

NOTICE OF DATA BREACH — Instructure (Canvas)

Bradley-Bourbonnais Community High School #307

May 21, 2026

Bradley-Bourbonnais Community High School #307

In compliance with the Student Online Personal Protection Act (SOPPA, 105 ILCS 85/), BBCHS is providing the following notification regarding a data security incident involving Instructure, Inc., the operator of the Canvas learning management system.

1. Date of Breach

Instructure first detected unauthorized access to its systems on April 29, 2026. A second intrusion by the same threat actor was identified on May 7, 2026. The unauthorized actor's access has since been revoked and Instructure has confirmed the incident is contained.

2. Information Involved

Based on information provided by Instructure, the following categories of data were accessed or reasonably believed to have been compromised:

- Usernames
- Email addresses
- Student ID numbers
- Course names and enrollment information
- Messages exchanged within the Canvas platform

Instructure has stated there is no evidence that passwords, dates of birth, government-issued ID numbers, or financial information were involved in this incident. Core learning data — including course content, assignment submissions, and login credentials — was not compromised. BBCHS provides Usernames, Email addresses, Student ID numbers, and Course names and enrollment information to Instructure.

Please note that Instructure's forensic investigation is ongoing, and the District will provide updated information if the scope of compromised data changes.

3. Contacting Instructure or the district

For inquiries directed to Instructure (the operator):

Instructure, Inc.

6330 S. 3000 E., Suite 700

Salt Lake City, UT 84121

Website: https://www.instructure.com/incident_update

Instructure Support: <https://www.instructure.com/support/canvas-support-faq>

For inquiries directed to Bradley-Bourbonnais Community High School #307:

Bradley-Bourbonnais Community High School #307

Andrew Ekhoff

Director of Technology

700 W. North St.

Bradley, IL 60915

Phone: 815-937-3707

Email: aekhoff@bbchs.org

4. Consumer Reporting Agencies

Parents and guardians may contact the three major consumer reporting agencies to request fraud alerts or credit freezes on behalf of their child:

Equifax

Toll-Free: 1-800-685-1111

Address: P.O. Box 740241, Atlanta, GA 30374

Website: www.equifax.com

Experian

Toll-Free: 1-888-397-3742

Address: P.O. Box 4500, Allen, TX 75013

Website: www.experian.com

TransUnion

Toll-Free: 1-888-909-8872

Address: P.O. Box 2000, Chester, PA 19016

Website: www.transunion.com

5. Federal Trade Commission (FTC)

Federal Trade Commission

Toll-Free: 1-877-382-4357

Address: 600 Pennsylvania Avenue NW, Washington, DC 20580

Website: www.ftc.gov

Identity Theft Resources: www.identitytheft.gov

6. Your Right to Fraud Alerts and Security Freezes

Parents and guardians may obtain information from the Federal Trade Commission and the consumer reporting agencies listed above about placing fraud alerts and security freezes on accounts. A fraud alert notifies creditors to take extra steps to verify identity before opening new accounts. A security freeze restricts access to a credit file, making it harder for identity thieves to open accounts in a child's name.

To learn more, visit:

- www.identitytheft.gov (FTC identity theft guidance)
- www.consumer.ftc.gov/features/feature-0014-identity-theft

Recommended Precautions

Although no passwords or financial information are believed to have been compromised, the District encourages all families to take the following steps:

- Be alert to phishing emails or messages that reference your child's courses, teachers, or school activities, as threat actors may use information from this breach to make fraudulent communications appear legitimate.
- Do not click links in unexpected emails claiming to be from Canvas, Instructure, or Bradley-Bourbonnais Community High School #307. Contact the District directly to verify any suspicious communication.
- If your child uses the same password for Canvas as for other accounts, consider updating those passwords as a precaution.

Bradley-Bourbonnais Community High School #307 takes the privacy and security of student information seriously. We will continue to monitor updates from Instructure and will communicate any material developments to our community.

For questions, please contact the District at 815-937-3707.

Issued: May 21, 2026

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