Northwest Mississippi Community College (IOTA)

Name: IOTA Admin

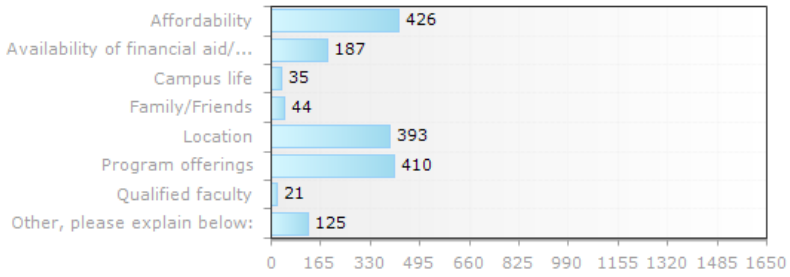
Evaluation Session: Spring 2026 - Student Satisfaction

Spring 2026 - Student Satisfaction - STSATSUR-SP26 - Student Satisfaction Survey: Research, Northwest

View Comments

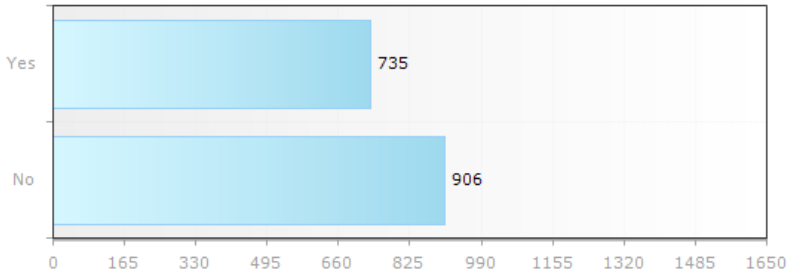
What is the main reason you chose Northwest?

Course Average:	4.05
Institution-Wide Average:	4.05
Course Standard Deviation:	
Institution-Wide Standard Deviation:	2.32
Interpolated Median:	4.83
Minimum Value:	1.00
Maximum Value:	8.00
Low Response:	
High Response:	
Response Count:	1641



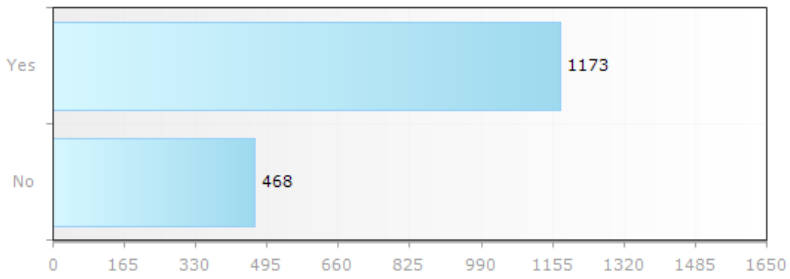
Career/College Fair

Course Average:	1.45
Institution-Wide Average:	1.45
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.50
Interpolated Median:	1.41
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	1641



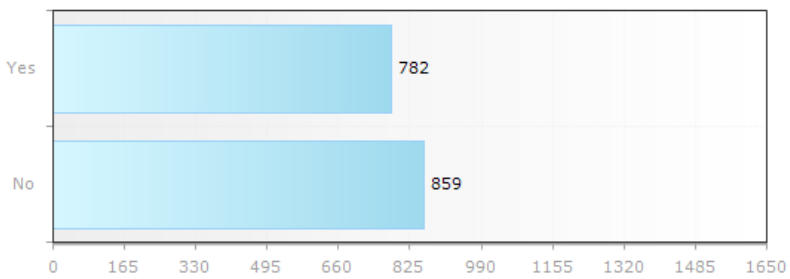
Family/Friend

Course Average:	1.71
Institution-Wide Average:	1.71
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.45
Interpolated Median:	1.8
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	1641



Internet search

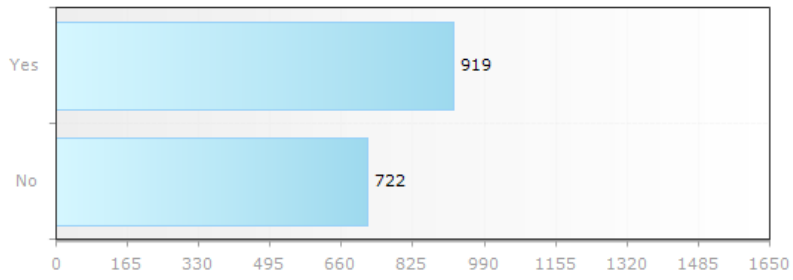
Course Average:	1.48
Institution-Wide Average:	1.48
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.50
Interpolated Median:	1.46
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	1641



View Comments

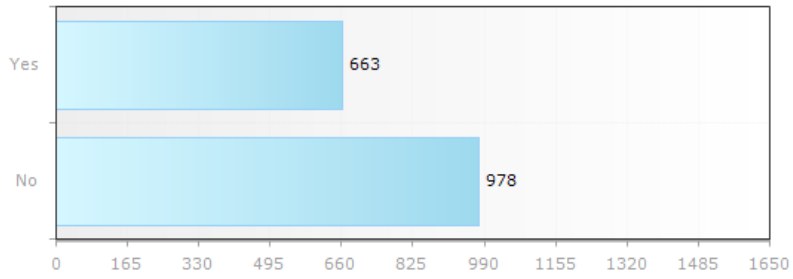
High School Counselor

Course Average:	1.56
Institution-Wide Average:	1.56
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.50
Interpolated Median:	1.61
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	1641



