



DEER VALLEY UNIFIED SCHOOL DISTRICT
20402 N 15th Ave, Phoenix, AZ 85027 (623) 445-5000

TECHNOLOGY DEVICE USER ACKNOWLEDGMENT

By receiving a technology device provided by the Deer Valley Unified School District, you acknowledge that the technology device is to be used and maintained in its original condition, with reasonable wear and tear excepted, by the designated borrower. All specified equipment is and shall at all times remain the property of the District and must be returned prior to the student's last day of enrollment in the school. Please note that all DVUSD technology devices will only function by logging in with a DVUSD student login.

By accepting a district Technology Device, both the Student and Parent/Guardian understand:

- Users must abide by the Deer Valley Unified School District COPPA, Electronic Devices, and Internet sections of the Student Rights and Responsibilities Handbook (<https://url.dvUSD.org/SRRHandbook>).
- Users must use the technology device primarily for educational use in order to access curriculum, resources, and assessments.
- All internet activity on district technology devices is filtered and logged.
- Any web content filtering beyond the District network will be the responsibility of the user and parent.
- Users must not install or remove any software without prior authorization from the District.
- Users must not install virtual private networks (VPN) or other software that circumvents district filters on district-provided technology devices.
- Users must report any problems, damages, misuse, or misconduct immediately to the school administration.
- All repairs must be coordinated by DVUSD and completed by district approved vendors.
- The equipment is the property of the District and must be returned on or before the student's last day of enrollment in the school.
- If the equipment is not returned to the District in its original condition or if the equipment is damaged, lost, or stolen, due to negligence or not utilizing reasonable care in the use of the equipment, reasonable wear and tear excepted as determined exclusively by the District, the parent/guardian will be financially responsible for the replacement value of the equipment as determined by the District.
- All information stored on the District technology device carries no expectation of privacy and is the property of the District. The District reserves the right, at all times and without prior notice, to inspect and search any and all its property for the purpose of determining whether any policy has been violated, or when an inspection and investigation is necessary for purposes of promoting safety or compliance with state and federal laws.
- Parents/Guardians may purchase a device protection plan within the first 3 weeks of receipt of the device. Enrollment in the plan is optional. More information can be found on the district website at <https://www.dvUSD.org/departments/cia/edtech/student-devices>.

I acknowledge that my student will need to demonstrate reasonable care with respect to the security and physical well-being of the District technology device. In the event the Deer Valley Unified School District determines that my student did not utilize reasonable care of the District technology device or if it is damaged, lost, or stolen, I will be financially responsible for the repair or replacement cost.



OPTIONAL DEVICE PROTECTION PLAN

The Deer Valley Unified School District is providing a device protection plan for students and parents utilizing take-home devices. Enrollment in the plan is optional with the understanding that if students/parents do not enroll in the protection plan they may carry full liability for the student device (Chromebook or iPad) in the same way they do for other damaged or lost school property, such as textbooks. Purchase the protection plan online: <https://url.dvusd.org/PaymentPortal>

Program Fees and Coverage
<ul style="list-style-type: none"> ● Premium: \$35 per school year. This fee is non-refundable and will not be prorated. ● Limit Liability: \$350 per claim ● Coverage: Repair or replacement of school issued device and case. ● Enrollment Deadline: Must enroll in the plan prior to or within 3 weeks of receipt of the device.
Effective Coverage / Expiration Dates
<ul style="list-style-type: none"> ● Effective Date: Coverage begins when the \$35 nonrefundable fee is paid. ● Expiration Date: Coverage ends on the earliest of the following dates: last day of school year enrollment, return of the device, no longer enrolled in the district, or no longer qualified for the take-home device program. ● Return the device before the expiration date to ensure that coverage is always in effect.
Coverage
<p>The Optional Device Protection Plan coverage includes:</p> <ul style="list-style-type: none"> ● Accidental damage caused by liquid, spills, drops, or other unintentional events. <ul style="list-style-type: none"> ○ Liquid damage requires device replacement. ● Loss of device due to theft; claim must be accompanied by a valid police report. ● Damage caused by fire; the claim must be accompanied by an official fire report from the investigating authority. ● Damage due to an electrical surge. ● Loss or damage caused by natural disasters.
Exclusions
<p>The Optional Device Protection Plan coverage excludes:</p> <ul style="list-style-type: none"> ● Damage caused by dishonest, fraudulent, intentional, negligent (not locked and/or stored in an insecure manner or location), or criminal acts. Students and parents will be responsible for the full amount of repair/replacement for damage or loss that falls in this category. ● Damage incurred to a device that is not in the school-issued protective case, when a case is provided. ● "Jailbreaking" or otherwise voiding the manufacturer's warranty by altering the software. <i>Jailbreaking</i> is a term used to describe a process by which normal manufacturer controls on the functionality of the device are bypassed. <i>Jailbreaking</i> of school-issued devices is not permitted. ● The Deer Valley Unified School District is not liable for any loss, damage (including incidental, consequential, or punitive damages), or expense caused directly or indirectly by the equipment.

