BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 07/14/2026

surveys

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Custom Survey

1 survey(s) 12404 response(s)
226 school(s) included

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

Custom Survey

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Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	2,066	17%
Female	9,352	77%
Prefer not to answer	74	6%

12192 respondents

2. Ethnicity

American Indian or Alaska Native		0%
Asian	5	3%
Black or African American	3,932	34%
Native Hawaiian or Other Pacific Islander		0%

White	5,603 48%
Multiracial	24 5%
Other	,145 10%

11609 respondents

3. Ethnicity

Hispanic	2,381 21%
Not Hispanic or Latino	7,442 66%
Prefer not to answer	1,408 13%

11231 respondents

4. Role

School Administrator	3 2%
Support Staff	,259 10%
Teacher	8,315 67%
Educational Support Professional	046 8%
Clerical	40 6%
Facilities	1%

Other	70	5%

12404 respondents

5. Experience

1 - 3 years	1,836	15%
4 - 10 years	3,129	25%
11 - 20 years	2,883	23%
More than 20 years	4,556	37%

12404 respondents

C. Section 2

1. I feel safe at my school.

Strongly Agree	6,412	52%
Agree	4,411	36%
Neutral	048	8%
Disagree	7	2%
Strongly Disagree	6	2%

12404 respondents

2. I would recommend my school to my friends and/or family.

Strongly Agree	6,117	49%
Agree	3,876	31%
Neutral	1,590	13%
Disagree	4	4%
Strongly Disagree	7	3%

12404 respondents

3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?

Strongly Agree	,271	10%

Agree	3,018	24%
Neutral	4,221	34%
Disagree	2,201	18%
Strongly Disagree	1,693	14%

12404 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes	2,675	22%
No	9,729	78%

12404 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to administration	2,809	23%
Addressed the incident myself	,425	11%
Confronted the alleged bully(ies) directly	967	8%
Contacted the parents/guardians of the alleged bully(ies)	078	9%
Does not apply to me	9,234	74%

12404 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped	2,334 19%
Stayed the same	3 2%
Got worse	0%
Don't know	98 5%
Does not apply to me	9,210 74%

12404 respondents

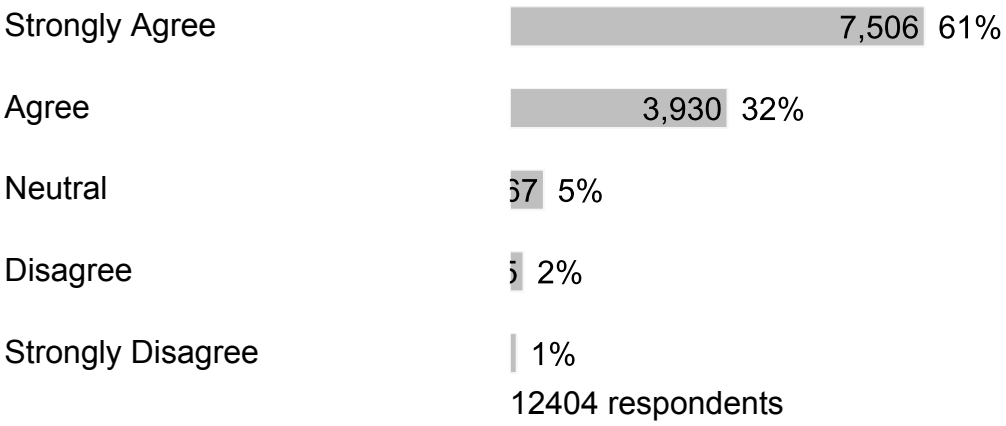
7. In my school, rules are applied equally to students.

Strongly Agree	5,130 42%
Agree	4,240 34%
Neutral	1,692 14%
Disagree	954 8%
Strongly Disagree	5 3%

12351 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.



E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

Strongly Agree	5,870 48%
Agree	4,524 37%
Neutral	,390 11%
Disagree	0 3%
Strongly Disagree	1%

12353 respondents

2. Teachers in our school use a variety of technology as instructional resources.

Strongly Agree	6,362 51%
Agree	4,753 38%
Neutral	029 8%
Disagree	1%
Strongly Disagree	1%

12355 respondents

F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.