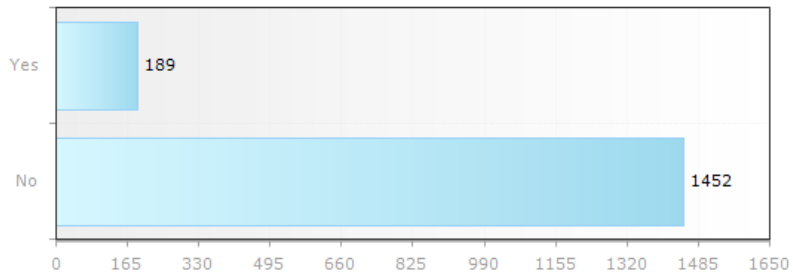
Social media

Course Average:	1.40
Institution-Wide Average:	1.40
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.49
Interpolated Median:	1.34
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	1641



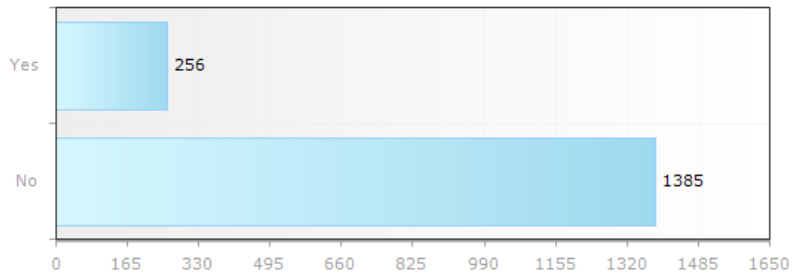
Television

Course Average:	1.12
Institution-Wide Average:	1.12
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.32
Interpolated Median:	1.07
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	1641



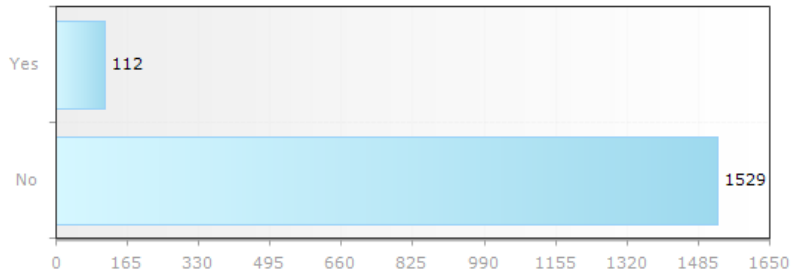
Workplace

Course Average:	1.16
Institution-Wide Average:	1.16
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.36
Interpolated Median:	1.09
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	1641



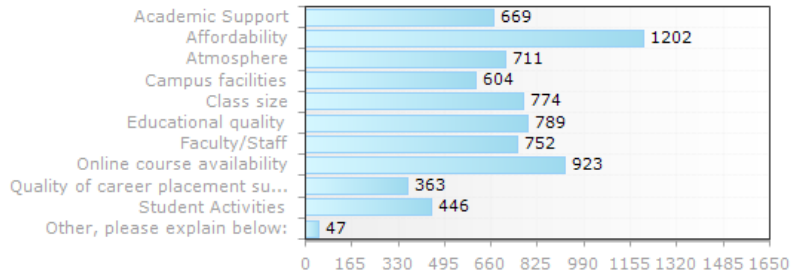
Other, please explain below:

Course Average:	1.07
Institution-Wide Average:	1.07
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.25
Interpolated Median:	1.04
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	1641



What do you like about Northwest? (Please check all that apply.)

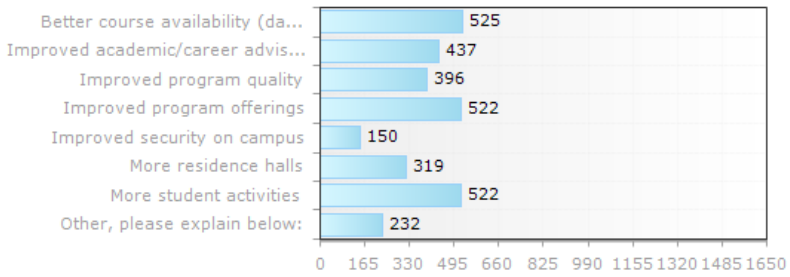
Course Average:	5.10
Institution-Wide Average:	5.10
Course Standard Deviation:	
Institution-Wide Standard Deviation:	2.77
Interpolated Median:	5.09
Minimum Value:	1.00
Maximum Value:	11.00
Low Response:	
High Response:	
Response Count:	7280



View Comments

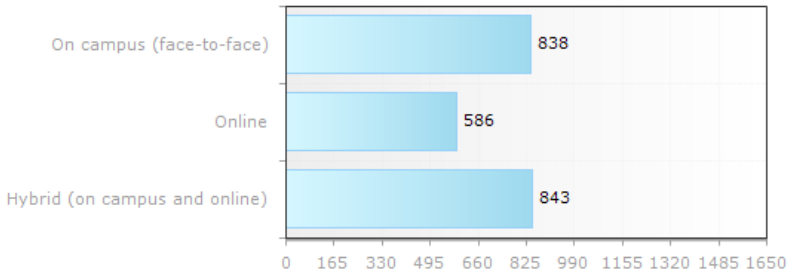
What improvements would you like to see at Northwest? (Please check all that apply.)

