



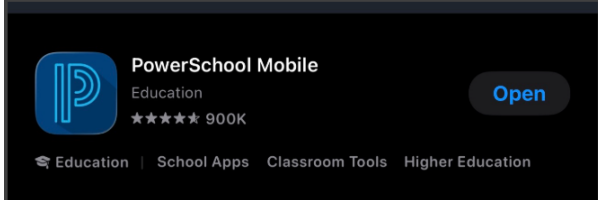
Hempstead Public School

Instructional Technology Department

PowerSchool MyPowerHub – Parent Guide Mobile Application Setup | District Code: DXHC

Step 1: Download the App

- Go to the **App Store (iPhone)** or **Google Play Store (Android)**
- Search for: **PowerSchool Mobile**



- Install the app.

Step 2: Open the PowerSchool app.

1. You will see: **“Enter your district code”**
2. Type in: **DXHC**
3. Tap **Continue**

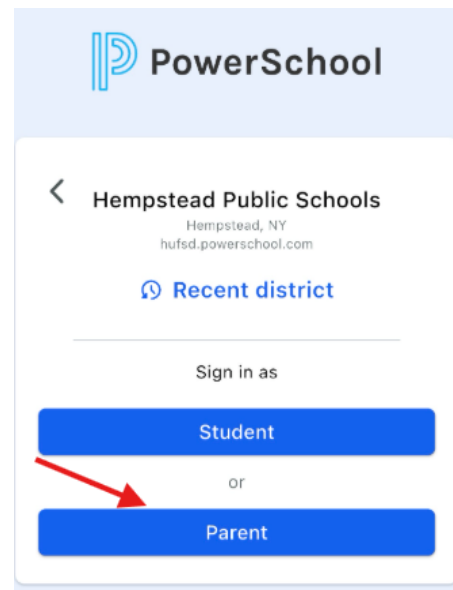


You should now see:

Hempstead Public Schools – Hempstead, NY

Step 3: Select Parent Sign In

1. On the next screen, tap **Parent** (not Student)
2. This brings you to the **Parent Sign In page**.



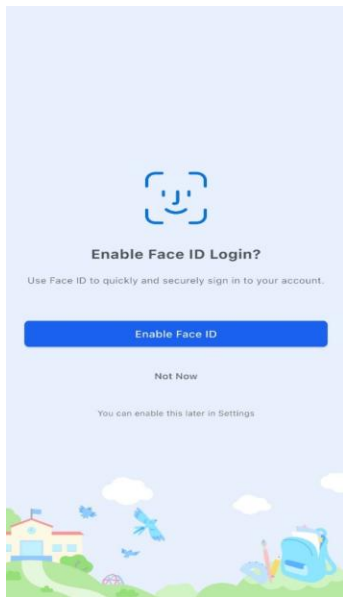
Step 4: Sign In (If You Already Have an Account)

1. Enter your **Username**
2. Enter your **Password**
3. Tap **Sign In**
4. After you log in, you may see a screen that says:
“**Enable Face ID Login?**”

This allows you to log in faster next time using your phone’s face recognition.

What to Do:

- Tap **Enable Face ID** → to turn it on
- OR tap **Not Now** → to skip



If you forgot your login:

Tap “**Forgot Username or Password?**” and follow instructions.

Step 5: Create an Account (First-Time Users)

1. Tap the **Create Account** tab
2. Fill in:
 - Name
 - Email address
 - Username
 - Password

Create Parent Account

Parent Account Details

First Name	<input type="text"/>
Last Name	<input type="text"/>
Email	<input type="text"/>
Re-enter Email	<input type="text"/>
Desired Username	<input type="text"/>
Password	<input type="password"/>
Re-enter Password	<input type="password"/>

3. Enter your child's **Access ID and Access Password**
(This information is provided by your school.)

Link Students to Account

Enter the Access ID and Access Password for each student you wish to add to your Parent Account

1

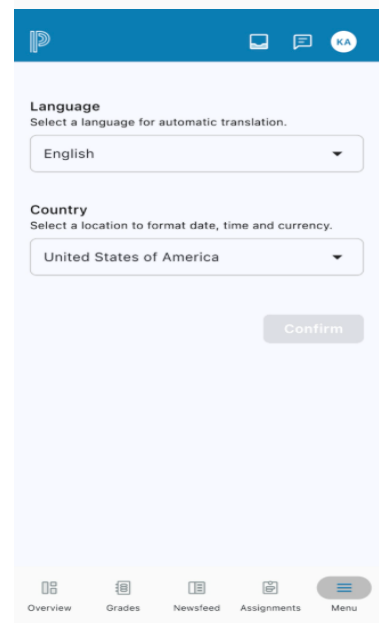
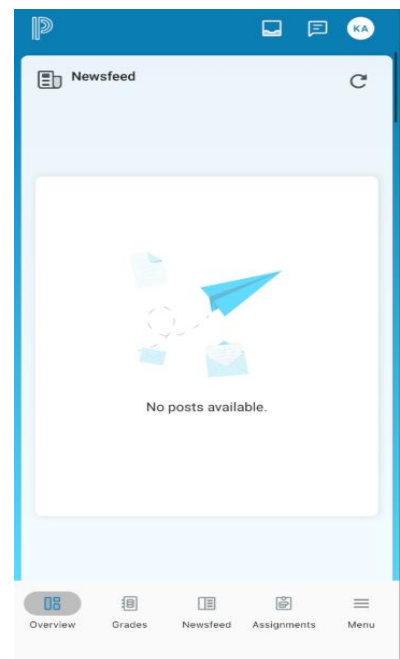
Student Name	<input type="text"/>
Access ID	<input type="text"/>
Access Password	<input type="password"/>