Strongly Agree	7,323	59%
Agree	4,382	35%
Neutral	27	5%
Disagree		0%
Strongly Disagree		0%

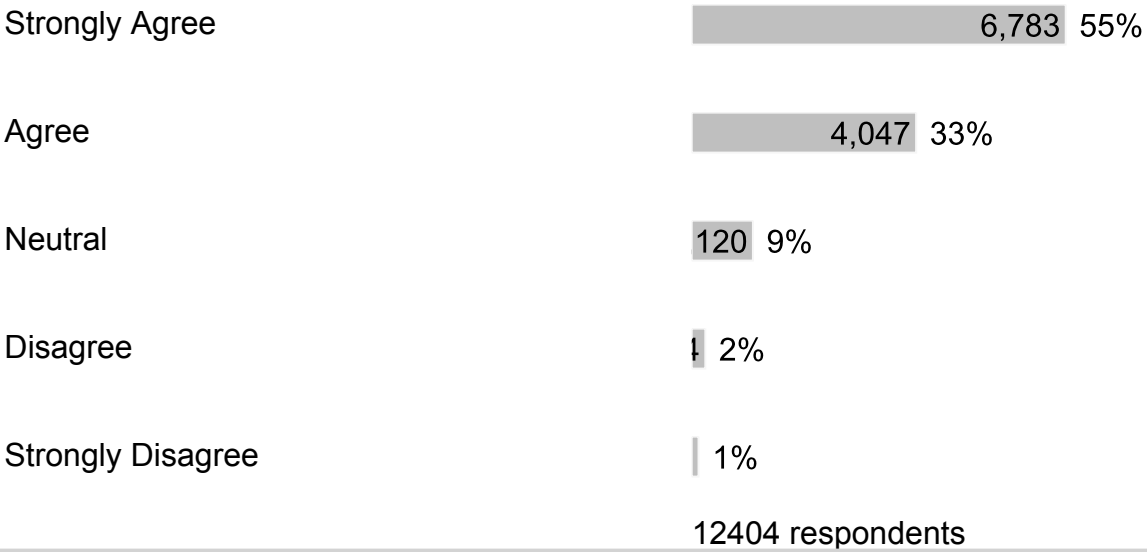
12404 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree	9,105	73%
Agree	2,861	23%
Neutral	6	3%
Disagree		0%
Strongly Disagree		0%

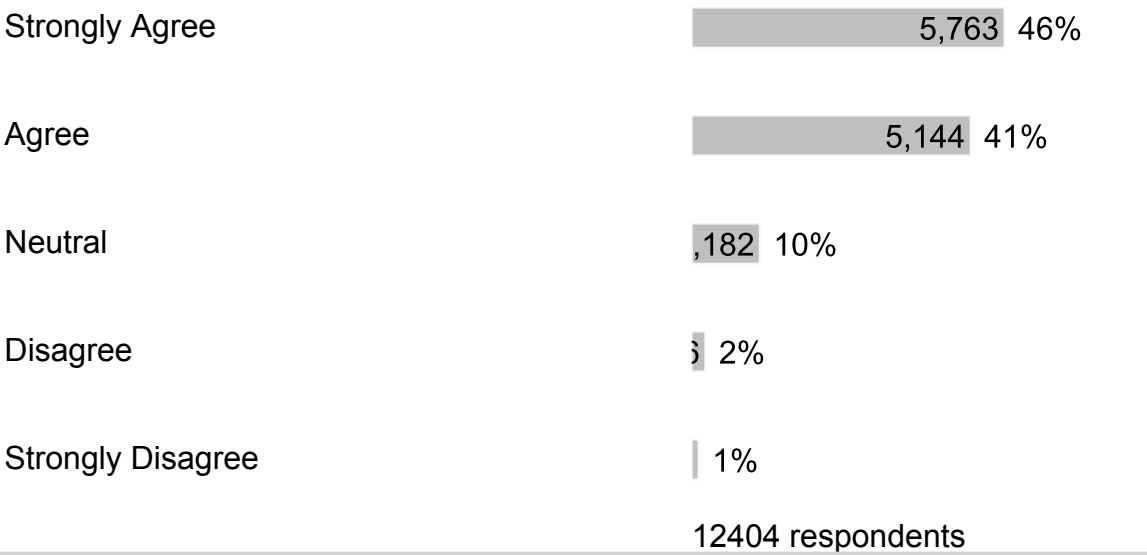
12404 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



