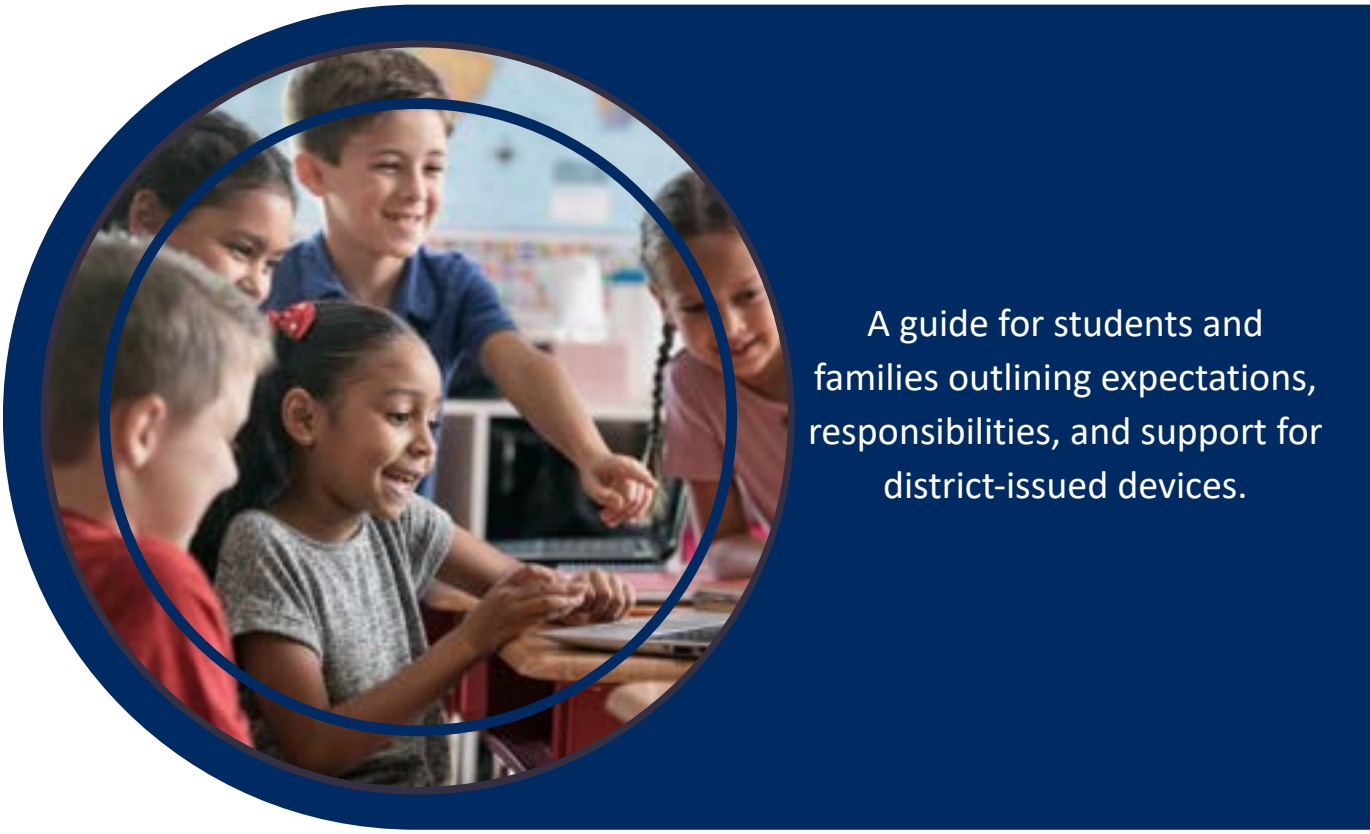
Fulton County Schools

2026 - 2027 Student & Parent Device Handbook

One-to-One Program

Strategy & Technology Division



A guide for students and families outlining expectations, responsibilities, and support for district-issued devices.

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Student Devices by Grade Level







Grades K–2

- iPad or touchscreen Windows devices
- Protective case included with all iPads
  - *Grades K–2 students will be evaluated to determine the most appropriate device type, ensuring consistency across the district and alignment with student's learning needs.*

Grades 3–8

- Touchscreen Chromebook with multi-mode functionality, world facing camera, 10-12 hour battery life and protective case.

