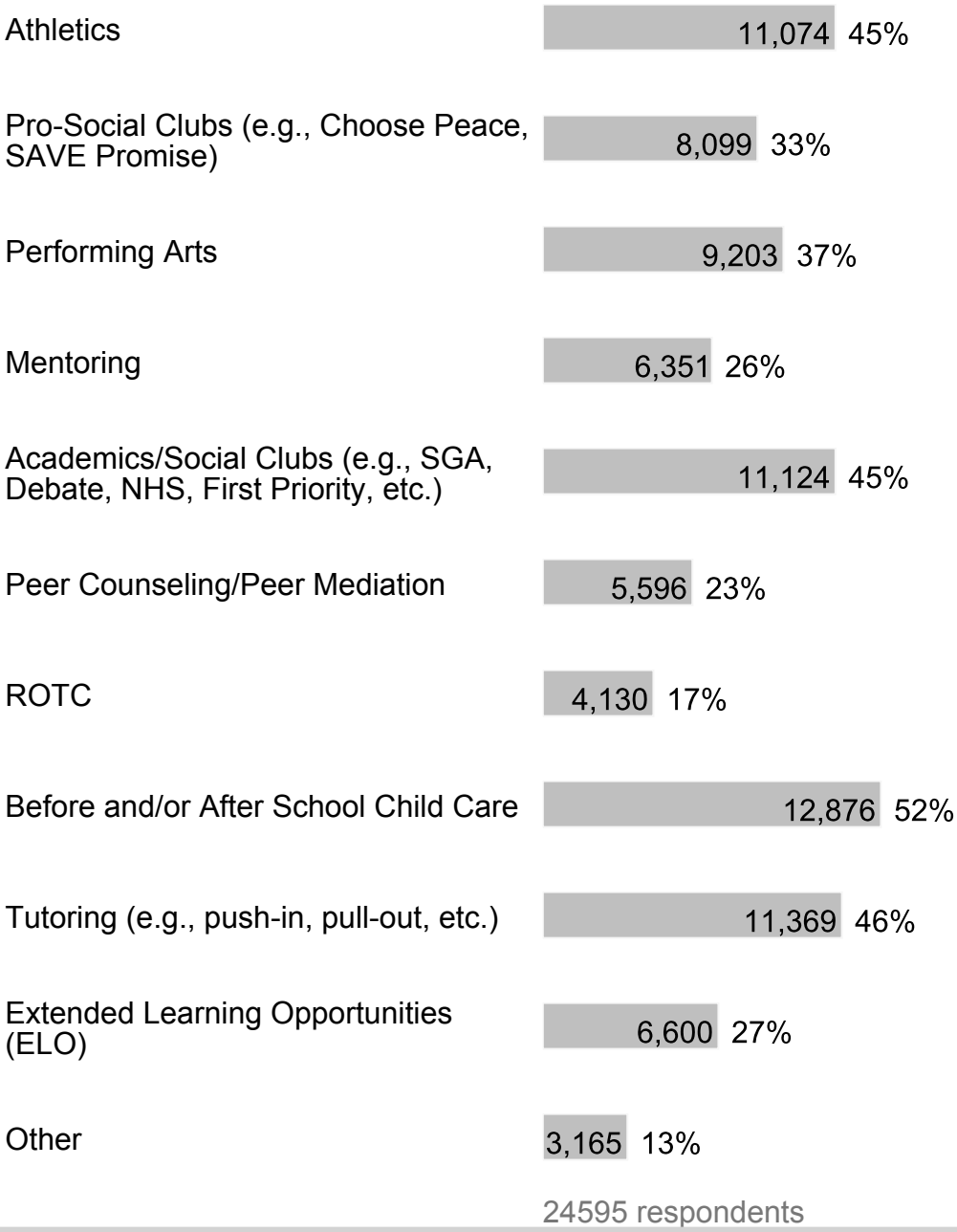
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree	14,152	53%
Agree	9,129	34%
Neutral	,598	10%
Disagree		1%
Strongly Disagree		1%

