

# Canford Sports Centre Junior Golf Academy

## Terms & Conditions

By enrolling your child in the Canford Sports Centre Junior Golf Academy, you agree to the following Terms & Conditions.

### 1. Lesson Schedule & Payments

- Golf Academy lessons run during **school term time only**.
- The monthly lesson fee is **spread (pro rata) across the year**, providing a consistent monthly payment regardless of school holidays.
- The current fee is **£45.00 per month** and will be collected automatically via a **Recurring Card Payment (RCP)**.
- A calendar of lesson dates is available on the Canford Sports Centre website.

### 2. Membership, Renewals & Cancellation

- The minimum membership period is **three (3) calendar months**.
- After the minimum term, **one (1) calendar month's written notice** is required to cancel your child's place.
- Cancellation requests must be submitted in writing by emailing [golflessons@canford.com](mailto:golflessons@canford.com).
- Unless we are notified otherwise, we will assume your child wishes to continue attending the Academy and their place will remain reserved.

### 3. Missed or Failed Payments

- Any missed or failed payment must be settled within **14 days**.
- If payment remains outstanding after this period, Canford Sports Centre reserves the right to suspend or terminate your child's place at the Academy until the account has been brought up to date.

### 4. Attendance

- If your child is unable to attend a lesson, we would appreciate as much notice as possible.
- Missed lessons are non-refundable and cannot normally be transferred or carried forward unless agreed by the Academy.

## 5. Clothing & Equipment

- Children must wear suitable clothing and **closed-toe footwear** at all times whilst attending lessons.
- Flip-flops, sandals, Crocs or any other open-toe footwear are not permitted for safety reasons.
- As golf is played outdoors, children should arrive dressed appropriately for the weather.
- Due to the unpredictable British weather, suitable **wet weather clothing**, including a waterproof jacket, is recommended throughout the year.
- Players should bring a drink to every session to stay hydrated.

## 6. Behaviour, Safety & Conduct

To ensure a safe, enjoyable and inclusive environment for everyone attending the Junior Golf Academy, all participants and parents/guardians are expected to follow the standards below:

- Parents, guardians and participants must follow all instructions given by Academy staff and coaches relating to health, safety and the running of sessions.
- Bullying, harassment, discrimination, abusive language, threatening behaviour or any other inappropriate conduct by either a child or parent/guardian will not be tolerated.
- Coaches reserve the right to ask any participant to leave a session if their behaviour compromises the safety, wellbeing, enjoyment or learning of others.
- Coaches may refuse participation if a child is not appropriately dressed or if it is considered unsafe for them to take part in the session.
- Parents and guardians are responsible for ensuring that both they and their child are aware of, and comply with, all Academy rules, safety procedures and reasonable instructions issued by the coaching team.
- Any decision regarding the suspension or dismissal of a participant from the Academy, including any refund of fees, will be at the sole discretion of the Golf Operations Manager.
- Canford Golf Academy operates a **zero-tolerance policy** towards aggressive, intimidating, abusive or offensive behaviour directed at staff, volunteers, coaches or other Academy members. Such behaviour may result in the immediate termination of your child's membership.

## 7. Waiting During Lessons

- Parents and guardians are **not permitted to walk around or access the grounds of Canford School** while waiting for their child. This is to respect the privacy, safety and security of the school site and its pupils.
- Parents and guardians are welcome to watch the lessons or wait in the designated car parking area.
- Children should be collected promptly at the end of their lesson.

## 8. Parent/Guardian Responsibility & Collection

- Children under the age of 16 remain the responsibility of their parent or guardian until they have been registered with the coach at the start of the lesson.
- Responsibility returns to the parent or guardian immediately at the conclusion of the lesson.
- Parents and guardians must ensure appropriate arrangements are in place for the prompt collection of their child.
- The Academy cannot accept responsibility for children who arrive significantly before their scheduled lesson or remain on site after the session has ended unless prior arrangements have been agreed.
- If you are delayed in collecting your child, please notify the Academy as soon as possible.

## 9. Data Sharing

- By enrolling your child in the Canford Sports Centre Junior Golf Academy, you acknowledge that the information you provide may be shared with our Lead Coach and Golf Professional, **Colin Murray**, for the purposes of administering the coaching programme, communicating about lessons and supporting your child's participation in the Academy.
- If you do **not** wish for your information to be shared with our Lead Coach, please notify us in writing by emailing [golflessons@canford.com](mailto:golflessons@canford.com).

## 10. Changes to the Academy

- Canford Sports Centre reserves the right to amend lesson times, coaching staff, fees, programmes or these Terms & Conditions where necessary.
- Any significant changes will be communicated using the email address you have provided.
- It is the responsibility of the parent or guardian to ensure their contact details remain up to date.

## 11. Complaints & Contact

If you have any questions, concerns or complaints, please speak to your child's coach in the first instance. If the matter cannot be resolved, please contact us at:

[golflessons@canford.com](mailto:golflessons@canford.com)

We are committed to providing a safe, welcoming and enjoyable environment where every child has the opportunity to develop their golf skills, confidence and enjoyment of the game.