Course Average:	**4.14**
Institution-Wide Average:	**4.14**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**2.32**
Interpolated Median:	**3.87**
Minimum Value:	**1.00**
Maximum Value:	**8.00**
Low Response:	
High Response:	
Response Count:	**3103**



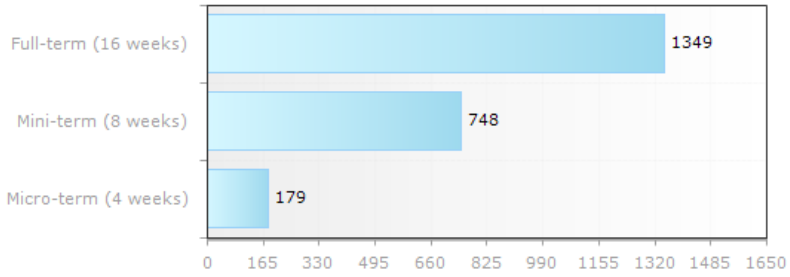
Please select the course delivery methods you would prefer. (Check all that apply.)

Course Average:	**2.00**
Institution-Wide Average:	**2.00**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.86**
Interpolated Median:	**2**
Minimum Value:	**1.00**
Maximum Value:	**3.00**
Low Response:	
High Response:	
Response Count:	**2267**



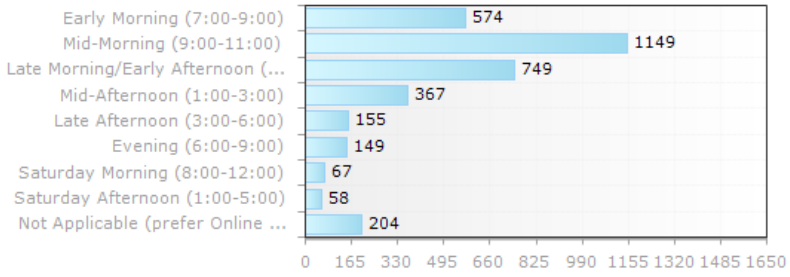
Please select the course terms you would prefer. (Check all that apply.)

Course Average:	**1.49**
Institution-Wide Average:	**1.49**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.64**
Interpolated Median:	**1.34**
Minimum Value:	**1.00**
Maximum Value:	**3.00**
Low Response:	
High Response:	
Response Count:	**2276**



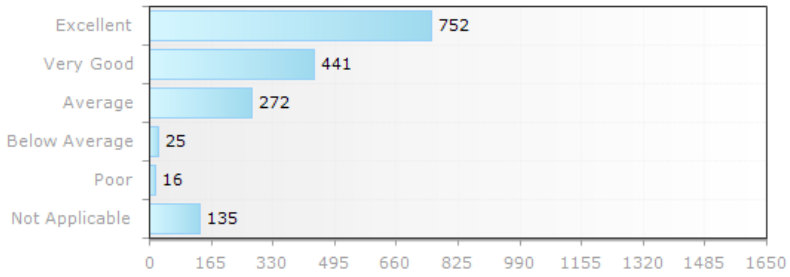
Please select the time of day you would prefer your courses. (Check all that apply.)

Course Average:	**3.18**
Institution-Wide Average:	**3.18**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**2.12**
Interpolated Median:	**2.52**
Minimum Value:	**1.00**
Maximum Value:	**9.00**
Low Response:	
High Response:	
Response Count:	**3472**



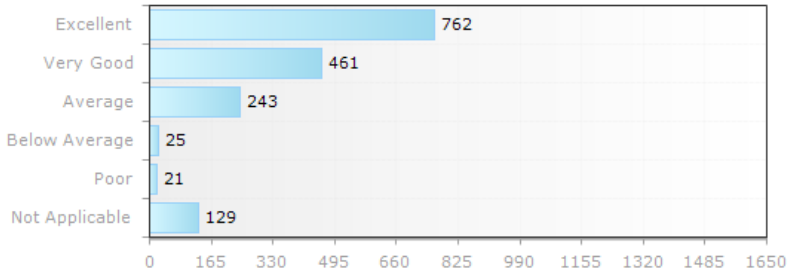
Cleanliness of campus buildings

Course Average:	**4.25**
Institution-Wide Average:	**4.25**
Course Standard Deviation:	**0.88**
Institution-Wide Standard Deviation:	**0.88**
Interpolated Median:	**4.5**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1641**



Condition of campus grounds

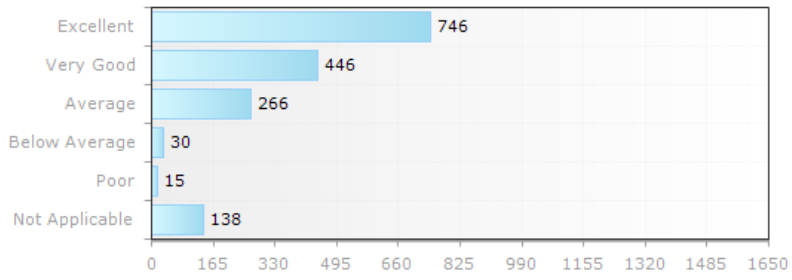
Course Average:	**4.27**
Institution-Wide Average:	**4.27**
Course Standard Deviation:	**0.89**
Institution-Wide Standard Deviation:	**0.89**
Interpolated Median:	**4.51**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1641**



View Comments

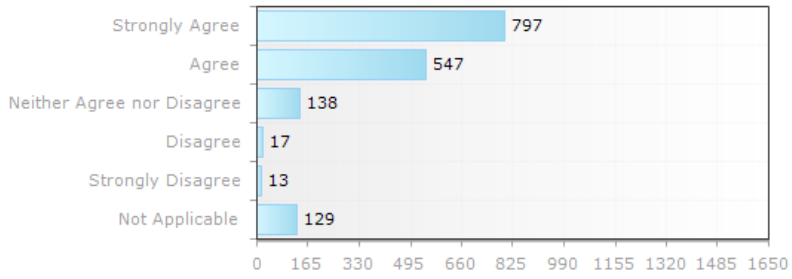
Overall maintenance and condition of campus facilities

