The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.myhighmark.com or call 800-633-2563. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 800-633-2563 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	$1,700 individual/$5,100 family network.	Generally, you must pay all of the costs from providers up to the deductible amount before this plan begins to pay. If you have other family members on the policy, the overall family deductible must be met before the plan begins to pay.
Are there services covered before you meet your deductible?	Yes. Preventive care services, Children's eye exam are covered before you meet your network deductible. Copayments and coinsurance amounts don't count toward the network deductible.	This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost-sharing and before you meet your deductible. See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/.
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the out-of-pocket limit for this plan?	Up to a total maximum out-of-pock et of $8,500 individual/$17,000 family.	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan, the overall family out-of-pocket limit must be met.
What is not included in the out-of-pocket limit?	Network: Premiums, balance-billed charges, and health care this plan doesn't cover do not apply to your total maximum out-of-pocket.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a network provider?	Yes. See www.myhighmark.com or call 1-800-633-2563 for a list of network providers.	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a referral to see a specialist?	No.	You can see the specialist you choose without a referral.

An example of a benefit book can be found at https://shop.highmark.com/sales/#!/sbc-agreements.
10005821



All **copayment** and **coinsurance** cost shown in this chart are after your overall **deductible** has been met, if a **deductible** applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	No charge	Not covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. Please refer to your preventive schedule for additional information.
	Specialist visit	No charge	Not covered	
	Preventive care/screening/ immunization	No charge Deductible does not apply.	Not covered	
If you have a test	Diagnostic test (x-ray, blood work)	No charge	Not covered	Copayments, if any, do not apply to Diagnostic Services prescribed for the treatment of Mental Health or Substance Abuse. Precertification may be required.
	Imaging (CT/PET scans, MRIs)	No charge	Not covered	
If you need drugs to treat your illness or condition. More information about prescription drug coverage is available at www.myhighmark.com	Generic drugs	No charge (retail) No charge (mail order)	Not covered	Up to 34/90-day supply retail pharmacy. Up to 34/90-day supply maintenance prescription drugs through mail order.
	Brand drugs	No charge (retail) No charge (mail order)	Not covered	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No charge	Not covered	Precertification may be required.
	Physician/surgeon fees	No charge	Not covered	Precertification may be required.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you need immediate medical attention	Emergency room care	No charge	No charge	Out-of-network: Subject to network deductible.
	Emergency medical transportation	No charge	No charge	Out-of-network: Subject to network deductible.
	Urgent care	No charge	Not covered	The Copayment, if any, does not apply to Urgent Care Services prescribed for the treatment of Mental Health or Substance Abuse.
If you have a hospital stay	Facility fees (e.g., hospital room)	No charge	Not covered	Precertification may be required.
	Physician/surgeon fees	No charge	Not covered	Precertification may be required.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	No charge	Not covered	Precertification may be required.
	Inpatient services	No charge	Not covered	Precertification may be required.
If you are pregnant	Office visits	No charge	Not covered	Cost sharing does not apply for preventive services. Depending on the type of services, a copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) Network: The first visit to determine pregnancy is covered at no charge. Please refer to the Women's Health Preventive Schedule for additional information. Precertification may be required.
	Childbirth/delivery professional services	No charge	Not covered	
	Childbirth/delivery facility services	No charge	Not covered	

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you need help recovering or have other special health needs	Home health care	No charge	Not covered	Network: 100 visits per benefit period, aggregate with visiting nurse. Precertification may be required.
	Rehabilitation services	No charge	Not covered	Network: 30 combined physical medicine and occupational therapy visits, and 30 speech therapy visits per benefit period. Limitation for physical medicine and occupational therapy visits does not apply for the diagnosis of back pain. Limit does not apply to Therapy Services prescribed for the treatment of Mental Health or Substance Abuse. Copayments, if any, do not apply to Therapy Services prescribed for the treatment of Mental Health or Substance Abuse Disorder. Precertification may be required.
	Habilitation services	Not covered	Not covered	None
	Skilled nursing care	No charge	Not covered	Network: Limited to 120 days per benefit period. Precertification may be required.
	Durable medical equipment	No charge	Not covered	Precertification may be required.
	Hospice services	No charge	Not covered	Precertification may be required.
If your child needs dental or eye care	Children's eye exam	No charge Deductible does not apply.	Not covered	Network: One routine eye exam every 12 months.
	Children's glasses	Not covered	Not covered	None
	Children's dental check-up	Not covered	Not covered	None

