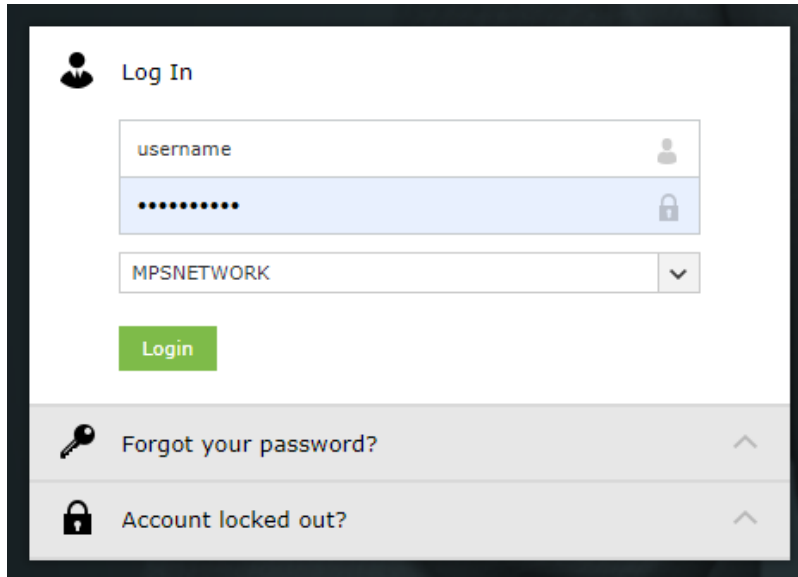


Marblehead Public Schools Self-Service Password Reset

On any browser, go to: <https://mpsadm.marbleheadschoos.org>

Login Screen:



If you know your password and want to enroll to change your password, enter your network username and password. Your username will be your first initial and last name (for almost all users. Students usernames will be their student ID#.) Your password is the same one you use to get to your mail and to login to computers in the district.

Click the **Login** button.


Select **“Security Questions”** and click **Next**


Please enroll for the forced verification methods enabled for your account.


Select any one of the following authenticators to proceed with enrollment

- Security Questions
- Google Authenticator
- Microsoft Authenticator

Please enroll for the forced verification methods enabled for your account.

 Security Questions

Question : 

Question : 

Hide Answer(s)


- The minimum length of the answer(s) should be 5 characters and maximum allowed is 255 characters

Step 2 of 2

[Next](#)

Select your preferred security questions, then answer and confirm.
Click **Next** when done.

Now you can change your password. Enter your current password, then enter your new password twice. Click the **Change Password** button when complete. The **password guidelines have changed** so please note when choosing a new password.

Change Password 

Enrollment

* Old Password

* New Password

* Confirm New Password

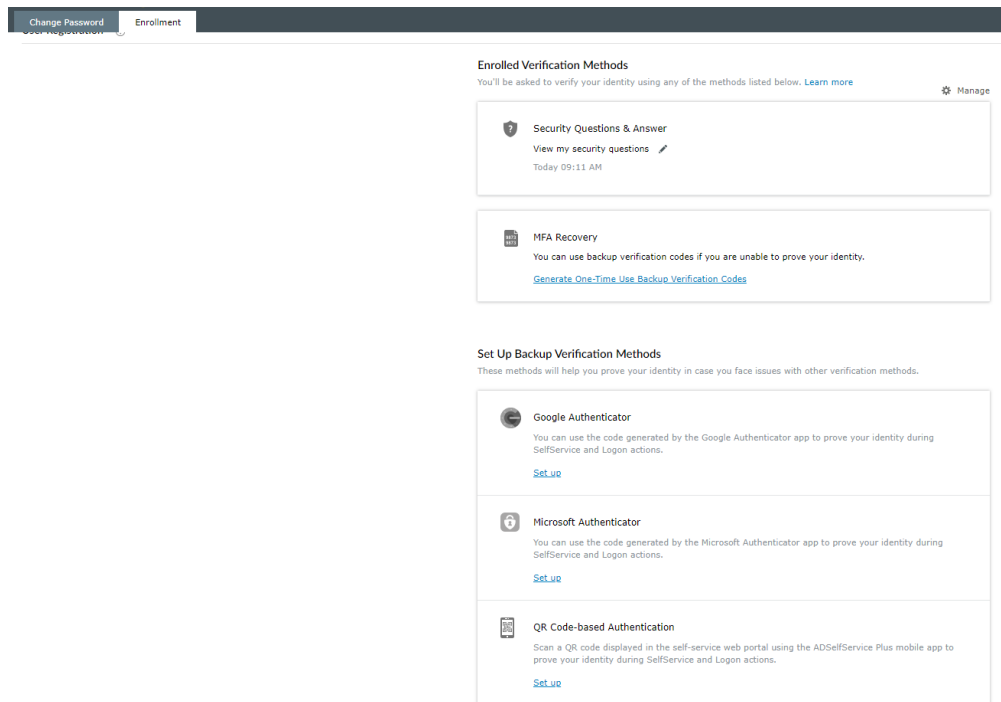
- Must not have 5 consecutive character(s) from username
- You can ignore complexity rules if password length is at least 20
- Minimum length should be at least 10
- Must contain at least 1 upper case character(s)
- Must contain at least 1 lower case character(s)
- Number of numerals to include 1
- Must not contain any character more than 2 times consecutively
- Must not contain restricted patterns [List](#)

[Change Password](#)

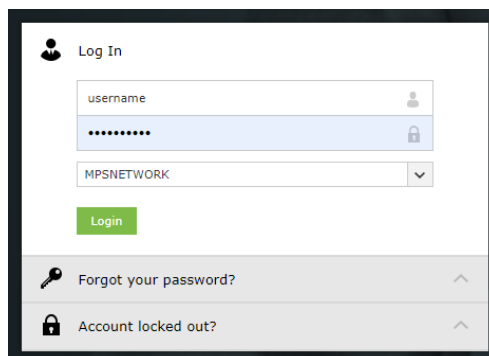
You are now ready to go with your new password.

If you wish to, on the Enrollment tab you can set up alternate verification methods for password reset using your cellphone. These are not required.

Backup Verification Methods:



If you forget your password or get locked out after completing enrollment, go to: <https://mpsadm.marbleheadschoools.org> and click on either **Forgot your password?** Or **Account locked out?**



You will be prompted to answer your security questions, then will walk you through changing your password or unlocking your account.