

Technology Presentation for New Hires

Support
Accounts
Portal
Equipment
Storage
Digital Safety



Support Portal / Knowledge Base

 IT Service Desk

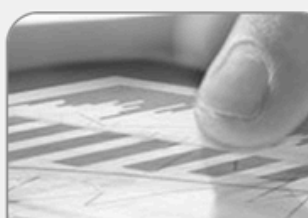
HOME SOLUTIONS TICKETS SERVICE CATALOG   [New Ticket](#)

Q Enter your search term here...

 **Announcements** [View all](#)

Welcome 2025-2026 New Hires!
Aug 28, 2025

Parents: How to submit a ticket via our support email.
Feb 25, 2025

 FOCUS SIS	 PARENTS/ GUARDIANS	 DIGITAL LEARNING HUB	 TEAMS
 PURCHASING	 CHROMEBOOKS	 CLASSROOM DISPLAYS	 COMPUTERS
 EMAIL	 MICROSOFT	 MOBILE DEVICES	 NETWORK/ INTERNET



helpdesk.birdvilleschools.net

District Computer and Email Login

BISD LOGIN FORMAT

USERNAME FORMAT

Your username is b+your 5 digit employee ID
EXAMPLE: **b12345**

Your temporary password and login instructions will be sent from our automated system.

PASSWORD REQUIREMENTS

Minimum Password Length: 16 Characters

A passphrase is recommended to make memorization easier:

EXAMPLE: **Birdvillepassword**

EMAIL FORMAT

USERNAME FORMAT

Your email username format is:

first.last@birdvilleschools.net

EXAMPLE: **luke.skywalker@birdvilleschools.net**

You can access your email through the office 365 app in the portal(**my.birdvilleschools.net**), at **office.outlook.com**, from the link on the district website page **For Staff**, or from the Outlook application on your district Windows computer.

****You can change your password on a Windows computer, through your email account settings, and through your **my.birdvilleschools.net** portal.**