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)		
• Acupuncture • Bariatric surgery • Cosmetic surgery	• Dental care (Adult) • Habilitation services • Long-term care	• Routine foot care • Weight loss programs
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)		
• Chiropractic care • Hearing aids	• Infertility treatment • Routine eye care (Adult)	• Private-duty nursing • Non-emergency care when traveling outside the U.S. See www.bcbsglobalcore.com

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform, or the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. The Delaware Department of Insurance Consumer Assistance Program at 302.674.7300 (local) or 800.282.8611 (toll free). Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact:

- Your plan administrator/employer.
- The Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.
- Additionally, a consumer assistance program can help you file your appeal. Contact the Delaware Department of Insurance/Consumer Assistance Program: 1351 West North St., Suite 101, Dover, DE 19904, or 302-674-7300, or consumer@state.de.us.

Does this plan provide Minimum Essential Coverage? Yes.
Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.
If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:

This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a hospital delivery)

- **The plan's overall deductible** **$1,700**
- **Specialist coinsurance** **0%**
- **Hospital (facility) coinsurance** **0%**
- **Other coinsurance** **0%**

This EXAMPLE event includes services like:
Specialist office visits *(prenatal care)*
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests *(ultrasounds and blood work)*
Specialist visit *(anesthesia)*

Total Example Cost	**$12,700**
In this example, Peg would pay:	
Cost Sharing	
Deductibles	$1,700
Copayments	$0
Coinsurance	$0
What isn't covered	
Limits or exclusions	$60
The total Peg would pay is	**$1,760**

Managing Joe's type 2 Diabetes
(a year of routine in-network care of a well-controlled condition)

- **The plan's overall deductible** **$1,700**
- **Specialist coinsurance** **0%**
- **Hospital (facility) coinsurance** **0%**
- **Other coinsurance** **0%**

This EXAMPLE event includes services like:
Primary care physician office visits *(including disease education)*
Diagnostic tests *(blood work)*
Prescription drugs
Durable medical equipment *(glucose meter)*

Total Example Cost	**$5,600**
In this example, Joe would pay:	
Cost Sharing	
Deductibles	$1,700
Copayments	$0
Coinsurance	$0
What isn't covered	
Limits or exclusions	$20
The total Joe would pay is	**$1,720**

Mia's Simple Fracture
(in-network emergency room visit and follow up care)

- **The plan's overall deductible** **$1,700**
- **Specialist coinsurance** **0%**
- **Hospital (facility) coinsurance** **0%**
- **Other coinsurance** **0%**

This EXAMPLE event includes services like:
Emergency room care *(including medical supplies)*
Diagnostic test *(x-ray)*
Durable medical equipment *(crutches)*
Rehabilitation services *(physical therapy)*

Total Example Cost	**$2,800**
In this example, Mia would pay:	
Cost Sharing	
Deductibles	$1,700
Copayments	$0
Coinsurance	$0
What isn't covered	
Limits or exclusions	$0
The total Mia would pay is	**$1,700**

Note: These numbers assume the patient does not participate in the plan's wellness program. If you participate in the plan's wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: _____.

The plan would be responsible for the other costs of these EXAMPLE covered services.

To find more information about Highmark's benefits and operating procedures, such as accessing the drug formulary or using network providers, please go to DiscoverHighmark.com; or for a paper copy, call 1-800-633-2563.

Discrimination is Against the Law

The Claims Administrator/Insurer complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity. The Claims Administrator/Insurer does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex assigned at birth, gender identity or recorded gender. Furthermore, the Claims Administrator/Insurer will not deny or limit coverage to any health service based on the fact that an individual's sex assigned at birth, gender identity, or recorded gender is different from the one to which such health service is ordinarily available. The Claims Administrator/Insurer will not deny or limit coverage for a specific health service related to gender transition if such denial or limitation results in discriminating against a transgender individual. The Claims Administrator/Insurer

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact the Civil Rights Coordinator .