Grades 9-12

- High-definition LED touchscreen with multi-mode functionality Windows device and fast charging battery.

Elementary Device Use

Elementary students will not be issued individual devices for checkout during the 2026–2027 school year. Devices will remain school-based and used as part of classroom instruction. While devices are not assigned to individual students, any student who has a device in their possession is expected to use it responsibly. Students and families are responsible for any damage that occurs while the device is in their care.

Elementary students enrolled in accelerated courses through Fulton Virtual may be issued a device for home use, if needed. Families are responsible for the care, maintenance, and any damage to these devices while in their possession.

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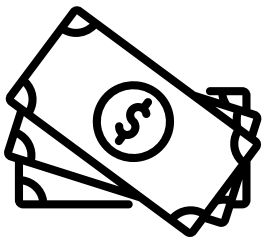
Parent/Guardian **Responsibilities**

Parents/Guardians play a critical role in supporting appropriate student use of district issued devices.



Parents/Guardians are responsible for:

- Ensuring the Device User Agreement (DUA) is reviewed and acknowledged annually during the Online Verification and Residency process.
  - The DUA is available in the Student Code of Conduct on the Fulton Schools website under Departments > Student Discipline, Prevention & Intervention.
- Monitoring student device use at home.
- Ensuring appropriate online behavior.
- Ensuring the device is stored and used safely.
- Reporting damage, loss, or theft within required timelines.
- Paying applicable repair or replacement costs.



Important:

- While the district provides filtering and monitoring on all devices, parents/guardians are ultimately responsible for supervising student use outside of school hours.
- Students and Parents/Guardians are held to the DUA's requirements whether or not they sign the DUA in a timely manner.



Parent Action Checklist

- Review expectations with your student.
- Know where the device is at all times.
- Monitor usage regularly.
- Report issues immediately.

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Digital Safety & Monitoring



Fulton County Schools provides filtered internet access and monitoring on all district issued devices to support safe and appropriate use.

Monitoring
All activity on district-issued devices is monitored to help protect students and ensure compliance with district policies.

Student Expectations
Students are expected to:

- Use technology responsibly and respectfully.
- Engage in learning focused activities.
- Report unsafe or inappropriate content immediately.

Reporting Requirements
Students must immediately report:

- Inappropriate content.
- Threatening messages.
- Suspicious activity.

General Blocked Content

- Sites that include material deemed extremely offensive, obscene, adult content, hateful, pornographic, tasteless, or violent.
- Web-based messaging and chats that are not monitored by the school district (except for certain social media sites that may have academic value).
- Sites that may promote hacking, phishing, spam, viruses, spyware, or any other malicious or suspicious content.
- Non-educational game playing and game media.
- Sites promoting criminal activity, gambling, illegal drugs, and illegal software.

Qustodio

Qustodio is a digital safety and parental monitoring tool that helps families stay informed about their child's online activity. It provides visibility into screen time, app usage, and web activity on district-issued devices, and offers parent-managed controls for personal devices.

Key Features (Free for Parents):

- See screen time, app use, and web searches on school devices during the school day.
- Set limits and manage usage on school devices after school hours.
- On personal devices: monitor activity, set routines, block apps, manage social media time.
- Get alerts for inappropriate or risky content.