26583 respondents

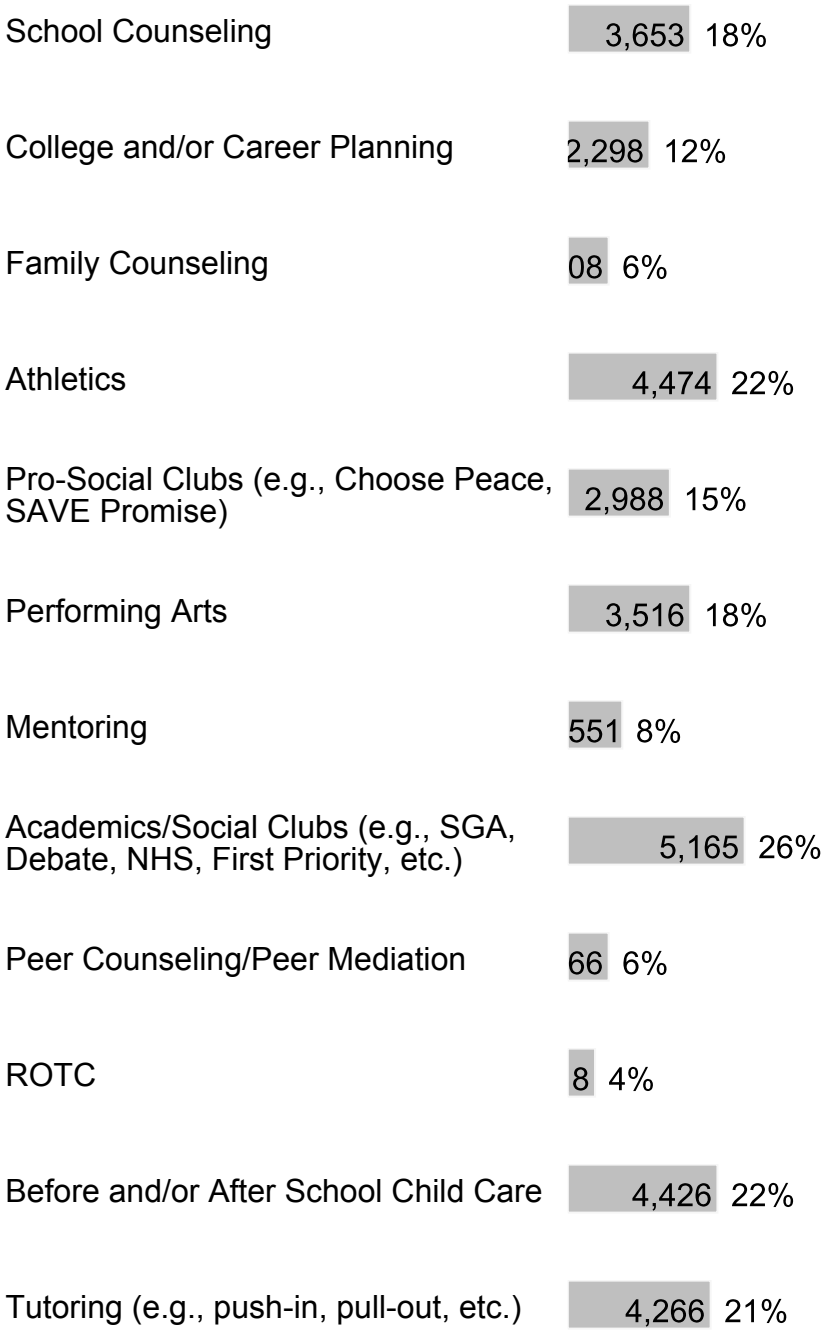
7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling	17,634	72%
College and/or Career Planning	6,504	26%
Family Counseling	6,407	26%



24595 respondents

8. 8. At our school, my child participates in the following programs/services (check all that apply):


School Counseling
3,653 18%
College and/or Career Planning
2,298 12%
Family Counseling
08 6%
Athletics
4,474 22%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)
2,988 15%
Performing Arts
3,516 18%
Mentoring
551 8%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)
5,165 26%
Peer Counseling/Peer Mediation
66 6%
ROTC
8 4%
Before and/or After School Child Care
4,426 22%
Tutoring (e.g., push-in, pull-out, etc.)
4,266 21%

Extended Learning Opportunities (ELO)	2,621	13%
Other	3,689	19%

19939 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

School Counseling	4,196	21%
College and/or Career Planning	3,227	16%
Family Counseling	793	9%
Athletics	6,508	33%
Pro-Social Clubs (e.g.,Choose Peace, SAVE Promise)	3,317	17%
Performing Arts	4,952	25%
Mentoring	2,572	13%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	4,839	25%
Peer Counseling/Peer Mediation	692	9%

ROTC	44	5%
Before and/or After School Child Care	3,451	18%
Tutoring(e.g., push-in, pull-out etc.)	4,445	23%
Extended Learning Opportunities (ELO)	2,989	15%
Other	3,801	19%

19607 respondents

10. 10. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree	7,233	28%
Agree	7,036	27%
Neutral	9,814	38%
Disagree	83	4%
Strongly Disagree	1	2%

25737 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.