My Birdville Portal



Welcome to ClassLink

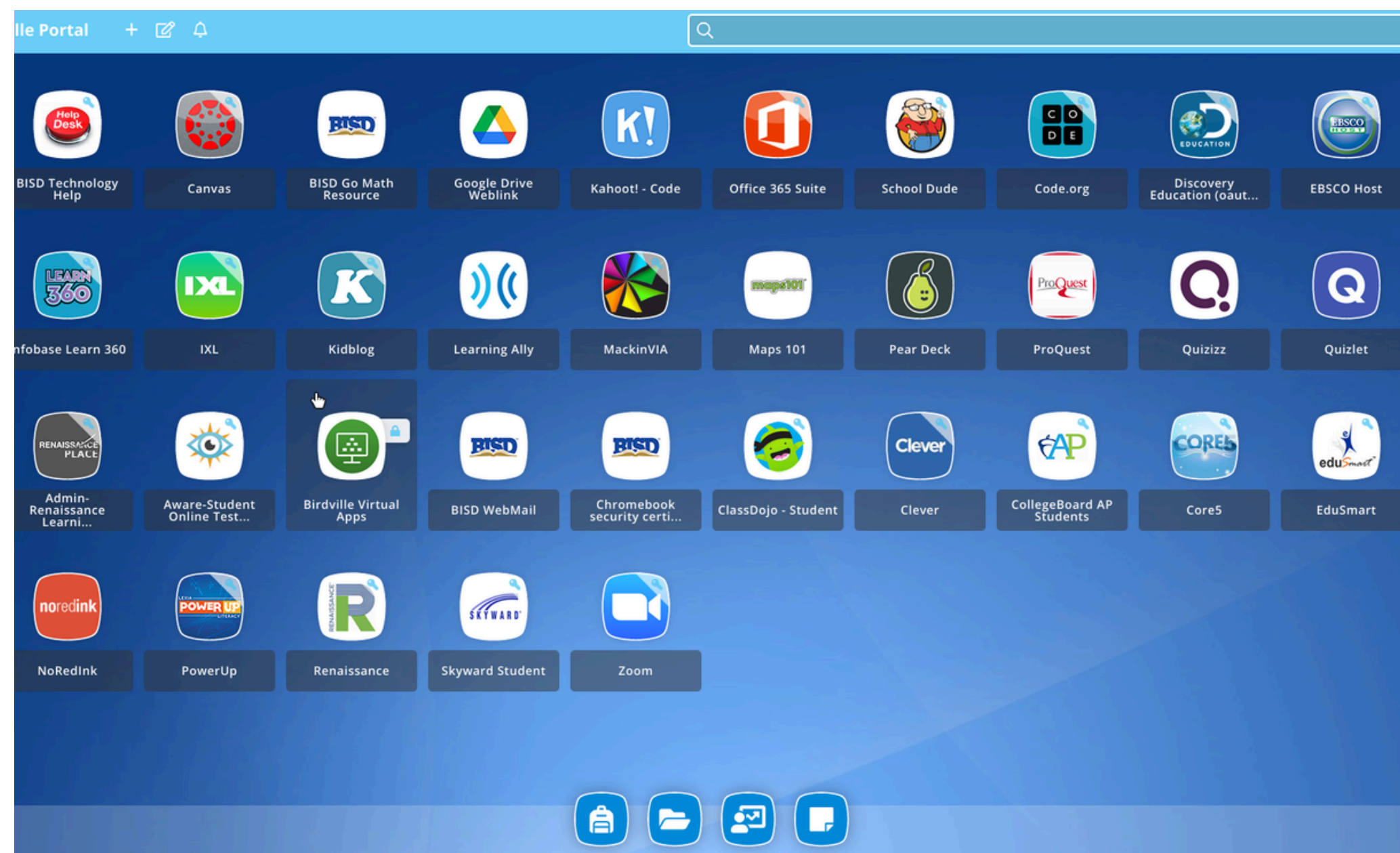
Username

Password

Sign In