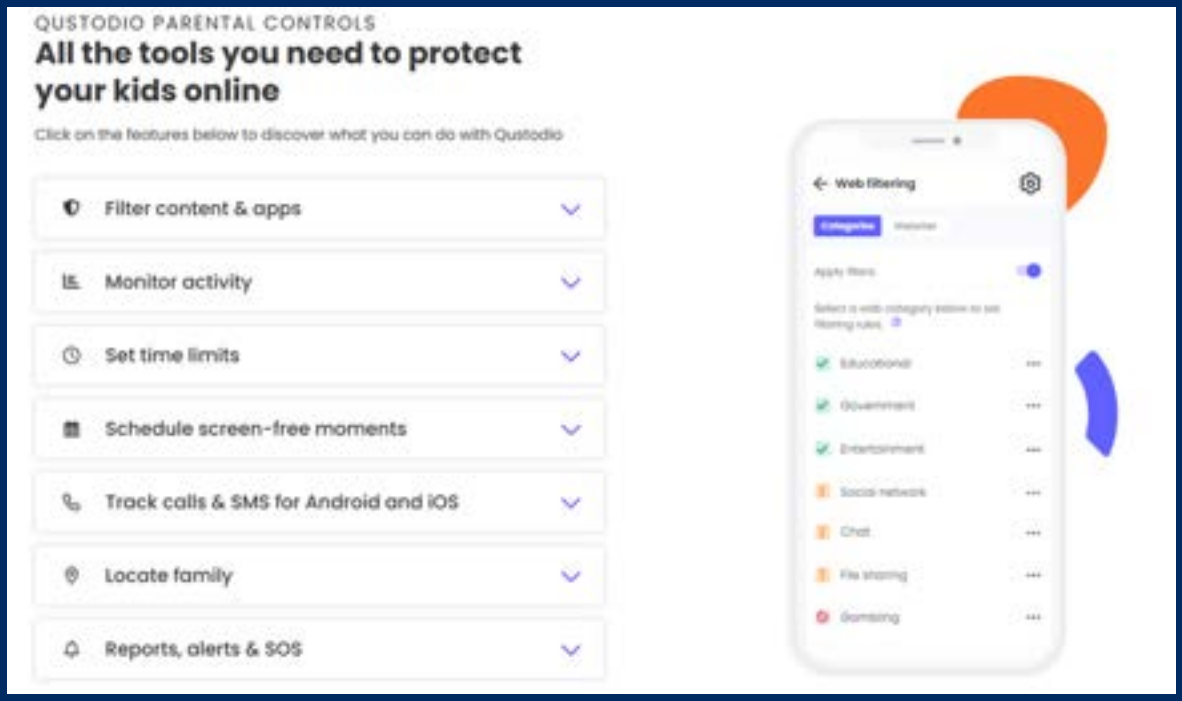
District cannot access any data on personal devices.

Where to Access

- Apple Store
- Google Play Store
- From Any Computer

Important Note: Features such as location tracking, panic button, call, and message monitoring are not included in the free plan and require a paid upgrade through Linewize if parents choose to use them.

For support contact, myschool@qustodio.com.



*Qustodio app available in English, Spanish, French, German, Italian, Portuguese, Chinese, and Japanese

Device Use & Expectations

All device use must align with district policy IFBGA and the Device User Agreement (DUA) as outlined in the Student Code of Conduct.

Students are required to:

- Use appropriate language in all digital environments.
- Protect login credentials at all times.
- Use only authorized applications and systems.
- Follow teacher instructions regarding device use.
    - Students must have permission before accessing games, music/video streaming sites, or any other non-academic activities.

Students are prohibited from:

- Sharing accounts or passwords.
- Attempting to bypass security measures or filters.
- Installing unauthorized software.
- Tampering with device hardware or software.

Device Care Guidelines

Students must properly care for their assigned device at all times.

Required Practices:

- Keep device in protective case at all times.
- Keep device away from food, liquids, and extreme temperatures.
- Do not stack heavy items on device.
- Carry the device securely at all times.
- Clean device properly using approved methods.

Prohibited Actions:

- Removing district labels or tags
- Defacing or modifying the device
- Attempting self-repairs

Technology Support & Troubleshooting

If support is needed:

- Elementary students should report issues to their teacher.
- Secondary students may visit the technology support office.
- Students or staff may submit a Technology Support Center ticket through the Technology Support Center powered by iiQ.
  - App is available through an icon on your desktop or through ClassLink.
  - Students and Staff log in using their FCS credentials.
- Parents can also submit a Technology Support ticket by going to www.fultonschools.org and clicking on the Tech Support link on the website.
- Technology Support Center can be reached Monday - Friday, 7:00 AM-4:00 PM by calling 470.254.4357.

Before reporting an issue:

Students should attempt basic troubleshooting:

- Restart the device.
- Check internet connection.
- Ensure device is charged.