Strongly Agree	14,114	53%
Agree	8,190	31%
Neutral	3,250	12%
Disagree	3	2%
Strongly Disagree	2	2%

26504 respondents

2. 2. The assistant principal(s) is a positive educational leader at the school.

Strongly Agree	13,304	50%
Agree	8,497	32%
Neutral	3,747	14%
Disagree	3	2%
Strongly Disagree	5	2%

26446 respondents

3. 3. Our school’s administration provides strong instructional leadership.

Strongly Agree	12,445	47%
Agree	9,247	35%
Neutral	3,794	14%

Disagree	5	2%
Strongly Disagree	)	2%

26441 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree	12,200	46%
Agree	9,466	36%
Neutral	3,774	14%
Disagree	2	2%
Strongly Disagree		1%

26402 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree	12,213	46%
Agree	9,596	36%
Neutral	3,281	12%
Disagree	4	3%
Strongly Disagree	5	2%

26409 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree	11,900	45%
Agree	9,900	38%

Neutral	3,489 13%
Disagree	3 3%
Strongly Disagree	2%

26375 respondents

7. 7. Our school has high expectations for students.

Strongly Agree	12,916 49%
Agree	9,535 36%
Neutral	3,158 12%
Disagree	2%
Strongly Disagree	1%

26408 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree	12,396 47%
Agree	9,589 36%
Neutral	3,231 12%
Disagree	8 3%
Strongly Disagree	2%

26377 respondents

9. 9. My child's teachers give work that challenges my child.

Strongly Agree	12,230 46%

Agree	9,846 37%
Neutral	3,346 13%
Disagree	2%
Strongly Disagree	2%

26387 respondents

10. 10. My child's teachers work as a team to help my child learn.

Strongly Agree	12,186 46%
Agree	8,848 34%
Neutral	3,838 15%
Disagree	4%
Strongly Disagree	2%

26357 respondents

11. 11. My child's teachers use a variety of teaching strategies.

Strongly Agree	11,924 45%
Agree	9,220 35%
Neutral	4,059 15%
Disagree	3%
Strongly Disagree	2%

26342 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree	11,118	42%
Agree	8,666	33%
Neutral	4,697	18%
Disagree	4	4%
Strongly Disagree	9	3%

26314 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree	10,317	39%
Agree	9,601	36%
Neutral	4,813	18%
Disagree	4	4%
Strongly Disagree	7	2%

26342 respondents

14. 14. Clear learning expectations are set for my child.

Strongly Agree	11,551	44%
Agree	10,372	39%
Neutral	3,428	13%
Disagree	7	2%
Strongly Disagree	0	2%

26348 respondents

15. 15. My child’s understanding of what was taught is regularly assessed.

Strongly Agree	11,342	43%
Agree	10,511	40%
Neutral	3,465	13%
Disagree	2	2%
Strongly Disagree	7	2%

26337 respondents

16. 16. Our school works to keep instructional time free from distraction.

Strongly Agree	10,853	41%
Agree	10,368	39%
Neutral	4,017	15%
Disagree	6	2%
Strongly Disagree	5	2%

26299 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree	11,186	42%
Agree	8,592	33%
Neutral	3,950	15%
Disagree	88	6%

Strongly Disagree	4 4%

26340 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree	11,759 45%
Agree	9,142 35%
Neutral	3,762 14%
Disagree	5 4%
Strongly Disagree	6 3%

26334 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree	10,696 41%
Agree	7,815 30%
Neutral	4,370 17%
Disagree	989 8%
Strongly Disagree	37 5%

26307 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree	11,796 45%
Agree	9,775 37%
Neutral	3,625 14%

Disagree	3	2%
Strongly Disagree	2	2%

26331 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree	11,598	44%
Agree	9,094	35%
Neutral	4,300	16%
Disagree	7	3%
Strongly Disagree	9	2%

26318 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree	11,489	44%
Agree	9,627	37%
Neutral	4,189	16%
Disagree	3	2%
Strongly Disagree	4	2%

26302 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree	11,215	43%
Agree	9,715	37%