12404 respondents

4. In my school, adults treat students with respect.



12404 respondents

5. In my school, students treat adults with respect.



Agree	4,816	39%
Neutral	2,731	22%
Disagree	,418	11%
Strongly Disagree	8	4%

12404 respondents

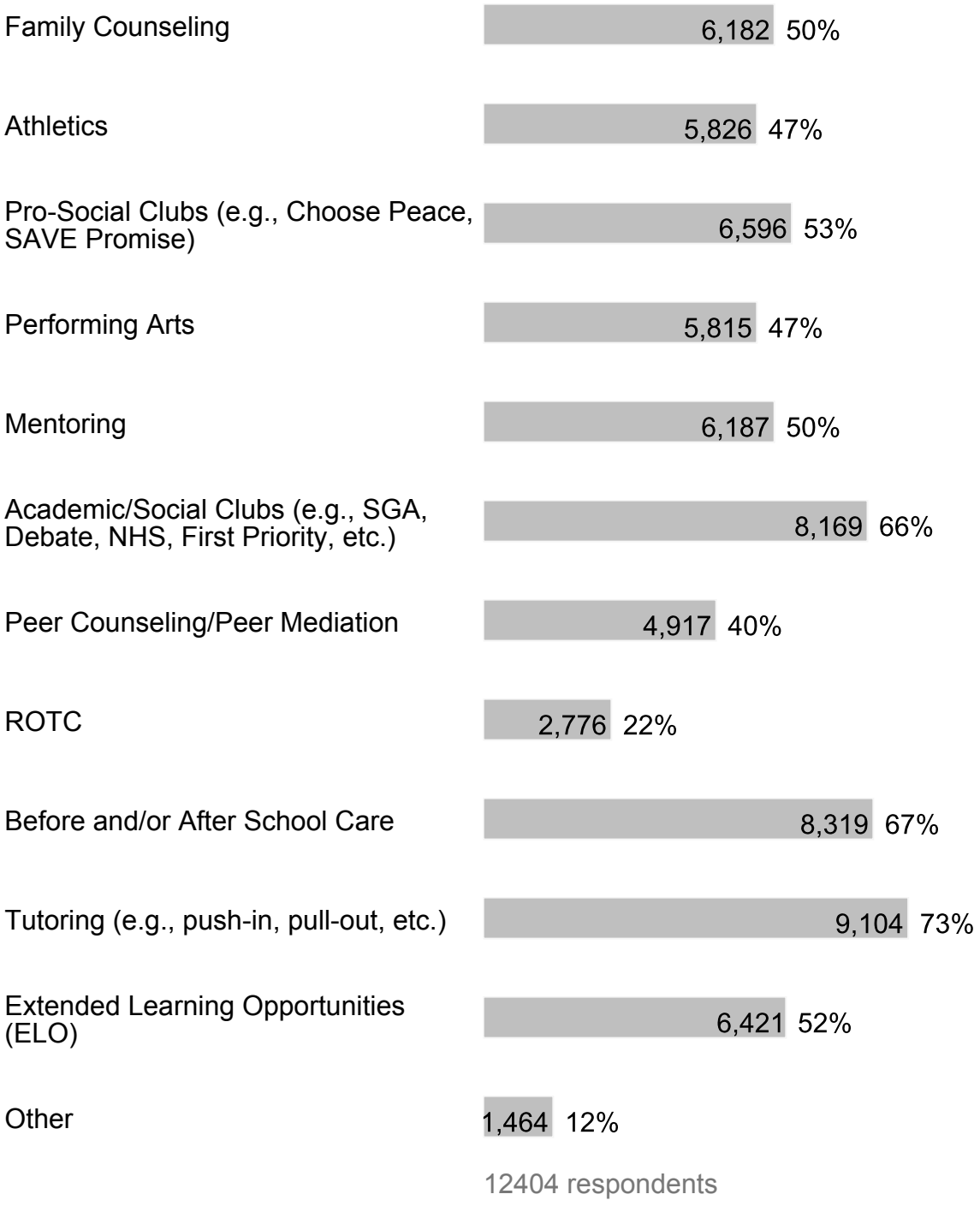
6. In my school, colleagues/adults treat each other with respect.

