



International Student Health Insurance Plan

Policy Effective Dates:

8/15/2026 through 6/14/2027

Academic Dates:

Seniors & PGs: 9/1/2026 - 5/29/2027

Underclass: 9/3/2026 – 5/29/2027

HYDE SCHOOL

 **2026-2027**

Our school requires that all students enroll in a comprehensive health insurance plan that covers the costs of medical services and is accepted by local providers.

General Plan Details

We have partnered with Clifford Allen Associates (CAA), administered by Total Scholastic Solutions (TSS) and underwritten by Crum and Forster, to offer the best health plan option that minimizes out-of-pocket expenses if a student needs medical or behavioral health services while attending school.

This plan provides primary, first-dollar benefits for those without insurance or whose coverage is not accepted outside their area.

IMPORTANT: Please note that we will not accept medical insurance policies issued in a foreign country or from a company outside the U.S. If you have questions about whether your student's current health insurance may satisfy the school's requirements, please contact us before enrolling your student.

Links to Resources:

[Frequently Ask Questions](#)

[Ready to enroll? Follow these steps](#)

Learn more about the plan benefits:

[View Plan Brochure](#) [2026-2027 ITL Brochure \(Network Premier\).pdf](#)

[View Plan Summary](#) [2026-2027 Plan Summary.pdf](#)

Manage Your Health Insurance Plan

[Register to MyTSS Member Portal or App](#)

Contact Us & Other Useful Resources

[Contact Details](#)



Frequently Ask Questions

Who is eligible for the international student health insurance plan?

Students are eligible for the international plan according to the following requirements:

- International students with citizenship outside the United States
- Students with dual citizenship (U.S. citizenship + international citizenship) but whose family resides outside the United States full-time.

When should families purchase the student health insurance plan?

Families should purchase the plan when the student is enrolled and fully committed to attending our school. Please wait until your student's visa and travel arrangements are finalized.

When does coverage begin and end?

You may enroll your student for an entire 12-month period, or a minimum of 10 months of coverage is required. The ending date is based on the coverage period elected, according to the table below:

Coverage Period	Start Date	Ending Date
10 months	8/15/2026	6/14/2027
12 months	8/15/2026	8/14/2027

If needed, you can purchase additional coverage during the school year, up to 12 months from the policy's start date. Please do not wait until the initial purchase period has expired.

How do I enroll my student in the insurance plan?

The student must purchase health insurance through the School Landing Page (SLP).

Go to page 3 and follow the instructions.

Does the international student health insurance plan cover my student when traveling outside the U.S.?

The plan will cover students anywhere in the world *except in their home country*.

My international student already has health insurance. Do I need to purchase the school health insurance plan?

In very few cases, international families may have sufficient medical insurance coverage through their employer (for example, if you work for a U.S.-based company overseas). If you have questions regarding your student's current medical insurance and whether or not it will be considered sufficient, please contact Missy Arnzen at the school.

How much does coverage cost?

The annual premium is based on the coverage period elected and will be displayed during the enrollment process on the School Landing Page.



Follow these Steps to Enroll

Do not enroll for health insurance until your student is fully committed to attending our school. Once attendance is confirmed, follow the step-by-step enrollment instructions below:

1. Log into the School Landing Page:
2. <https://www.hyde.edu> Admissions/Tuition & Financial Aid/International Student Health Insurance

You will be asked, **“Is your middle or high school student a United States citizen?”**

Select the **“NO”** response if the student is:

- a. A non-U.S. citizen
 - b. A dual citizen (U.S. & one or more other country) not living in the U.S.
 - c. A U.S. citizen living abroad with no U.S. address
3. When asked for **“Country of Origin,”** select the student’s birth country or country of citizenship other than the U.S.
 4. Select the **“Enroll Now”** button.
 5. If this is the first time enrolling the student, select the **“Proceed Without Login”** button.
 6. Enter the student’s legal name, as it appears on their passport – no preferred names or nicknames.
 7. Either the J1 visa number or passport number must be entered. There is no requirement to enter both.
 8. Complete all fields in the Student Information section. The email address requested should be for the family or student. Students 18 or older can create an account in the TSS member portal. *Please note that the hard copy ID card will be sent directly to the school and distributed to your student once they arrive on campus.*
 9. Selecting **“Next”** advances you to the screen where you elect the coverage period.
 10. Selecting **“Next”** advances you to the checkout screen, where you can complete the insurance purchase using a valid credit card.

An email will be sent from TSS to the email address provided in step (8) above, prompting the recipient to set up a secure account in the [MyTSS Member Portal or App](#). You can access the ID card in a PDF format (the hard copy of the ID card will be sent to the school).

Please note that this documentation is an addendum to your Enrollment Agreement. Your Enrollment Agreement and this Addendum must be returned to the school.

Please print your student’s name, sign your name, add the date, and return promptly to Missy Arnzen at the school as soon as attendance is confirmed. Thank you!