Course Average:	**4.25**
Institution-Wide Average:	**4.25**
Course Standard Deviation:	**0.88**
Institution-Wide Standard Deviation:	**0.88**
Interpolated Median:	**4.49**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1641**



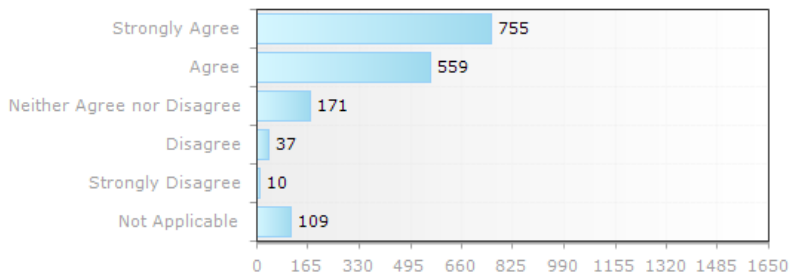
I felt that the environment at Northwest was healthy, safe, and secure.

Course Average:	**4.39**
Institution-Wide Average:	**4.39**
Course Standard Deviation:	**0.77**
Institution-Wide Standard Deviation:	**0.77**
Interpolated Median:	**4.55**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1641**



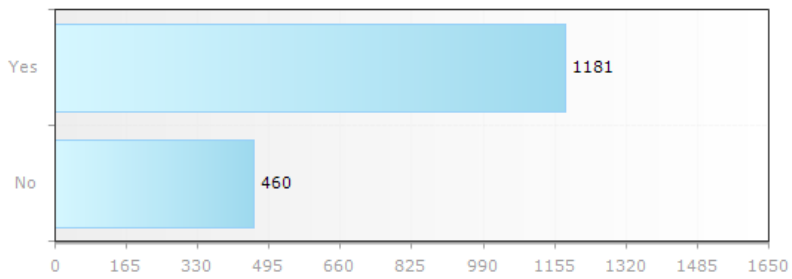
Northwest's computer resources and available software were adequate to meet my needs.

Course Average:	**4.31**
Institution-Wide Average:	**4.31**
Course Standard Deviation:	**0.81**
Institution-Wide Standard Deviation:	**0.81**
Interpolated Median:	**4.48**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1641**



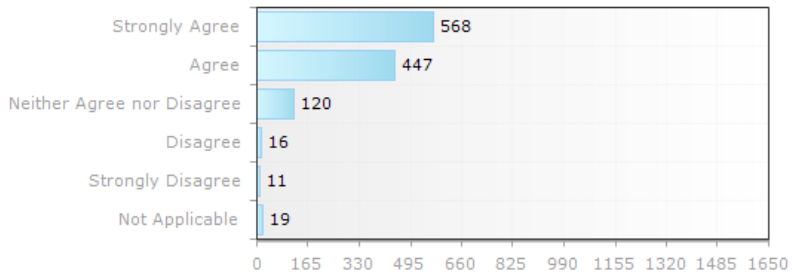
Were you enrolled in an online course?

Course Average:	**1.72**
Institution-Wide Average:	**1.72**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.45**
Interpolated Median:	**1.81**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**1641**



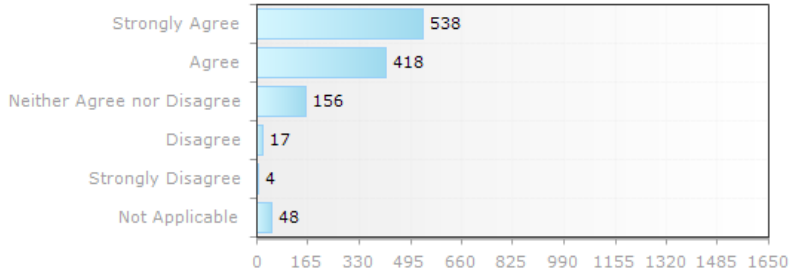
I was satisfied with the services provided by the eLearning department.

Course Average:	**4.33**
Institution-Wide Average:	**4.33**
Course Standard Deviation:	**0.79**
Institution-Wide Standard Deviation:	**0.79**
Interpolated Median:	**4.47**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1181**



The eLearning staff was available to help me when needed.

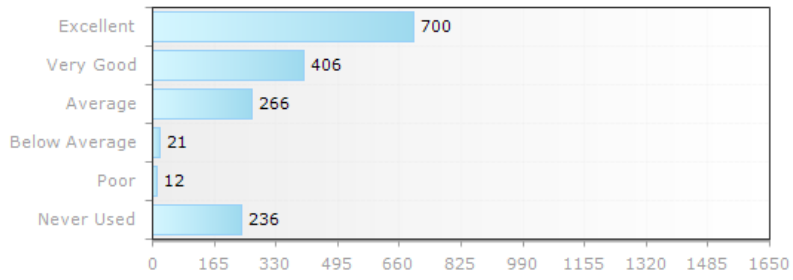
Course Average:	**4.30**
Institution-Wide Average:	**4.30**
Course Standard Deviation:	**0.79**
Institution-Wide Standard Deviation:	**0.79**
Interpolated Median:	**4.43**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1181**