Neutral	4,006 15%
Disagree	8 3%
Strongly Disagree	) 2%

26294 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree	11,231 43%
Agree	9,824 37%
Neutral	4,097 16%
Disagree	3 3%
Strongly Disagree	) 2%

26275 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree	11,445 44%
Agree	9,457 36%
Neutral	4,558 17%
Disagree	2 2%
Strongly Disagree	1%

26221 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree	9,630	37%
Agree	8,228	31%
Neutral	7,513	29%
Disagree	2	2%
Strongly Disagree		1%

26139 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree	11,684	44%
Agree	10,371	39%
Neutral	3,321	13%
Disagree	3	2%
Strongly Disagree	9	2%

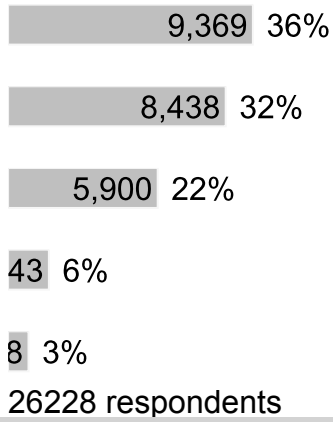
26258 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

Strongly Agree	11,156	42%
Agree	8,704	33%
Neutral	4,090	16%
Disagree	66	6%
Strongly Disagree	8	3%

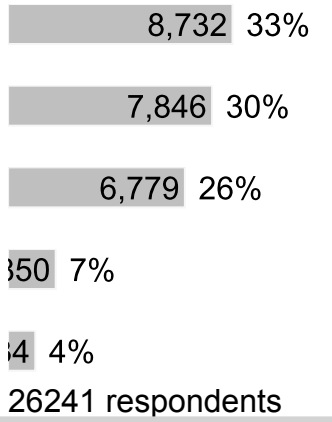
26294 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



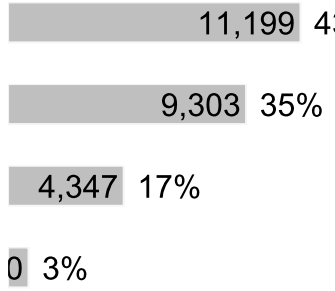
26228 respondents

30. 30. Our school asks for family input when changing rules or policies.



26241 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Strongly Disagree	7 3% 26296 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report

Custom Survey

1 survey(s) 27077 response(s)
226 school(s) included

Appendix

Schools

Broward County Public Schools
Park Trails Elementary School
Sunshine Elementary School
Liberty Elementary School
Colbert Elementary Magnet School
Pasadena Lakes Elementary School
Lloyd Estates Elementary School
Coconut Palm Elementary School
Larkdale Elementary School
Embassy Creek Elementary School
Park Ridge Elementary School
Plantation Elementary School
The Quest Center
Norcrest Elementary School
Welleby Elementary School
Endeavour Primary Learning Center
Driftwood Middle School
Pompano Beach Elementary School
Nova Middle School
Fairway Elementary School
Lanier-James Education Center
Harbordale Elementary School
Pine Ridge Education Center
College Academy at Broward College
Westglades Middle School
Coral Cove Elementary School
Mary M. Bethune Elementary School
Charles Drew Elementary Magnet School
Northeast High School
Banyan Elementary School
Hollywood Hills Elementary School

Stoneman Douglas High School
Palmview Elementary School
Floranada Elementary School
Park Lakes Elementary School
Country Isles Elementary School
Pines Lakes Elementary School
Sunset Lakes Elementary School
Deerfield Beach Elementary School
Orange Brook Elementary School
Dave Thomas Education Center
Palm Cove Elementary School
Piper High School
Coral Springs Middle School
Apollo Middle School
Eagle Point Elementary School
Lakeside Elementary School
Wingate Oaks Center
Pompano Beach High School
Crystal Lake Middle School
Morrow Elementary School
Sandpiper Elementary School
Plantation Middle School
Boulevard Heights Elementary School
Wilton Manors Elementary School
Eagle Ridge Elementary School
Hollywood Park Elementary School
Monarch High School
Country Hills Elementary School
Cresthaven Elementary School
Oakland Park Elementary School
Cypress Elementary School
Atlantic Technical College & Technical High School
Broadview Elementary School
James S. Hunt Elementary School
Watkins Elementary School
Nob Hill Elementary School
Ramblewood Middle School
Tradewinds Elementary School
Village Elementary School
Coconut Creek High School
South Plantation High School
Tamarac Elementary School
Sheridan Technical High School

