

UCCD Support - Applications and Decisions Mulgrave's University & Careers Counselling Team

Equipped with a world-class IB education and a strong sense of self, our grads are well-prepared for life after Mulgrave. Our University and Careers Counselling Department (UCCD) supports this part of students' journeys by informing and guiding them in all aspects of planning for the future.



Joyce Tang

With over 20 years of experience as an educator and mentor, Joyce Tang is driven by the belief that every student can reach their greatest potential through a balanced support system. Born in Hong Kong and raised on Vancouver's North Shore, she brings a 'local heart and global perspective' to her practice, blending deep pedagogical insight with strategic academic planning.

Since 2013, Joyce has been an integral part of the Mulgrave School community, supporting hundreds of students in achieving their academic and personal goals. A recognised leader in her field, she is a former President of the Canadian Independent School Counsellors (CISC), the Conference Chair for the 2027 CISC National Conference, a current member of the IB University & Careers Counselling Advisory Group and the International Association for College Admission Counselling (IACAC).

With an MBA from the University of Liverpool and a BEd and BA from UBC, Joyce possesses a deep expertise in both the International Baccalaureate (IB) and BC Provincial curricula. Her holistic approach focusses on balancing academic rigour with personal passions, ensuring students don't just earn university placements but gain the confidence and character to lead truly fulfilling lives.



Holly Heibei

Holly Heibei is a dedicated and highly collaborative university and careers counsellor with a rich background in international education and comprehensive school counseling. Throughout her career, Holly has helped hundreds of students find their 'right fit' post secondary pathways. Her global career includes counseling tenures at Crofton House School in Vancouver, the International School of Stavanger in Norway, the International School of Phnom Penh in Cambodia, Munich International School in Germany, and the Universal American School in Dubai.

Deeply knowledgeable in both domestic and international admissions, Holly excels at guiding students through the complexities of US universities, UK Oxbridge and Russell Group applications (including direct-entry medicine and law), and key destinations across Canada, continental Europe, and the Asia-Pacific region.

Holly emphasises a holistic, student centred approach, supporting wellbeing during stressful periods and working closely with parents, teachers, and learning support teams. Her background in intermediate/senior education, combined with her experiences as an outdoor educator and athletics coach, allows her to connect deeply with students inside and outside the classroom. Holly holds an M.Ed. in International School Counseling from Lehigh University and maintains active teaching certifications in both British Columbia and Ontario.



Paulette Irakoze

Paulette Irakoze is a highly credentialed University and Career Counsellor with a distinguished record of navigating global post-secondary pathways. Her expertise is anchored in a deep mastery of the International Baccalaureate (IB) framework and a comprehensive command of international admission systems. A recognised expert in her field, Paulette holds elite certifications, including UK Certified University Counsellor (British Council), THE Accredited Counsellor, and IB Category 3 specialisation in university admissions.

Her versatile professional background highlights a strategic and entrepreneurial approach to student success. At Shen Wai International School, she was instrumental in coordinating global university fairs and advising student clubs, while her tenure at Ningbo British International School involved designing comprehensive guidance programmes and conflict resolution workshops. Additionally, as the co-founder of Higherlife Services, she developed specialised expertise in educational recruitment and placement strategy, ensuring smooth transitions for students entering higher education.

Beyond her technical proficiency, Paulette is defined by an unwavering commitment to student wellbeing and 'best-fit' placement. She specialises in creating inclusive, student-centred environments where academic strategy meets social-emotional support. Fluent in English and French, she leverages her international background and active membership in NACAC and IACAC to empower students to become confident, global citizens as they transition to the world's leading universities.



Lyndsay Sprado

Lyndsay joins Mulgrave with nearly 20 years of global expertise in admissions and student mentorship. Most recently the Executive Director of the UWC National Committee of Canada at Pearson College, Lyndsay's career is defined by a 'dual lens' approach that combines extensive experience as a post-secondary advisor with a deep background in university admissions leadership.

Her international perspective was further shaped during her tenure as the Co-Director of University Advising at UWC ISAK Japan, where she guided IB students toward top-tier institutions across five continents. As an admissions insider, she has held senior recruitment and leadership roles at Simon Fraser University, the University of Alberta, and Brock University, providing her with unique insight into how admissions committees evaluate global talent and scholarship potential.

A trilingual professional fluent in English, French, and Spanish, Lyndsay employs a holistic approach to counselling supported by specialised training in mental health first aid, intercultural safety, and conflict mediation. A recipient of the University of Chicago Outstanding Educator Award, she is dedicated to supporting Mulgrave students and families as they navigate personalised and ambitious post-secondary pathways.