View Comments

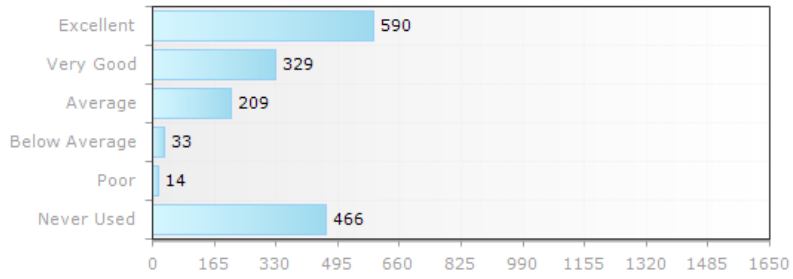
Admissions and Records

Course Average:	4.25
Institution-Wide Average:	4.25
Course Standard Deviation:	0.87
Institution-Wide Standard Deviation:	0.87
Interpolated Median:	4.49
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1641



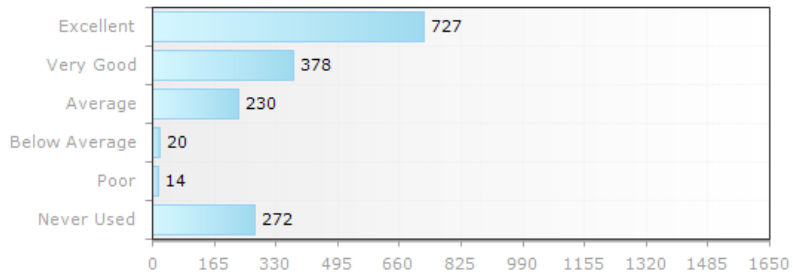
Advising & Retention Center (ARC)

Course Average:	4.23
Institution-Wide Average:	4.23
Course Standard Deviation:	0.92
Institution-Wide Standard Deviation:	0.92
Interpolated Median:	4.5
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1641



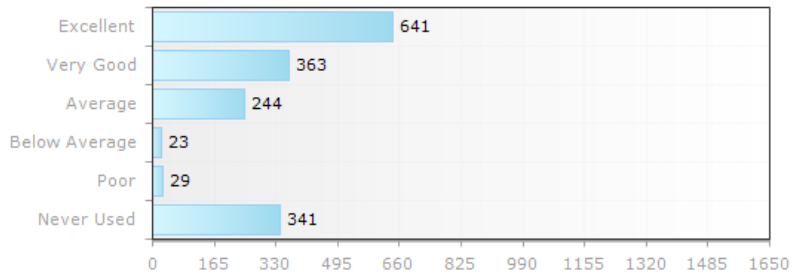
Bookstore

Course Average:	4.30
Institution-Wide Average:	4.30
Course Standard Deviation:	0.87
Institution-Wide Standard Deviation:	0.87
Interpolated Median:	4.56
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1641



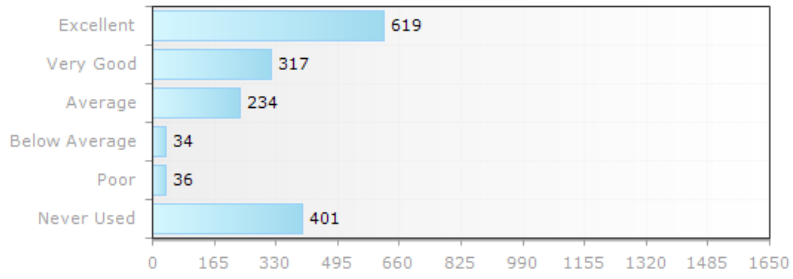
Business Office

Course Average:	4.20
Institution-Wide Average:	4.20
Course Standard Deviation:	0.95
Institution-Wide Standard Deviation:	0.95
Interpolated Median:	4.48
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1641



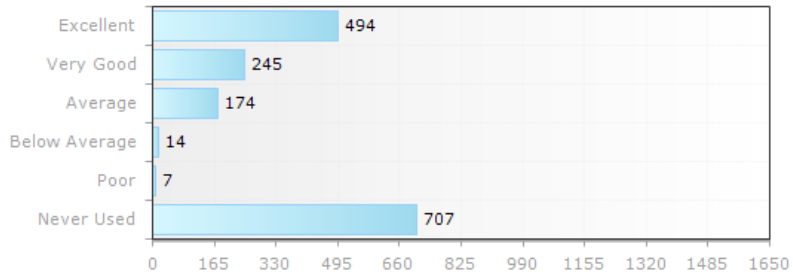
Campus Police

Course Average:	4.17
Institution-Wide Average:	4.17
Course Standard Deviation:	1.02
Institution-Wide Standard Deviation:	1.02
Interpolated Median:	4.5
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1641



Career Center

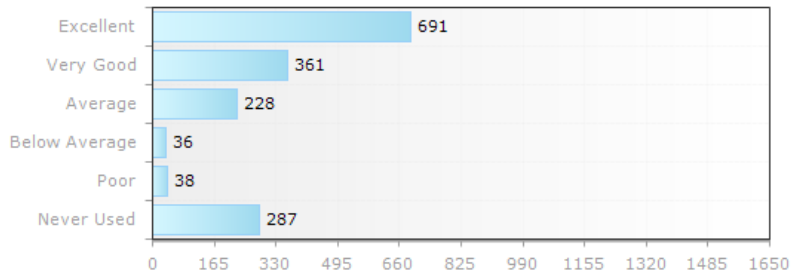
Course Average:	4.29
Institution-Wide Average:	4.29
Course Standard Deviation:	0.87
Institution-Wide Standard Deviation:	0.87
Interpolated Median:	4.55
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1641



