New Residency Verification Process for Returning Students FAQ

What is Civic Bell?
Pearland ISD is implementing a new residency verification process through Civic Bell to make annual registration easier for families. Civic Bell is a residency verification service used by Pearland ISD to help confirm student residency information electronically during the registration process.

Why is Pearland ISD using Civic Bell?
The District is using Civic Bell to simplify registration, reduce paperwork for families, and maintain accurate residency records.

For many returning students, residency can be verified electronically through Civic Bell. If your residency is successfully verified, you will not be required to upload a utility bill or complete a residency affidavit during registration renewal.

If residency cannot be verified through the system, you will be notified and provided instructions regarding any additional documentation needed to complete the registration process.

This process is designed to reduce paperwork, save families time, and help the District maintain accurate residency records in accordance with state requirements and Board policy.

Do I still need to upload a utility bill or complete a residency affidavit?
If your residency is successfully verified through Civic Bell, you will not be required to upload a utility bill or complete a residency affidavit during registration renewal.

What happens if my residency cannot be verified?
If residency cannot be verified through Civic Bell, you will be notified and provided instructions regarding any additional documentation that may be required to complete registration.

What information is used to verify residency?
Civic Bell uses available data sources to help verify residency information associated with the parent or guardian and student enrollment records.

How is my information protected?
Pearland ISD and Civic Bell take reasonable measures to protect personal information and use it only for authorized residency verification purposes in accordance with applicable privacy and security requirements.

Does residency verification guarantee enrollment?
No. Residency verification is only one part of the registration process. Students must meet all other applicable enrollment requirements established by the District.

Who can I contact if I have questions?
Please contact your child's campus or the Pearland ISD PEIMS Department for assistance with registration and residency verification questions.