

FAQs

1. When will I receive my tuition reimbursement from StJP II?
 - Once you transfer the available funds from your Odyssey account to St. John Paul II Catholic School, the school will process your tuition reimbursement. Reimbursements are issued on a quarterly basis and will be paid after the transferred funds have been received and are available in the school's bank account.
2. How will I receive my refund?
 - Refunds will be issued by check. Once your reimbursement is ready, you will be contacted and you must arrange a convenient time to pick up your check during regular school hours. Summer hours are Monday-Thursday 9:30 am - 2:30 pm & Friday 9:30 am - 12:00 pm.
3. Why have I not received my full refund?
 - Refunds are distributed on a quarterly basis. The amount shown as available in your Odyssey account is the amount you may expect to receive for that quarter, less any applicable St. John Paul II Catholic School tuition assistance. *YOU* are responsible for checking your Odyssey account for quarterly funds.
4. How does the refund process work if I have a tuition loan?
 - Once St. John Paul II Catholic School receives your TEFA funds, those funds will be applied directly to your tuition loan with Stellar Bank. You will be notified of the amount that will be applied based on the funds TEFA has allocated to your account. After the school has completed the payments to Stellar Bank, there may still be an outstanding interest balance on your loan. Any remaining interest is the responsibility of the family and must be paid directly to Stellar Bank.