



Crowley ISD

Open Enrollment

What's New in 2026

- TRS ActiveCare Medical Rate Increase
- Dental DHMO Rate Increase
- New Flex and Dependent care carrier - **NBS**
- New Flex Spending Account (FSA) Maximum
- New Dependent Care Account (DCA) Maximum
- New Health Savings Account (HSA) Maximum



Benefits Website

www.mybenefitshub.com/crowleyisd

Scan the QR Code to access your benefits website.



Enrollment Dates: 7/06/26 – 8/07/26

Now is the time to make your supplemental benefit elections for a Sept. 1, 2026, effective date. During your annual enrollment period, you may enroll for additional benefits, change plan options, or change dependents. For supplemental benefits that require Evidence of Insurability, a later effective date may apply.

If you experience a special enrollment event outside of the annual enrollment period, call your benefits administrator within 30 days of the event.

Contact Us

Our expert team is here to provide clear guidance and personalized support.

Call: (833) 930-2209

Monday – Friday 7AM to 6PM CST

Email: crowleyisd@hps.Higginbotham.net

Benefits at a Glance

TRS-ActiveCare Plan - Please refer to [2026-27 TRS-ActiveCare Rates are here](#). Check the benefit website for full details and rates for the 2026-2027 plan year. Choose your region from the drop-down on the site.

*To update your Primary Care Provider (PCP), call TRS-ActiveCare Customer Service: 866-355-5999 or log into your [Blue Access for Members](#) portal.

CIGNA Dental Plan: DHMO rates will increase slightly, effective 9/01/2026. The PPO rates remain unchanged for this year.

Employer-Paid \$ 10,000 Basic Life Insurance: All active, full-time eligible employees receive free employer-paid \$10,000 basic life insurance. Don't forget to assign a beneficiary for this coverage.

NBS National Benefit Services will be the new administrator for the Flex Spending and Dependent Care Accounts for 9/1/26. **If enrolled, you will receive a new Flex Card after 9/1/2026.**

Flexible Spending Account (FSA) Current elections continue automatically into the new plan year. Employees who want to make changes to their FSA contributions must do so during Open Enrollment. Benefits are "Use it or Lose it" but up to \$680 may roll into the next plan year. Any funds remaining over the \$680 on 8/31 will be forfeited. 2026 Max Benefit: \$3400.

Dependent Care Account (DCA) New annual max of \$3,400 Individual and \$7,500 for Family, allowed beginning Sept. 1, 2026.

Health Savings Account (HSA) elections continue automatically into the new plan year. Employees must be enrolled in the TRS ActiveCare High Deductible plan to be eligible to contribute to an HSA. 2026 Max Contributions: \$4400 Individual/\$8750 Family, +\$1000 if over 55

Employees may not have both an FSA and an HSA.



Resources

Important Tips Before You Begin Enrollment



New this year

You will not be able to enroll your spouse or dependent children in the TRS Medical plan unless you have their SSN. Please ensure you have those documents accessible before starting your enrollment.

For Existing Employees

- Social Security Numbers are required for all Dependents
- Review your benefits and beneficiaries annually.
- All current benefits have rolled into next year. If no changes are made, your current elections will remain active as of 9/1. Premium changes will apply.
- To change PCP, contact TRS-ActiveCare at 866-355-5999.

For New Employees

- All must enroll or decline benefits and name a beneficiary.
- **List all dependents**, even if not enrolling. Dependent DOB and Social Security numbers are required to complete enrollment.
- Some medical plans require a named Primary Care Physician (PCP). **Choose your PCP** and have their ID number ready. Find it [here](https://www.bcbstx.com/trsactivecare/doctors-and-hospitals). <https://www.bcbstx.com/trsactivecare/doctors-and-hospitals>
- If **date of employment is before August 1st**, complete two enrollments. One for New Hire Benefits through 8/31. One for benefits effective 9/1. **Waive benefits for August** if covered by your prior employer.
- Eligible New hires can elect **life insurance** guarantee issue, (**no health questions**). If elected for yourself, guarantee issue is also offered for listed dependents.

Benefit Details

Access Benefit Presentations, Benefit Guides, Plan Summaries, Provider Searches and more are on the benefit website. Complete your online open enrollment on the same site, www.mybenefitshub.com/crowleyisd

Wellness Reminders

Employees enrolled in the **New York Life Accident, Hospital Indemnity Plan or Critical Illness** plans are eligible for a **\$50 benefit** per plan, per member just for completing a preventative visit. **Health Screening benefits greatly offset the cost of these great plans.** Find Wellness Flyers on the plan pages during your walk-through or on the homepage of the benefits website.

ID Card Details

ID Cards are only printed after benefit changes or for first-time enrollments. Members with no changes may continue to use existing cards.

TRS-ActiveCare: Access ID info **after 9/1** by calling (866) 355-5999.

Express Scripts (RX Cards): Call (844) 238-8084

CIGNA Dental: Access online **after 9/1** call (800) 244-6224. Group # 3345114, Network: Total Cigna Network

MetLife Vision: No ID card needed for services; may download after 9/1 at www.mybenefitshub.com/crowleyisd > vision. Group # 242643-1-G, Network: Versant – Superior Vision

Enrollment Options

Onsite Enrollments

July 28th – July 30th – 8 am to 4 pm
North Crowley High School
9100 S Hulen St., Ft. Worth, TX 76123

Maintenance – Aug 5th, 8 am to 4 pm
10400 N Crowley Rd, Crowley, TX 76036

Stadium Community Rm – Aug 10th – 8 am to 4 pm
900 Hemphill St, Fort Worth, TX 76134

Call Center (833-930-2209)**

Mon.-Fri. 7am to 6pm CST
Bilingual assistance available
Recorded Line

**** Access to cellphone or email is required for 2-factor authentication login.**

Open Enrollment Dates:

7/06/26-8/07/26

Note: Review your first paycheck in September for deductions. If it does not match your elections, please contact the Benefits Office immediately.