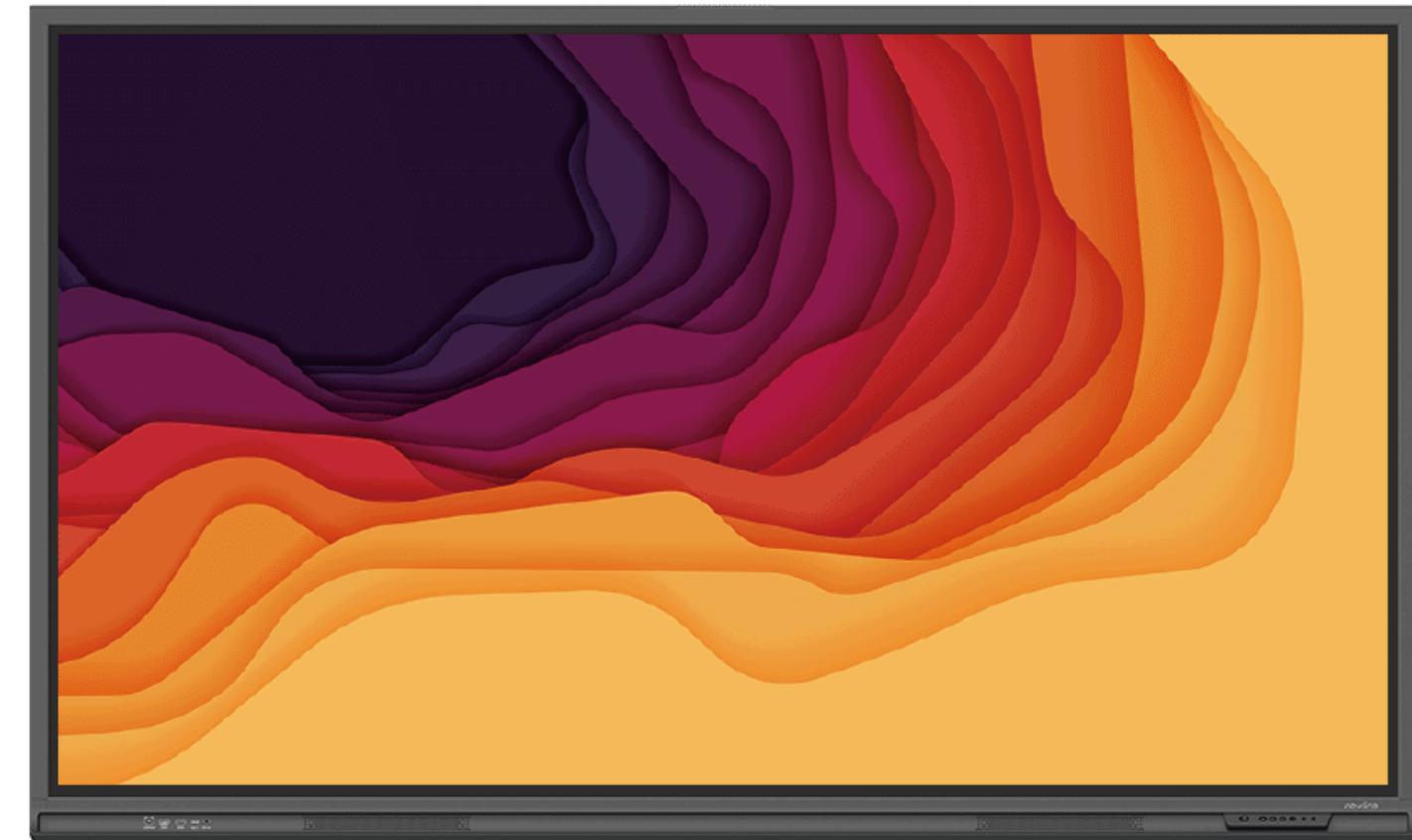
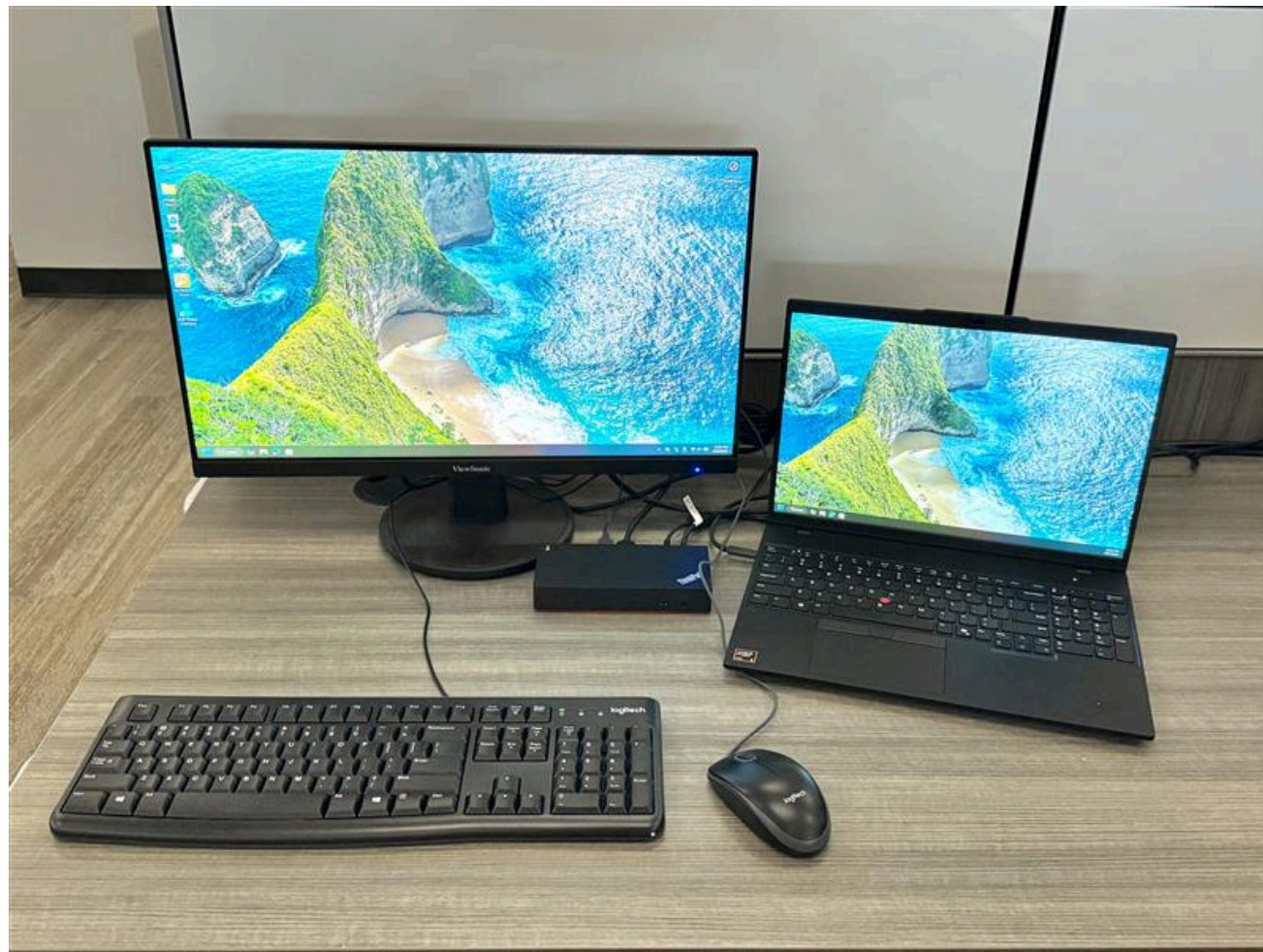
[Help, I forgot my password](#)