View Comments

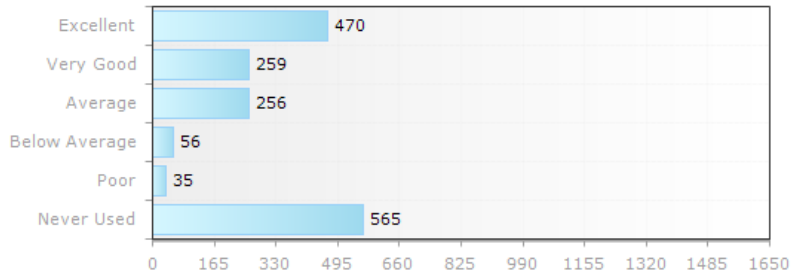
Financial Aid

Course Average:	4.20
Institution-Wide Average:	4.20
Course Standard Deviation:	1.00
Institution-Wide Standard Deviation:	1.00
Interpolated Median:	4.52
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1641



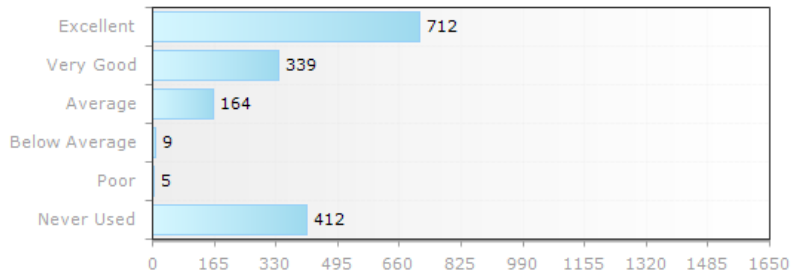
Food Services

Course Average:	4.00
Institution-Wide Average:	4.00
Course Standard Deviation:	1.08
Institution-Wide Standard Deviation:	1.08
Interpolated Median:	4.24
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1641



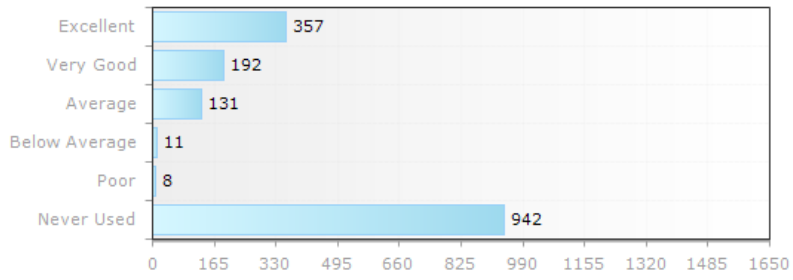
Library/Learning Resources

Course Average:	4.42
Institution-Wide Average:	4.42
Course Standard Deviation:	0.78
Institution-Wide Standard Deviation:	0.78
Interpolated Median:	4.64
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1641



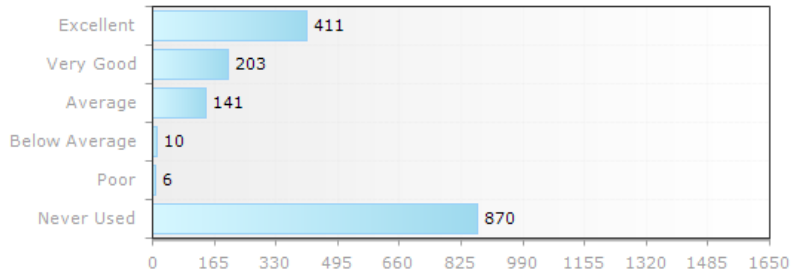
Post Office

Course Average:	4.26
Institution-Wide Average:	4.26
Course Standard Deviation:	0.89
Institution-Wide Standard Deviation:	0.89
Interpolated Median:	4.52
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1641



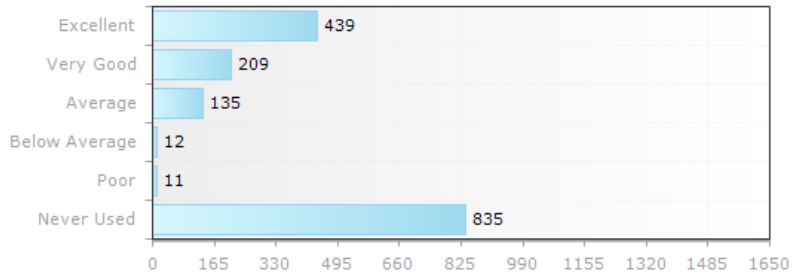
Recruiting

Course Average:	4.30
Institution-Wide Average:	4.30
Course Standard Deviation:	0.87
Institution-Wide Standard Deviation:	0.87
Interpolated Median:	4.56
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1641



Counseling

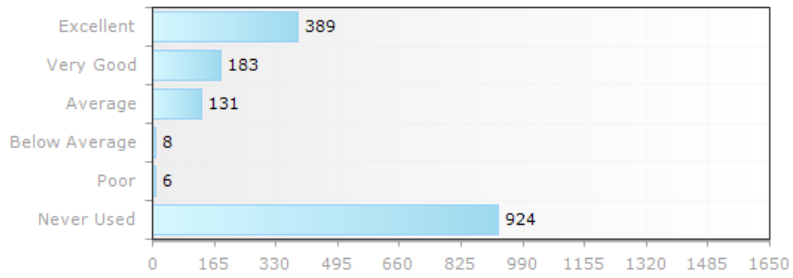
Course Average:	4.31
Institution-Wide Average:	4.31
Course Standard Deviation:	0.90
Institution-Wide Standard Deviation:	0.90
Interpolated Median:	4.58
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1641