Strongly Agree	4,679	38%
Agree	5,297	43%
Neutral	1,690	14%
Disagree	21	4%
Strongly Disagree	7	2%

12404 respondents

7. At my school the following programs/services are available (check all that apply):

School Counseling	11,386	92%
College and/or Career Planning	4,138	33%


Family Counseling
6,182 50%
Athletics
5,826 47%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)
6,596 53%
Performing Arts
5,815 47%
Mentoring
6,187 50%
Academic/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)
8,169 66%
Peer Counseling/Peer Mediation
4,917 40%
ROTC
2,776 22%
Before and/or After School Care
8,319 67%
Tutoring (e.g., push-in, pull-out, etc.)
9,104 73%
Extended Learning Opportunities (ELO)
6,421 52%
Other
1,464 12%
12404 respondents

8. Our school implements changes based on the feedback from staff.

Strongly Agree	3,364	27%
Agree	5,088	41%
Neutral	2,835	23%
Disagree	57	6%
Strongly Disagree	9	3%

12353 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree	4,777	39%
Agree	5,660	46%
Neutral	,414	11%
Disagree	6	3%
Strongly Disagree		1%

12371 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree	,383	11%

Agree	1,865	15%
Neutral	5,794	47%
Disagree	1,674	14%
Strongly Disagree	1,596	13%

12312 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree	3,416	28%
Agree	4,954	40%
Neutral	2,705	22%
Disagree	948	8%
Strongly Disagree	)	2%

12313 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree	3,593	29%
Agree	4,923	40%

Neutral	3,187	26%
Disagree	7	4%
Strongly Disagree		1%

12292 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree	3,644	30%
Agree	5,148	42%
Neutral	2,998	24%
Disagree	1	3%
Strongly Disagree		1%

12301 respondents

G. Section 6

1. Our school has a culture of high expectations.

Strongly Agree	5,845 47%
Agree	4,660 38%
Neutral	,377 11%
Disagree	2%
Strongly Disagree	1%

12331 respondents

2. Our school has a continuous improvement process.

Strongly Agree	5,478 44%
Agree	5,055 41%
Neutral	1,461 12%
Disagree	2%
Strongly Disagree	1%

12322 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.

Strongly Agree	6,485 53%
Agree	4,545 37%
Neutral	989 8%

Disagree	1%	
Strongly Disagree	1%	

12301 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree	5,667	46%
Agree	4,516	37%
Neutral	1,493	12%
Disagree	5	3%
Strongly Disagree	3	2%

12309 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree	6,269	51%
Agree	4,487	36%
Neutral	,198	10%
Disagree	5	2%
Strongly Disagree	1%	

12315 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree	6,633	54%
Agree	4,528	37%

Neutral	923 7%
Disagree	1%
Strongly Disagree	1%

12332 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree	6,011 49%
Agree	4,728 38%
Neutral	,261 10%
Disagree	) 2%
Strongly Disagree	1%

12292 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree	6,045 49%
Agree	4,950 40%
Neutral	139 9%
Disagree	1%
Strongly Disagree	0%

12316 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree	6,274	51%
Agree	4,811	39%
Neutral	056	9%
Disagree		1%
Strongly Disagree		0%

12299 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree	6,806	55%
Agree	4,495	37%
Neutral	80	7%
Disagree		1%
Strongly Disagree		0%

12305 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree	4,898	40%
Agree	4,543	37%
Neutral	2,173	18%
Disagree	2	4%
Strongly Disagree		2%

12290 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree	6,503	53%
Agree	4,028	33%
Neutral	1,641	13%
Disagree		0%
Strongly Disagree		0%

12253 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree	5,691	47%
Agree	4,197	34%
Neutral	2,119	17%
Disagree		1%
Strongly Disagree		1%

12232 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree	6,088	50%
Agree	4,141	34%
Neutral	1,890	15%
Disagree		0%

Strongly Disagree	0%

12233 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree	6,109 50%
Agree	4,020 33%
Neutral	1,979 16%
Disagree	0%
Strongly Disagree	0%

12221 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree	6,019 49%
Agree	4,339 36%
Neutral	1,691 14%
Disagree	1%
Strongly Disagree	0%

12215 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree	6,031 49%
Agree	4,478 37%
Neutral	1,493 12%

Disagree	1%	
Strongly Disagree	1%	

12260 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree	5,086	42%
Agree	4,513	37%
Neutral	2,204	18%
Disagree	1	2%
Strongly Disagree	1%	

12219 respondents

19. In our school, staff members provide peer coaching to teachers.

Strongly Agree	4,619	38%
Agree	4,611	38%
Neutral	2,497	20%
Disagree	1	3%
Strongly Disagree	1%	

12249 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree	5,528	45%
Agree	5,040	41%

