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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Reporting Requirement(s) Not Met for Southampton Water Department

This notice contains important information about your drinking water. Have someone translate it for you or speak with someone who understands it.

We were required to provide a specific notice to customers with a water service line classified as "Galvanized Requiring Replacement" ("GRR"); however, in November of 2024, two customers were sent a notice meant for customers with a "Lead Status Unknown" service line. We were required to report a copy of those notices sent to persons serviced by a potential service line containing lead or GRR to MassDEP.

Our system failed to demonstrate and certify to MassDEP that it delivered annual notifications and information to affected consumers with lead, GRR or lead status unknown service lines as required by July 1, 2025. Although failure to comply with this reporting requirement does not create a risk to public health, we are required to inform you of this violation and provide additional information, including what we did to correct the situation.

It is important for consumers to know if the water they are receiving has been delivered through a lead, GRR, or lead status unknown service line so they can make decisions on what actions they wish to take to reduce their exposure to lead in drinking water.

What should I do?

There is nothing you need to do at this time. You do not need to boil your water or take other actions. Please note that boiling water does not remove lead and may instead increase levels, as lead remains behind when the water boils away.

For more information on reducing lead exposure around your home/building and the health effects of lead, visit the MassDEP Lead in Drinking Water Webpage (https://www.mass.gov/lead-in-drinking-water) or contact your health care provider.

What is being done?

While we did not certify and notify MassDEP correctly, we were able to reclassify all services previously classified as "lead" or "GRR" to "Non-Lead" or "Lead Status Unknown" and we provided the updated information to MassDEP on 6/25/2026. We are no longer in violation of this reporting requirement.

For more information, please contact Brett Simmons, Water Superintendent, at 413-532-4249 or P.O. Box 379, Southampton, MA 01073.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Southampton Water Department

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