View Comments

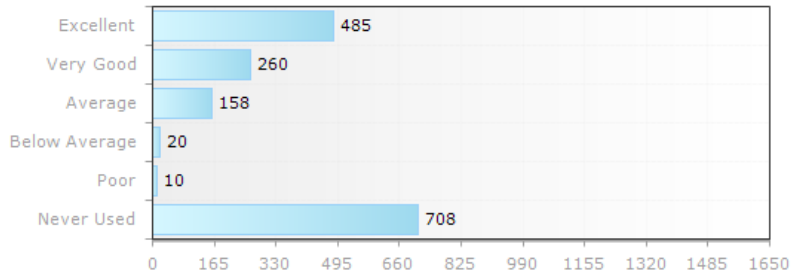
Disability Services

Course Average:	4.31
Institution-Wide Average:	4.31
Course Standard Deviation:	0.87
Institution-Wide Standard Deviation:	0.87
Interpolated Median:	4.58
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1641



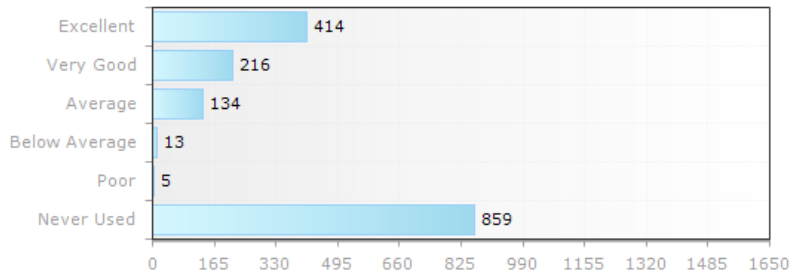
Technical Help Desk

Course Average:	4.28
Institution-Wide Average:	4.28
Course Standard Deviation:	0.89
Institution-Wide Standard Deviation:	0.89
Interpolated Median:	4.54
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1641



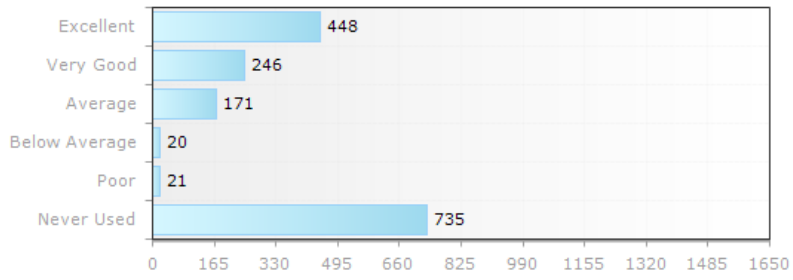
Early College Programs

Course Average:	4.31
Institution-Wide Average:	4.31
Course Standard Deviation:	0.86
Institution-Wide Standard Deviation:	0.86
Interpolated Median:	4.56
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1641



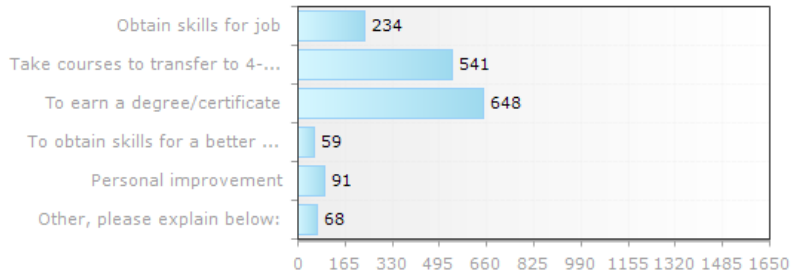
Student Life (events, activities, and recreation)

Course Average:	4.19
Institution-Wide Average:	4.19
Course Standard Deviation:	0.97
Institution-Wide Standard Deviation:	0.97
Interpolated Median:	4.48
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1641



What was your primary objective while attending Northwest?

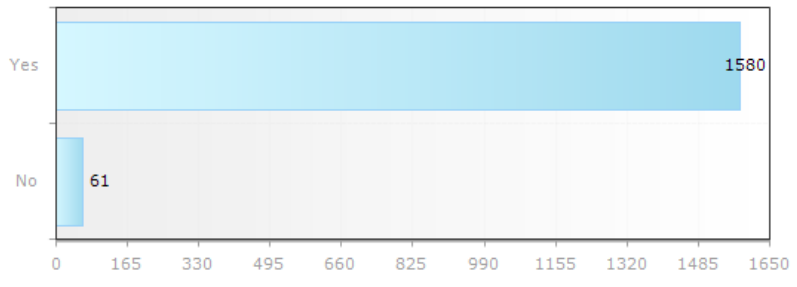
Course Average:	2.66
Institution-Wide Average:	2.66
Course Standard Deviation:	
Institution-Wide Standard Deviation:	1.19
Interpolated Median:	2.57
Minimum Value:	1.00
Maximum Value:	6.00
Low Response:	
High Response:	
Response Count:	1641



View Comments

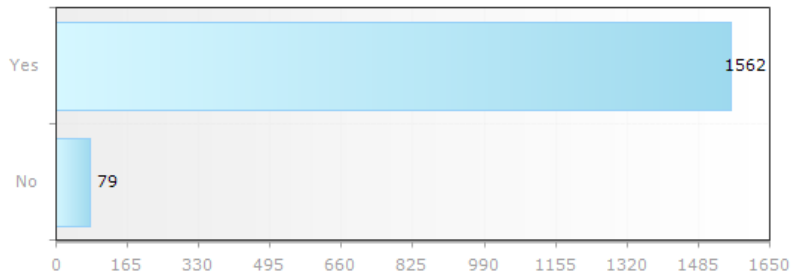
Overall, I am satisfied with the quality of education I have received at Northwest.