Neutral	1,468	12%
Disagree		1%
Strongly Disagree		1%

12276 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree	5,487	45%
Agree	4,916	40%
Neutral	,408	11%
Disagree	8	3%
Strongly Disagree		1%

12271 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree	5,175	42%
Agree	4,947	40%
Neutral	1,662	14%
Disagree	7	3%
Strongly Disagree		1%

12261 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree	6,448	53%

Agree	4,062 33%
Neutral	1,610 13%
Disagree	1%
Strongly Disagree	0%

12250 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree	4,738 39%
Agree	4,291 35%
Neutral	2,657 22%
Disagree	5 3%
Strongly Disagree	2%

12280 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

Strongly Agree	5,410 44%
Agree	5,102 42%
Neutral	1,557 13%
Disagree	1%
Strongly Disagree	0%

12263 respondents

26. Most teachers report student progress in easy to understand language to families.

Strongly Agree	5,401	44%
Agree	5,085	41%
Neutral	1,660	14%
Disagree		1%
Strongly Disagree		0%

12273 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree	5,835	48%
Agree	4,524	37%
Neutral	1,729	14%
Disagree		0%
Strongly Disagree		0%

12180 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year	095	9%
2 times per year	3,892	31%
3 or more times per year	1,907	15%
Does not apply	5,510	44%

12404 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree	6,446 52%
Agree	4,238 34%
Neutral	1,539 13%
Disagree	0%
Strongly Disagree	0%

12306 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree	5,460 44%
Agree	4,805 39%
Neutral	1,803 15%
Disagree	1%
Strongly Disagree	1%

12307 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree	4,354 36%
Agree	3,481 28%
Neutral	3,482 28%
Disagree	59 5%

Strongly Disagree	2%	

12243 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree	5,913	48%
Agree	4,775	39%
Neutral	1,331	11%
Disagree		1%
Strongly Disagree		1%

12284 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree	6,050	49%
Agree	4,820	39%
Neutral	,241	10%
Disagree		1%
Strongly Disagree		1%

12270 respondents

34. I am accessible via (check all that apply):

Emails	12,043	97%
Texts	7,157	58%

Phone calls	9,718	78%
Personal visits	6,531	53%

12404 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree	6,192	50%
Agree	4,471	36%
Neutral	,338	11%
Disagree		1%
Strongly Disagree		1%

12299 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report

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226 school(s) included

Appendix

Schools

Broward County Public Schools
Park Trails Elementary School
Sunshine Elementary School
Liberty Elementary School
Colbert Elementary Magnet School
Pasadena Lakes Elementary School
Lloyd Estates Elementary School
Coconut Palm Elementary School
Larkdale Elementary School
Embassy Creek Elementary School
Park Ridge Elementary School
Plantation Elementary School
The Quest Center
Norcrest Elementary School
Welleby Elementary School
Endeavour Primary Learning Center
Driftwood Middle School
Pompano Beach Elementary School
Nova Middle School
Fairway Elementary School
Lanier-James Education Center
Harbordale Elementary School
Pine Ridge Education Center
College Academy at Broward College
Westglades Middle School
Coral Cove Elementary School
Mary M. Bethune Elementary School
Charles Drew Elementary Magnet School
Northeast High School
Banyan Elementary School
Hollywood Hills Elementary School

Stoneman Douglas High School
Palmview Elementary School
Floranada Elementary School
Park Lakes Elementary School
Country Isles Elementary School
Pines Lakes Elementary School
Sunset Lakes Elementary School
Deerfield Beach Elementary School
Orange Brook Elementary School
Dave Thomas Education Center
Palm Cove Elementary School
Piper High School
Coral Springs Middle School
Apollo Middle School
Eagle Point Elementary School
Lakeside Elementary School
Wingate Oaks Center
Pompano Beach High School
Crystal Lake Middle School
Morrow Elementary School
Sandpiper Elementary School
Plantation Middle School
Boulevard Heights Elementary School
Wilton Manors Elementary School
Eagle Ridge Elementary School
Hollywood Park Elementary School
Monarch High School
Country Hills Elementary School
Cresthaven Elementary School
Oakland Park Elementary School
Cypress Elementary School
Atlantic Technical College & Technical High School
Broadview Elementary School
James S. Hunt Elementary School
Watkins Elementary School
Nob Hill Elementary School
Ramblewood Middle School
Tradewinds Elementary School
Village Elementary School
Coconut Creek High School
South Plantation High School
Tamarac Elementary School
Sheridan Technical High School