Coral Glades High School
Pompano Beach Middle School
Ramblewood Elementary School
Stirling Elementary School
Nova Dwight D. Eisenhower Elementary School
Silver Ridge Elementary School
Miramar Elementary School
Western High School
Plantation High School
Collins Elementary School
Plantation Park Elementary School
Driftwood Elementary School
Cypress Bay High School
Indian Ridge Middle School
Attucks Middle School
Rickards Middle School
Castle Hill Elementary School
Fox Trail Elementary School
Whiddon-Rogers Education Center
Atlantic West Elementary School
Hollywood Central Elementary School
Silver Lakes Elementary School
North Side Elementary School
Margate Middle School
Dolphin Bay Elementary School
Horizon Elementary School
Sawgrass Elementary School
Davie Elementary School
Silver Palms Elementary School
Meadowbrook Elementary School
Bair Middle School
Nova High School
Glades Middle School
Sea Castle Elementary School
Coral Springs High School
Walter C. Young Middle School
South Broward High School
Seagull Alternative High School
Cypress Run Education Center
Indian Trace Elementary School
Lake Forest Elementary School
Walker Elementary School
Rock Island Elementary School

Griffin Elementary School
Stephen Foster Elementary School
Virginia Shuman Young Elementary School
Silver Shores Elementary School
New Renaissance Middle School
Sunland Park Academy
Parkside Elementary School
William T. McFatter Technical College
Pinewood Elementary School
Silver Lakes Middle School
Lyons Creek Middle School
McNab Elementary School
Croissant Park Elementary School
Riverside Elementary School
Millennium 6-12 Collegiate Academy
Cooper City High School
Panther Run Elementary School
Margate Elementary School
Sanders Park Elementary Magnet School
Riverglades Elementary School
New River Middle School
North Lauderdale Elementary School
Martin Luther King Elementary School
J. P. Taravella High School
Tropical Elementary
William Dandy Middle School
Nova Blanche Forman Elementary School
Broward Estates Early Learning and Resource Center
North Andrews Gardens Elementary School of the Arts
West Hollywood Elementary School
Winston Park Elementary School
Riverland Elementary School
McNicol Middle School
Coral Park Elementary School
Bennett Elementary School
Chapel Trail Elementary School
Tedder Elementary School
Gator Run Elementary School
Lauderdale Lakes Middle School
Oriole Elementary School
Cross Creek School
Robert C. Markham Elementary School
Henry D. Perry Educational Center

Oakridge Elementary School
Peters Elementary School
Deerfield Park Elementary School
McArthur High School
Pioneer Middle School
Flamingo Elementary School
Whispering Pines School
Charles W. Flanagan High School
Fort Lauderdale High School
Maplewood Elementary School
Blanche Ely High School
Bright Horizons School
Pembroke Pines Elementary School
Sawgrass Springs Middle School
Stranahan High School
Bayview Elementary School
Hawkes Bluff Elementary School
Cooper City Elementary School
Olsen Middle School
Seminole Middle School
Manatee Bay Elementary School
Hollywood Hills High School
Royal Palm Elementary School
Deerfield Beach Middle School
Parkway Middle School of the Arts
Everglades Elementary School
Thurgood Marshall Elementary School
Boyd H. Anderson High School
Gulfstream Academy of Hallandale Beach
Central Park Elementary School
Coconut Creek Elementary School
Westchester Elementary School
Lauderhill 6-12
Broward Virtual Education
Mirror Lake Elementary School
Dania Elementary School
Deerfield Beach High School
Dillard Elementary School
Sheridan Hills Elementary School
Challenger Elementary School
Sheridan Park Elementary School
Hallandale All Magnet High School
Falcon Cove Middle School

Westwood Heights Elementary School
Park Springs Elementary School
Tequesta Trace Middle School
Miramar High School
Annabel C. Perry Elementary School
Sunrise Middle School
Westpine Middle School
Pines Middle School
North Fork Elementary School
Forest Glen Middle School
Everglades High School
Forest Hills Elementary School
Quiet Waters Elementary School
Dillard High School
Lauderhill Paul Turner Elementary School
Coral Springs Elementary School
Silver Trail Middle School
Pembroke Lakes Elementary School
West Broward High School
Discovery Elementary School
Heron Heights Elementary School
Beachside Montessori Village Elementary
Gulfstream Early Learning Center