If you believe that the Claims Administrator/Insurer has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity, you can file a grievance with:

Civil Rights Coordinator
P.O. Box 22492
Pittsburgh, PA 15222
Phone: 1-866-286-8295 (TTY: 711), Fax: 412-544-2475
Email: CivilRightsCoordinator@highmarkhealth.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office of Civil Rights Complaint Portal, available at ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
Phone: 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at hhs.gov/ocr/office/file/index.html

---

ATTENTION: If you speak English, free language translation and interpretation services are available to you. Appropriate auxiliary aids and services (such as large print, audio, and Braille) to provide information in accessible formats are also available free of charge. Call the number on the back of your ID card (TTY: 711) for help.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de traducción e interpretación de idiomas. También hay disponibles ayudas y servicios auxiliares adecuados (como letra grande, audio y Braille) para proporcionar información en formatos accesibles sin cargo. Llame al número que figura al dorso de su tarjeta de identificación (TTY: 711) si necesita ayuda.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Übersetzungs- und Dolmetscherdienste zur Verfügung. Außerdem sind kostenlos entsprechende Hilfsmittel und Dienstleistungen (wie Großdruck, Audio und Blindenschrift) zur Bereitstellung von Informationen in barrierefreien Formaten erhältlich. Wählen Sie hierfür bitte die Nummer auf der Rückseite Ihrer Ausweiskarte (TTY: 711).

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis tradiksyon ak entèpretasyon aladispozisyon w gratis nan lang ou pale a. Èd ak sèvis siplemantè apwopriye (tèlke gwo lèt, odyo, Braille) pou bay enfòmasyon nan fòma aksesib yo disponib gratis tou. Rele nimewo ki sou do Kat ID w lan (TTY: 711) pou jwenn èd.

ВНИМАНИЕ: Если Вы говорите на русском языке, Вам доступны бесплатные услуги перевода на другой язык. Также предоставляется дополнительная бесплатная помощь и услуги отображения информации в доступных форматах (например, крупным шрифтом, шрифтом Брайля или в виде аудиозаписи). Для получения помощи позвоните по номеру, указанному на обратной стороне вашей идентификационной карты (TTY: 711).

ATTENZIONE: se parla italiano, sono disponibili servizi gratuiti di traduzione e interpretariato. Sono inoltre disponibili gratuitamente adeguati supporti e servizi ausiliari (ad esempio caratteri grandi, audio e Braille) per fornire informazioni in formati accessibili. Per assistenza, chiami il numero riportato sul retro della Sua tessera di identificazione (TTY: 711).

ATTENTION : si vous parlez français, des services de traduction et d'interprétation gratuits sont à votre disposition. Vous pouvez aussi bénéficier gratuitement de l'accès à des outils et services auxiliaires appropriés (affichage en gros caractères, audio et le braille) dans des formats accessibles. Veuillez appeler le numéro qui se trouve au verso de votre carte d'identification (TTY : 711) pour obtenir de l'aide.

ÀKÍYÈSÍ: Tí o bá nsọ èdè Yorùbá, àwọn i ẹ ìtumọ ati òǵbufọ èdè wà ní àrọwọtó lọ́ fẹ̀ẹ́fún ọ. Awọn i ẹ ìtọ́jú ati ìrànlọ́wọ́ tó yẹ (bíi titẹwé nla, gbigbọ ohùn, ati ìwé afọ́jú) lati pèsè iwifúnni ni awọn ọna ìrááyè si wà pẹlu lọ́ fẹ̀ẹ́. Pe nọmba tó wà lẹhin kaádì ìdánimọ rẹ (TTY: 711) fún iranlọwọ.

‹TC54:?9 AS¹4V?9 tJ) A4~¹3J?9 T=S¹~J?9 ;'Ɨ tM~G% 'P 5O CEG22 .ʼLJ A5CGM?9 AJLC2?9G A5C5C<2?9 AJLC2?9 ;I H? CEG22~E ‹A54CB?9 A@??9 >=<22 ;: 98! :5432 tGW<?? (TTY: 711) H25Gb A_¹V4 C\a ^?S [G` =J?9 ę_C?9 ^?S tW .AM?:2] [G= [J ¹\5?! tGWG?9 [:J ; ¹X5~324 ;'JG'BJ% ę5=X2? (t%C‹ AX5CVG ‹A52GW?9 tQ¹~G?9G .T=S¹~J?9 ^?S

|}: □ÌÎÏÐ'ÒÓÔ½Ö×ØÙÚÛÜÝÞßàáßâã°flæ'ÒÓçÙÚ×ØèéÛêëìíàâã(ïVñ òóôõàöÐ❯ øùÖúûJýþÿĀÛãĂ°ĭăĄë'ąĆćÖÛ ID • □□„ ÍĈ(ĉýVćČIĎĈ: 711)。