Internet Away from School



One exceptional benefit of the One-to-One program is that students are able work on homework and projects at any time with full access to our digital learning resources. Even when not connected to a Fulton County Schools network, student activity on district-issued devices is monitored, and the web filter blocks inappropriate sites and content. However, we cannot guarantee the security or quality of networks outside of Fulton County Schools.

Public Internet Access

Free public Wi-Fi is available in many coffee shops, retail stores, and community spaces like libraries. We encourage students to use discretion when utilizing free public Wi-Fi, as these networks are not secure, and sensitive data could be monitored or compromised.

Home Internet Access

Some providers offer lower-cost internet service to low-income families. Details and eligibility requirements can be accessed via provider websites.

Wireless Hotspots

The Fulton County Schools District is pleased to provide information about T-Mobile's Project 10 Million. Families can receive a free mobile hotspot, with 200GB of free data with no fees. Families must provide documentation dated within the past two years of proof of enrollment, approval, or eligibility in one of the following programs to qualify for Project 10 Million:

- National School Lunch Program (NSLP)
- Supplemental Nutrition Assistance Program (SNAP)
- Electronic Benefits Transfer (EBT or P-EBT)
- Temporary Assistance for Needy Families (TANF)
- Community Eligibility Provision (CEP)
- Food Distribution Program on Indian Reservations (FDPIR)
- Medicaid
- Head Start, along with foster youth, migrant, homeless, or runaway youth
    - Link: https://www.t-mobile.com/brand/project-10-million

Families who do not qualify for Project 10 Million may request an AT&T hotspot through their School Social Worker. If approved, the hotspot can be used for the entire school year to support students without reliable home internet access, helping them fully participate in online learning. Fulton County Schools uses digital tools such as ClassLink, Canvas, and Microsoft Office to support instruction, and all resources are carefully reviewed to ensure student data privacy.

A full list of applications approved for use in the classroom can be found **here**. Because some tools are used at the teacher's discretion, families are encouraged to contact their child's teacher with any questions regarding specific digital resources.

Device Insurance Costs & Benefits

Insurance Premium	$50 fee for full school year coverage for laptops $25 for Free and Reduced Program Participants. ***The premium must be paid within 30 days of the first day of school or coverage will not be granted.***
Claims and Deductibles	$50 deductible per damage incident $150 deductible for stolen* or irreparably damaged device

Device Insurance - Summary

Scenario	With Insurance	Without Insurance
Damage	Deductible applies	Full repair cost
Theft*	Deductible applies	Full replacement cost
Loss	Not covered	Full replacement cost

An official police report must be filed and provided to the school. Device Insurance does not cover devices that are lost due to negligence.

In the event of...



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DAMAGE

Students and parents/guardians are responsible for damages to district devices. Repair fees and other costs may be assessed to the student account. We offer optional device insurance to help mitigate the cost of any damage repairs (see pg 10).

Damages to district devices must be reported within two school days.

Technology staff will conduct periodic inspections to ensure no damage is unreported. Incidents that occur at school involving multiple parties will be investigated by building administration to determine fault.

If a device is damaged beyond repair, a $150 deductible per device will apply for parents/guardians who accepted the optional device insurance coverage. The full replacement cost will be assessed for those who are denied the insurance coverage.

LOSS OR THEFT

In the event a device is stolen, the student or parent/guardian must report it to the school immediately.

A police report must be filed and a copy of the report must be provided to the school by the student or parent/guardian within five school days.

Stolen devices will be subject to a $150 deductible per device for parents/guardians who accepted the optional device insurance coverage. The full replacement cost will be assessed for those who denied the optional device insurance, or if no police report is provided to the school.

If there is no clear evidence of theft in the opinion of the district, or the equipment has been lost due to negligence, the student and parent will be responsible for the full cost of replacement.

