



Insurance | Risk Management | Consulting

Ask Your Advocate Team

Maximize your healthcare benefits with the help of a team of licensed healthcare advocates.

Gallagher is ready to help you get the most from your benefits program by providing support from an advocate at no cost to you. Get assistance with:

1

Insurance cards

Are you missing your insurance cards, need replacement cards or need to get in touch with an insurance carrier?

5

Prescription/pharmacy issues

Is the pharmacy telling you that your medication is not covered or charging you the full price? Do you need help getting a pre-authorization for your medication?

2

Benefits questions

Do you need help with specific benefits questions relating to how plans work, coverage questions or in-network benefits?

6

Claim/complex issues

Are you unsure if your insurance will pay for a certain procedure? Do you have a complex situation and need assistance with an appeal, billing coding issue or out-of-network claim?

3

Eligibility rules

Who can be covered under the plan and when?

7

Nurse advocacy

Do you need assistance with a medical diagnosis, treatment options, pre-authorization issues, specific benefits or drug denial?

4

Provider search

Do you need help finding an in-network or specialty provider?

Hours of operation

Monday-Friday

8 a.m.-6 p.m. ET

Connect with us

(833) 515-8147

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Randolph Township Schools

Translation services available

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