Course Average:	**1.96**
Institution-Wide Average:	**1.96**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.19**
Interpolated Median:	**1.98**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**1641**



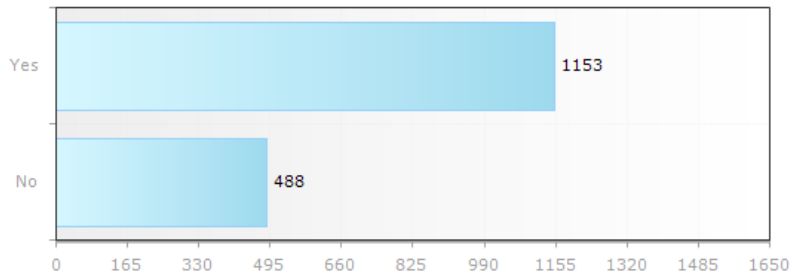
Would you recommend Northwest to a prospective student?

Course Average:	**1.95**
Institution-Wide Average:	**1.95**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.21**
Interpolated Median:	**1.97**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**1641**



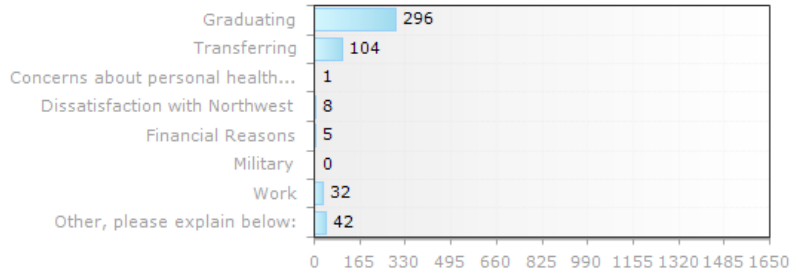
Will you be returning to Northwest next semester?

Course Average:	**1.70**
Institution-Wide Average:	**1.70**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.46**
Interpolated Median:	**1.79**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**1641**



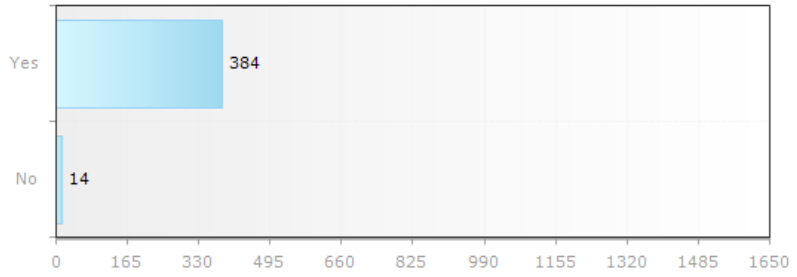
Please indicate the main reason you will not be returning to Northwest:

Course Average:	**2.30**
Institution-Wide Average:	**2.30**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**2.33**
Interpolated Median:	**1.32**
Minimum Value:	**1.00**
Maximum Value:	**8.00**
Low Response:	
High Response:	
Response Count:	**488**



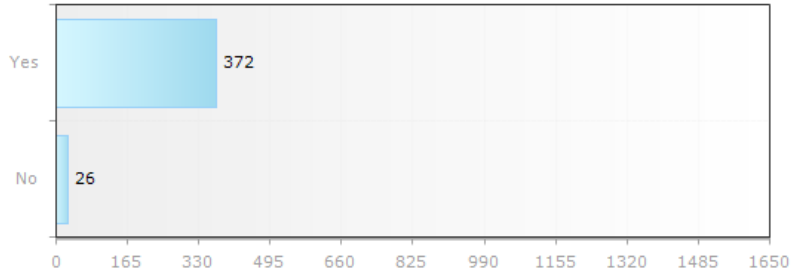
Did you accomplish your objective while attending Northwest?

Course Average:	**1.96**
Institution-Wide Average:	**1.96**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.18**
Interpolated Median:	**1.98**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**398**



Were you satisfied with the quality of instruction you received at Northwest?

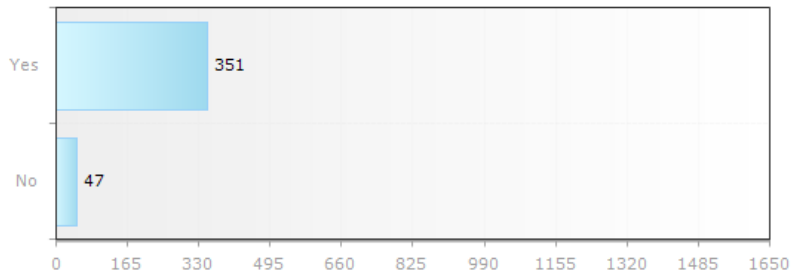
Course Average:	**1.93**
Institution-Wide Average:	**1.93**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.25**
Interpolated Median:	**1.97**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**398**



View Comments

Did the use of technology in your program enhance your learning?

Course Average:	1.88
Institution-Wide Average:	1.88
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.32
Interpolated Median:	1.93
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	398



Did Northwest have adequate physical resources for your program?

Course Average:	1.91
Institution-Wide Average:	1.91
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.28
Interpolated Median:	1.95
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	398