4. Tap **Submit/Create Account**

Step 6: Access Your Child's Information

Once logged in, you can:

- **Overview Tab:** on this tab you can view all the data about your child on this page.
- **Grades:** View Current and past terms grades
- **NewsFeed:** View any Posts by the school or teachers.
- **Assignments:** Any upcoming or missing assignments



How to change the Language on the Mobile Portal.

1. Click on **Menu** ---> **Language & Locale Settings**
select the Language you prefer and **click confirm.**

To print the Report Card on the Mobile App:

1. **Menu ----> Resource Links**
2. Select **Standard Based Report Card** if your child is in grade **Pre K – 5th Grade**.
3. **Course Based Report Card** if your child is in grade **6 –12**.
4. The Quarter terms screen will pop up and select the one you would like to see the grades for.

Progress Report Preferences

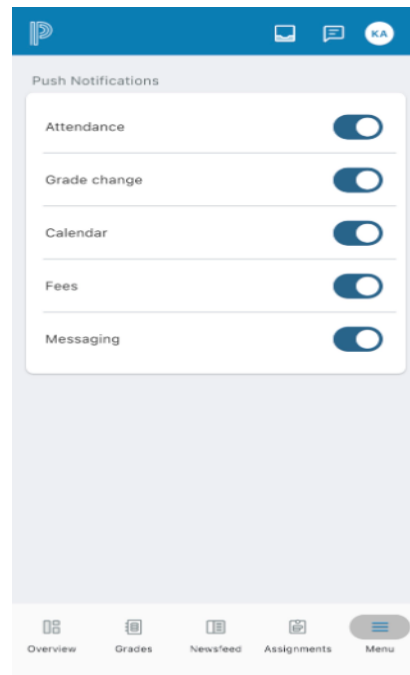
Your School's Reporting Terms need to be set-up properly before Printing The Report Cards. If no terms are defined then, report card would use Quarter Term setting by default.

Option	Value
Print Language	English
Term to Print:	<input checked="" type="radio"/> Q1 <input type="radio"/> Q2 <input type="radio"/> Q3 <input type="radio"/> Q4

Submit

To enable notifications for grades, newsfeed, attendance, calendar, messaging, and fees, please follow the steps below:

1. **Menu -----> Push Notifications**

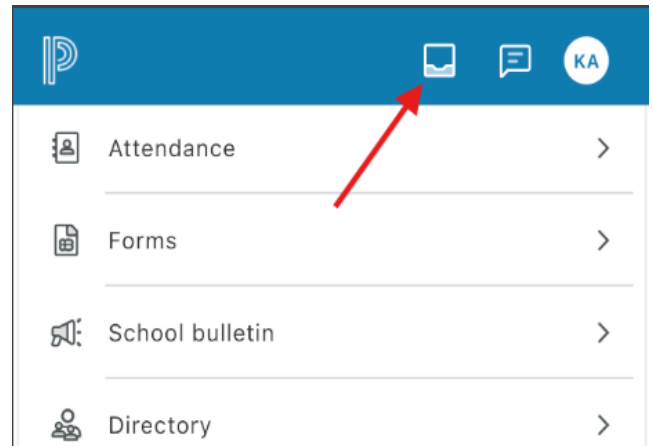


Adjust your Notifications (Mobile)

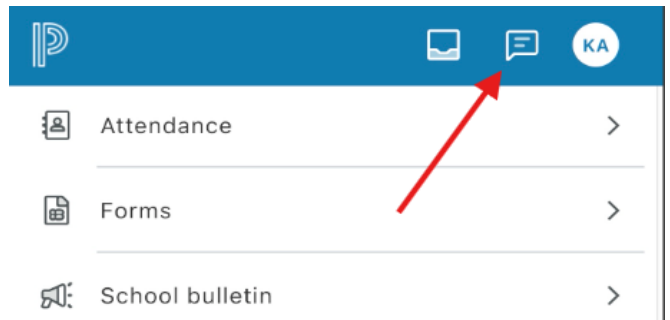
1. From the **Menu** screen select **Communications preferences**.
2. Be sure to select each person's name at the top of the screen to adjust Communication Preferences for each person.
3. As you work through each person, work through the following options:
 - What info you would like to receive via email (Calendar, Newsfeed, PowerSchool Messaging)
 - What you would like to be summarized in email
4. All selections are automatically saved. When you are completed making selections, click on any other tab on the screen to return.

To view any SchoolMessenger Alerts.

1. Click at the top Right "SchoolMessenger Inbox."



To message your child's teacher or view messages from your child's teacher and school.



Click **New Message** and select the teacher you would like to message.



New message

 Search

Tips for Parents

- Make sure your contact email is correct for notifications.
- Check the app regularly for updates and grades.
- Contact your school if you need your **Access ID/Password**