

Virtual Care Butler Area School District

DID YOU KNOW THAT YOUR DISTRICT HEALTH PLAN PROVIDES YOU WITH ACCESS TO 24/7 VIRTUAL CARE?

Eligible employees and their dependents have access to virtual care through Revive, previously SwiftMD, at no cost. This benefit is covered by the District through the Midwestern Health Combine.

WHAT CAN YOU USE REVIVE FOR?

This benefit can be used to treat minor health conditions such as sinusitis, earaches, allergies, pink eye, etc. Board certified doctors can prescribe medications to a pharmacy of your choosing, and the prescription will run through the pharmacy benefit of your health plan.

HOW DO YOU ACCESS THIS BENEFIT?

Please see the attached instructions on how to access your virtual care benefits through Revive using your existing SwiftMD username and password.

WHAT IF I NEVER USED SWIFTMD?

No problem. Please use the registration link on the attached instructions, along with the enrollment code, so that you can register with Revive. Once registered, you can start to utilize the benefit.

Welcome

SwiftMD is Revive!

We are excited to share that SwiftMD has joined ReviveHealth, Inc. (Revive), a national leader in virtual-first care. This change brings a refreshed name and look while keeping the same trusted services and provider network you rely on —anytime, anywhere.

Employee / Member Transition

What do I need to know?

Nothing about the care experience will change—just the name and design of the portal. We've carefully planned this transition to be seamless for you.

How will I access the service?

You will continue logging in exactly as you do today - using the same username and password – through the current SwiftMD portal.

From there, you will be directed into the updated ReviveHealth portal. The look will be refreshed, but the functionality remains the same.

Click button below or go to the website address listed to get started.

<https://apps.swiftmd.com/SMD/Login.aspx?ReturnUrl=%2fSMD>

Member Portal

After logging in, the link will bring you to your new ReviveHealth portal.

Note: If you've forgotten your username or password, it will need to be updated via the SwiftMD login page via the link and button shown above. Please, do not attempt to update either of those on the Revive homepage as it will not work.

Members new to Revive

For those who are new or have never utilized or accessed SwiftMD (Revive) services in the past, please register via the **Registration Search** link below to get started:

<https://member.myrevive.health/registration-search>

Registration Search

From there, you will be asked for the following information:

First name, Last Name, Date of Birth

Enrollment Code: MIDWESTHC19

Member Identifier: Email Address or Unique Member ID (SSN or Employee ID)

Registration search example:



The form is titled "Let's Get Started" and includes the instruction "Enter information below to confirm eligibility". It contains five input fields: "Enrollment Code", "First Name", "Last Name", "Date of Birth", and "Member Identifier". The "Member Identifier" field has a dropdown arrow on the right. A "Submit" button is located at the bottom right of the form.

How can I schedule an urgent care appointment?

The process for scheduling urgent care remains unchanged. The only difference is the updated look of the portal. All features and functionality remain the same.

1. Enter the **Member Portal**.
2. Select the **Virtual Urgent Care** card.
3. Fill out the prompted information:
4. Submit the request!

Visit Request

Who will be seeking care today:


Name


Name


Name

When would you like to meet with the doctor?

As soon as possible ☒ A future time/date ☐

Contact Information (for this visit)

Callback Number Email Address

Main Complaint

Please describe your primary concern or symptoms prompting your visit today

Medications

Are you allergic to any medications? No ☒ Yes ☐

Think you may need a prescription? [Download Your Pharmacy ID Card](#) ⓘ

Image Upload

You may upload photos that may be helpful to the doctor to view visible symptoms...



Pharmacy

Select a local pharmacy for urgent care medicine

FRY'S PHARMACY #660125
10450 N 90TH ST
SCOTTSDALE AZ, 85258

[EDIT PHARMACY](#)

Survey

If you were not scheduling a consult with us, where would you have gone for care?

Location

You will receive an email confirmation regarding your appointment.

If you requested an immediate appointment

You can expect to receive the call within 15-20 minutes of your appointment request. Please note this may take up to 1 hour.

If you requested a pre-scheduled appointment:

You can expect the available provider to call you at the time you requested. If there are any changes, you will be notified via email.

Support 24/7

If you ever need support or technical assistance, Revive's Member Services Team is here to help. Contact information is available directly through the portal or call (888) 220-6650.