Student Name:



First

Middle

Last

Signature of Parent or Guardian:

Date: _____

Register to MyTSS Member Portal or App

Register on the **Web Portal**

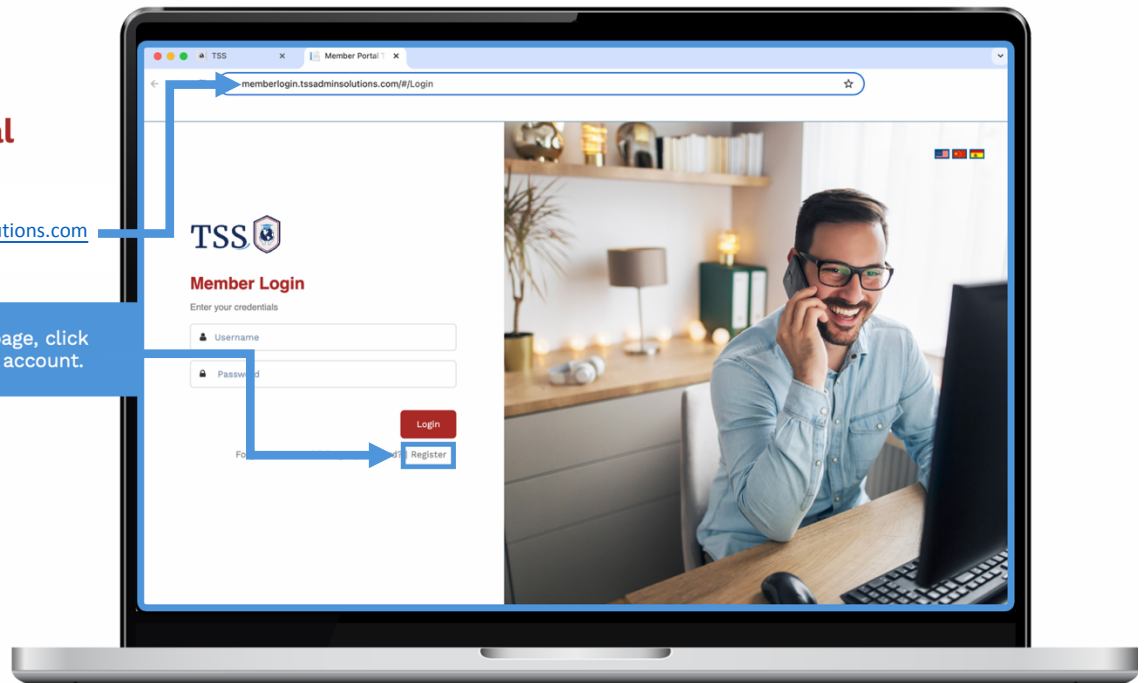
Go to
memberlogin.tssadmin solutions.com

On the Member Login page, click
"Register" to create an account.

You will receive an email with
an activation link to complete
the registration.

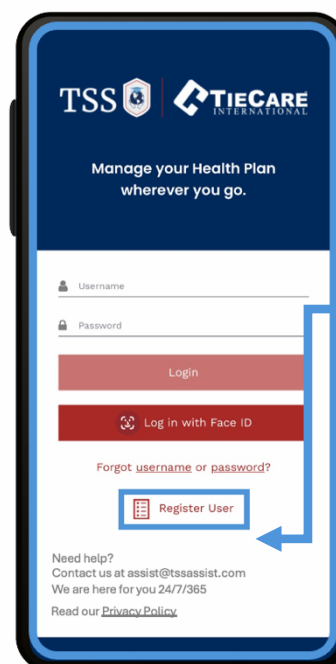


Make sure to **BOOKMARK**
this page for quick access.



You can set up your account
approximately 72 hours after
your enrollment is complete.

Once your account is activated,
you can view plan coverage,
download your ID Card, view
claims information, and find
other helpful resources.



Register on the **Mobile APP**

Download the
MyTSS App



Open the App and click **"Register User"** to create an account.

You will receive an email with
an activation link to complete
the registration.

 **Add your ID Card
to Wallet**

The simplest way to quickly
access your card.



Learn more:

[TSS Member Portal Guide.pdf](#)

[MyTSSApp_UserManual.pdf](#)

Contact Us

For questions before enrolling, please contact:

Missy Arnzen at (207) 443-7186 or marnzen@hyde.edu

For questions once enrolled, you may contact:

Clifford Allen Associates (CAA) at +1 (888) 342-2224 or TSS Assist at +1 (800) 730-2417.

For assistance registering to MyTSS Member Portal or App, contact:

TSS Assist at assist@tssassist.com

Other Useful Resources:

[Healthcare Provider Search](#)

[Behavioral Health Provider Search](#)

[RX Account Set Up & Provider Search](#)

[Download the Claim Form](#)

[Personal Representative Appointment Form](#)

Thank you for choosing Clifford Allen Associates (CAA)

Services are administered by or through Total Scholastic Solutions (TSS) and its operating affiliates. Certain benefits provided under this program are underwritten by the United States Fire Insurance Company, a member of the Crum & Forster group of insurers. TSS Assist is not affiliated with Crum & Forster. Presented here are highlights of the assistance services. Full terms, conditions and exclusions are contained in your plan document. [totalscholasticsolutions.com](https://www.totalscholasticsolutions.com).