Coral Glades High School
Pompano Beach Middle School
Ramblewood Elementary School
Stirling Elementary School
Nova Dwight D. Eisenhower Elementary School
Silver Ridge Elementary School
Miramar Elementary School
Western High School
Plantation High School
Collins Elementary School
Plantation Park Elementary School
Driftwood Elementary School
Cypress Bay High School
Indian Ridge Middle School
Attucks Middle School
Rickards Middle School
Castle Hill Elementary School
Fox Trail Elementary School
Whiddon-Rogers Education Center
Atlantic West Elementary School
Hollywood Central Elementary School
Silver Lakes Elementary School
North Side Elementary School
Margate Middle School
Dolphin Bay Elementary School
Horizon Elementary School
Sawgrass Elementary School
Davie Elementary School
Silver Palms Elementary School
Meadowbrook Elementary School
Bair Middle School
Nova High School
Glades Middle School
Sea Castle Elementary School
Coral Springs High School
Walter C. Young Middle School
South Broward High School
Seagull Alternative High School
Cypress Run Education Center
Indian Trace Elementary School
Lake Forest Elementary School
Walker Elementary School
Rock Island Elementary School

Griffin Elementary School
Stephen Foster Elementary School
Virginia Shuman Young Elementary School
Silver Shores Elementary School
New Renaissance Middle School
Sunland Park Academy
Parkside Elementary School
William T. McFatter Technical College
Pinewood Elementary School
Silver Lakes Middle School
Lyons Creek Middle School
McNab Elementary School
Croissant Park Elementary School
Riverside Elementary School
Millennium 6-12 Collegiate Academy
Cooper City High School
Panther Run Elementary School
Margate Elementary School
Sanders Park Elementary Magnet School
Riverglades Elementary School
New River Middle School
North Lauderdale Elementary School
Martin Luther King Elementary School
J. P. Taravella High School
Tropical Elementary
William Dandy Middle School
Nova Blanche Forman Elementary School
Broward Estates Early Learning and Resource Center
North Andrews Gardens Elementary School of the Arts
West Hollywood Elementary School
Winston Park Elementary School
Riverland Elementary School
McNicol Middle School
Coral Park Elementary School
Bennett Elementary School
Chapel Trail Elementary School
Tedder Elementary School
Gator Run Elementary School
Lauderdale Lakes Middle School
Oriole Elementary School
Cross Creek School
Robert C. Markham Elementary School
Henry D. Perry Educational Center

Oakridge Elementary School
Peters Elementary School
Deerfield Park Elementary School
McArthur High School
Pioneer Middle School
Flamingo Elementary School
Whispering Pines School
Charles W. Flanagan High School
Fort Lauderdale High School
Maplewood Elementary School
Blanche Ely High School
Bright Horizons School
Pembroke Pines Elementary School
Sawgrass Springs Middle School
Stranahan High School
Bayview Elementary School
Hawkes Bluff Elementary School
Cooper City Elementary School
Olsen Middle School
Seminole Middle School
Manatee Bay Elementary School
Hollywood Hills High School
Royal Palm Elementary School
Deerfield Beach Middle School
Parkway Middle School of the Arts
Everglades Elementary School
Thurgood Marshall Elementary School
Boyd H. Anderson High School
Gulfstream Academy of Hallandale Beach
Central Park Elementary School
Coconut Creek Elementary School
Westchester Elementary School
Lauderhill 6-12
Broward Virtual Education
Mirror Lake Elementary School
Dania Elementary School
Deerfield Beach High School
Dillard Elementary School
Sheridan Hills Elementary School
Challenger Elementary School
Sheridan Park Elementary School
Hallandale All Magnet High School
Falcon Cove Middle School

Westwood Heights Elementary School
Park Springs Elementary School
Tequesta Trace Middle School
Miramar High School
Annabel C. Perry Elementary School
Sunrise Middle School
Westpine Middle School
Pines Middle School
North Fork Elementary School
Forest Glen Middle School
Everglades High School
Forest Hills Elementary School
Quiet Waters Elementary School
Dillard High School
Lauderhill Paul Turner Elementary School
Coral Springs Elementary School
Silver Trail Middle School
Pembroke Lakes Elementary School
West Broward High School
Discovery Elementary School
Heron Heights Elementary School
Beachside Montessori Village Elementary
Gulfstream Early Learning Center