DEDUCTIBLES AND REPLACEMENT COSTS

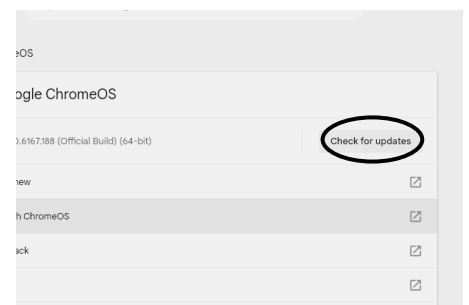
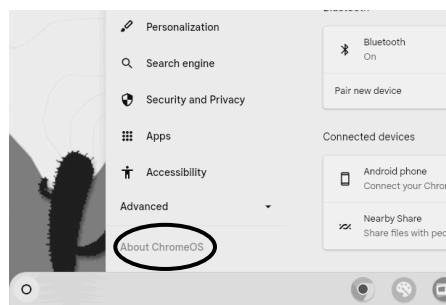
	CLAIM	REPLACEMENT DEDUCTIBLE	REPAIR DEDUCTIBLE
PROTECTION PLAN	1st Claim Per School Year	\$150 for replacement of district device	\$100 for screen; \$50 for other device repairs (and exchange of device)*
	Subsequent Claim During School Year	\$300 for replacement of district device*	
	All Cables, Adapters, & Cases	\$25 each	Not Applicable
NO PROTECTION PLAN	All Device Claims	\$350 for replacement of district device*	\$150 for screen; \$100 for other device repairs (and exchange of device)*
	All Cables, Adapters, & Cases	\$25 each	Not Applicable

*Excessive incidents of device damage, loss, or negligence may result in student removal from take-home device program.

So you got a chromebook... (Now what?)

Step 1: Update your chromebook! (Your Chromebook hasn't been updated since June! Give it some much needed TLC.)

1. Log in (see "student login instructions for Chromebook, Powerschools, & Canvas")
2. Open your **Settings** by clicking on the clock in the bottom right, then the cogwheel symbol at the bottom right of the new corner window
3. In the bottom left, click "**About ChromeOS**"
4. Finally, click "**Check for Updates,**" and your Chromebook will begin *downloading* the updates
5. When the download is finished, a notification will appear in the bottom right. Click the blue "**Restart**" button in that notification



FAQs

My Chromebook isn't working! What do I do? Am I going to be charged?

Visit Ms. MacK ASAP in the BGHS Library/Media Center. She will either solve your problem or issue you a replacement Chromebook. If it is an OS error, it will be fixed, free of charge, and you will be issued a replacement Chromebook. However, a cracked screen or other physical damage will result in a fine. (See "Deductibles and Replacement Costs")

Can I put stickers on my chromebook?

At BGHS, students may add removable stickers; however, paint and/or sharpie on the shell/case or keyboard is unacceptable. Chromebooks with vandalism will be charged for damage. Intentional damage, such as vandalism, is not covered by the Device Protection Plan (see "Exclusions" of Protection Plan document).

Student Login Instructions for Chromebook, PowerSchools, & Canvas

You will need your ID number (this is also your “lunch number”) - Please reference your schedule for this, or call BGHS at (623) 445-3000

Your Username - First Initial + middle initial (if you have one) + first three letters of last name + last three numbers of your student ID number

Your Password - 6 digit ID number

Example: Bob Nancy Smith’s ID number is 123456. His username would be bnsmi456 and his password would be 123456.

Your Google email address - (your username)@learner.dvusd.org



TouchBase Parent Sign-In Instructions

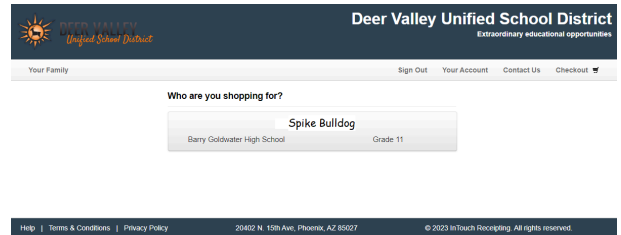
Logging In

1. Go to <https://az-deervalley.intouchrecepting.com/>
2. Log into Student Account using the student's username and password:

Username = Student PowerSchool/Lunch/ID Number

Password = Student Last Name (case sensitive)

3. Select the student you are shopping for.



Making a Purchase

You must complete the checkout process for all fines before optional items will be available for purchase. Click the red "View" button to see fines and fees associated with the account.

1. Select **Shop/Items at Your School**.
2. Choose a **Category**.
3. Select Item and click **Buy**.
4. When all items have been added to the cart, click on the **Checkout** link, in upper right corner. Verify the cart contents and click on the blue **"Checkout"** icon.
5. The customer will be directed to a payment screen where all of the credit card information is entered.
6. Click **Pay Now** and complete the transaction.
7. The customer has the opportunity to print and/or save a copy of the payment receipt.
8. All purchases on student accounts will reflect on their Purchase History.