Or sign in using:



my.birdvilleschools.net

Campus Technology *Examples*

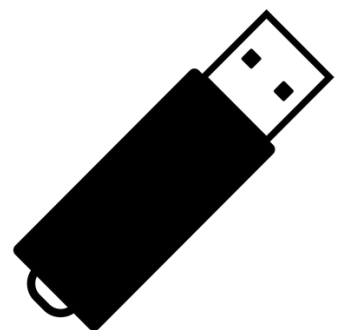
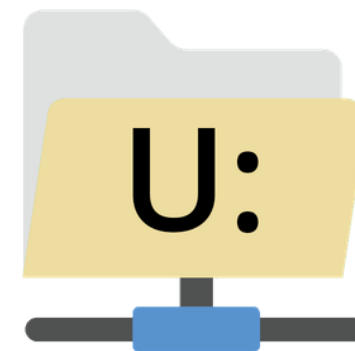


Data Storage and Responsibility



- Please backup all files to network storage or other personal storage devices
- District computers should not be used as your primary source of storage
- The Technology department will not be held liable for improperly stored files

Please use one of the approved options below:



Staying Safe In A Digital World



When in doubt,
please forward
to our Spam Filter:

nospam@birdvilleschools.net

-----Original Message-----
From: Jackson, Courtney [<mailto:cojackson@atlanta.k12.ga.us>]
Sent: Thursday, March 31, 2016 11:56 AM
To: Jackson, Courtney <cojackson@atlanta.k12.ga.us>
Subject: RE: Attention,

Attention,

Your Password Expires in 2hour(s) You are to change your Password below via the ACCOUNT MANAGEMENT PAGE.

Click <<https://c2fot351.caspio.com/dp.asp?AppKey=8ca840002f5391e5cf3f4c43994d>>
<<https://c2arw413.caspio.com/dp.asp?AppKey=3ca840009ba79b662acd41718a76>>

If Password is not change in the next 2hour(s) Your next log-in Access will be declined.

Regards,
IT Services



THIS IS MY BIRDVILLEISD