SJlę ě1ĝh□: Ĝh ĝU` Ĥ¸Ĝʁlĝĥ Ĩh"ĝl !hĩ, ĝh ĝUlʁl Ul3` Ĵę:İ¸Ćś ijlĴl ĵĶ¸ĩlɛ ĵę` 9Ĺ3ʁĮĺ3`ĝę 5`ŦIĮ Ľ1"'L 9`. ŧĵj ŃhU˜3Ul` Ulɬ!ĝĥ Ṃ'h 1IƉŦl Ul3` Jh3J 5!lJś 5lLę5lUŌĥ ĵę` 5`ŦIĮ (ŎU ś` Uh3'n ĮÍĹ3, ▮ ɬƉJh ĵę` Ç`9") 1ő Ĵę:İ¸Ćś Ľ1"'L 9`. Uɛɛ Ul3` ĝUlʁl ě9Ɗ'n ȿlƊ'ęĥ 1I9u ě1`"I ę'Ĩʁ (TTY: 711) 1ʁ ȿk" ȿʁh.

CHÚ Ý: Nếu quý vh nói tiếng Việt, chúng tôi có dhch vụ biên dhch và phiên dhch ngôn ngữ miễn phí dành cho quý vh. Chúng tôi cũng cung cấp miễn phí các dhch vụ và hỗ trợ bổ sung thích hợp (nhu chữ in lớn, tệp âm thanh và chữ nổi) để cung cấp thông tin ờ các đhnh dạng dễ tiếp cận.Vui lòng gọi số điện thoại trên mật sau cùa thẻ nhận dạng cùa quý vh (TTY: 711) để đuợc trợ giúp□

ŘřŸś fƈś¸ĝlĮ:¸ řfƈ tŦYɬ ś`ŦYũk ūoĭĭś¸ę¸ŭŮ ůś`, tŦYɬũYŰ fś:u¸ïŴ ůYŵY Ŷś¸ŷYƈ Ÿ ƈĭůYĮ` Ţ`ŷYęŹ 7ŦũŻV Ůś¸Ŧęĵžřoĭbř BYžlYęŹƁY ƁYśŴŸŸk ЬƈYś b ś ƆŦř¸Cť Ţ̈ęŸřŴ ЬfŷfV Ÿ Ţ`ŷYęŹ (ƁƋtʻđǫ̈ĝoĭ fЬũƏ, ŶfĵFřoĭ Ÿ ø`ũ) Ŧfś fś:u¸ïŴ 7ŦũŻV Ůś¸ Ɓƈƈɬ̈Wo ũYfb tŦYɬ̈Wo ID ŴYĴƆŴo ŦŮYfĵFŴo śʰƱūŸƁY Ŵũ bś¸ƆĝlĮ¸ (TTY: 711)□

ŴҶŦřY ŘřŸś ƈk řfƈ ⊦ fęĭƈk ůYŵY ūoĭũtʻ ɇŲɻoĭ ŀŦŴ` fũn Ɓ¸Ɵtʻ ůYŵY Ŷś¸ŷYƈ mŸ cřYƆ|řY Ţ̈ĭũĭVoĭ Ţ`ŷYɳĭ 7ŦũŻV ɇU ɳCŢ`Ţ ŴŸś` řoĭbř ƤpƁ˜Ə Ek Ţ ĵ̈ś Y 7ŦũŻV ŴŸŸś` Ŵ fũn 7Ŧř¸Cť Ţ̈ęŸřŴ ŢYƁƧoĭ mŸ Ţ`ŷYɳĭ (Ɓ ƈ`ū5` fЬĭƏ, ΣfĴřoĭ mŸ ø`ũ) ůoĭ fś:u¸ïŴ 7ŦũŻV ɇU Ţ̈ęŸřɬY Ŵ fũn ŶŦś` ŦęlYś ŴYĴ ƆŴ ŦoĭŮ` fūĮ` śƛŸ (TTY: 711) ŦŸ Ŵpũ ŴŸk

□^ : □□□三 • Žg÷‘ ’ “ A • □ – □ ˜ □□ □□□三 °Žgž Ÿ φ¢k. φ¥ ¦§□ ¨g°E ¬-三 ®¯°± Ÿ ÷ ²³□ – ´ Ÿμ ˜ □□□(¶: “ ¸¹, 9»9, q¹)K “ AE°Ž¾Ÿ φ¢k. K¿°ÀigflÃ ID ÄÅ ÆÃÇ ÷ – ĂE ÉÊgφfl9(TTY:711)□