Damage Costs
Without Insurance





iPad or Laptop

Full Replacement Cost: up to $1100

Common Repair/Parts	Cost	Common Repair/Parts	Cost
Upper Case	$100	**Broken Port (HDMI, USB, Power)**	$100
Lower Case	$50		
Case Hinge	$75	**Display Screen Replacement**	$270
Keyboard/Bezel	$100		
Battery Replacement	$50	**System Board**	$500
Other Fees (With or Without Optional Insurance)			
Missing Charger	$20	**Cleaning Fee***	$25
Trackpad Replacement	$30	**Missing Case/Sleeve**	$20
Unathorized Repairs or Modifications: Up to $500		**Tampering with Internal Components: Up to Full Replacement Cost**	
Fake or Fraudulent Damage Claim: Up to Full Replacement Cost		**Device Not Returned at End of Year: Full Replacement Cost (Until Returned)**	

For devices that have been drawn, painted, marked on, defaced, or had unapproved stickers attached.

Behavior & Discipline

All rules relating to discipline are established by the Fulton County Schools board policies and regulations and can be found in the Student Code of Conduct and Discipline Handbook at **https://www.fultonschools.org/.**

Violations of these discipline rules may also constitute violations of law and create legal liability for students and/or parents/guardians. Board policy, student discipline and guidelines for consequences of policy violations are provided in the discipline section of the aforementioned Student Code of Conduct and Discipline Handbook and/or on fultonschools.org.

Student devices and online activities are monitored. Student devices remain property of the Fulton County School District and can be confiscated and searched without prior notice to the student, parent, or guardian.

Refer to the **Student Code of Conduct and Discipline Handbook for additional guidelines around the responsible use of GenAI.**

Here are some examples of tech-related behavior violations and equivalent "traditional" classroom violations:

Technology Related Behavior Violations	Equivalent "Traditional" Violations
Inappropriate use of email, instant messaging, internet surfing or computer games	Passing notes, looking at inappropriate magazines, games (off-task behavior)
Missing case	No binder/missing supplies
Cutting and pasting without citing sources including improper use of GenAI*(Plagiarism)	Plagiarism (copying work without citation)
Cyber-bullying including improper use of GenAI*	Bullying, harassment
Damaging, defacing, or endangering device or accessories	Vandalism or damage to school property damage
Using profanity, cursing or inappropriate language in digital space	Using profanity, cursing or inappropriate language in a physical space
Accessing pornographic material or other inappropriate content online	Bringing pornographic or other inappropriate content to school in print form
Using accounts or resources that are not authorized for the student	Taking or receiving property of the school district or others without authorization

Behavior & Discipline
Continued

These behaviors are unique to the digital environment without a "traditional" behavioral equivalent. If you are unsure if a specific behavior constitutes a violation, please consult the Device User Agreement, **Student Code of Conduct and Discipline Handbook.**

Violations Unique to Technology

Chronic, tech-related behavior violations (see previous page)	Accessing or using files dangerous to the integrity of the network.
Making use of the electronic resources in a manner that serves to disrupt the use of the network by others.	Use of technology resources to manufacture fake images of others and/or to create pornographic imagery.
Unauthorized downloading or installing of software, including proxy servers or plug-ins that attempt to bypass the internet filter.	Use of a device to record, create, publish or display private, confidential, or inappropriate materials.
Modification to district browser settings or any other techniques to avoid being blocked from inappropriate content or to conceal internet activity.	Use of district resources to email, instant message, video conference, digitally publish, or communicate electronically for purposes unrelated to school and/or communications that include inappropriate content.

Illicit Photos/Videos*

Some students have been found using district technology to share partially nude or naked photos and videos of themselves with other students. **Many do not realize this constitutes the creation and distribution of child pornography.**

Furthermore, some students have been found using GenAI* and/or district technology to create pornographic imagery of students (i.e. deep fakes). In addition to severe discipline from the school administration, which may include detention, suspension, or expulsion, students who create, share, or save such images or videos **may be subject to legal action and even charged with a felony.**

You can find more information about this in the Student Code of Conduct and Discipline Handbook (Rule 18 Technology Offenses) or speak with your school administration. We encourage all parents to monitor their children's activities and to speak frankly with their children about appropriate uses of technology and the potential risks of misuse.

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Thank You

Contact Information :

☎ 470-254-HELP (4357)

www.fultonschools.org

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