

What is the Infinite Campus Parent Portal and Why Is It Important?

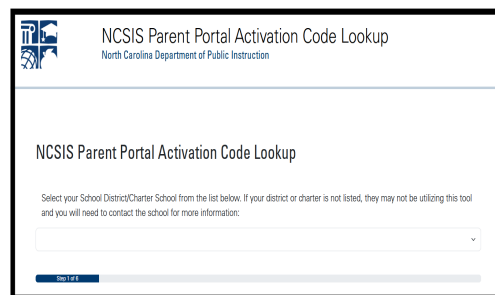
The Infinite Campus Parent Portal is a secure online tool that provides access to your child's grades, attendance, schedules, and more - helping you stay connected and involved in their education. Due to the state-mandated transition from PowerSchool to Infinite Campus, the PowerSchool Parent Portal is no longer available. Parents/guardians who wish to use the Infinite Campus Parent Portal can follow the steps below.

(Please note: This process is only available to parents/guardians who used the Parent Portal last year and have a valid phone number and email address on file. If you did not use the Parent Portal previously or need to update your contact information, please contact your child's school directly for assistance.)

How do I create an account and access Infinite Campus Parent Portal?

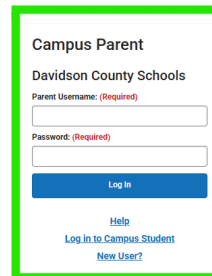
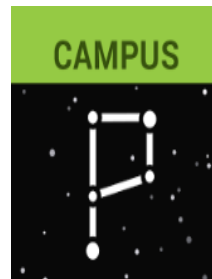
***First, you must obtain an **ACTIVATION CODE**.

- Visit portalaccess.ncsis.gov
- Select "Davidson County Schools" from the drop down.
- Enter the required information **about your student**.
 - You will need your student's **STUDENT ID NUMBER**.
 - Same as student lunch number
 - Found on reports cards and student info docs
- Select the appropriate parent/guardian information.
- Select your preferred identification verification method.
- Type in and submit the verification code you receive.
- You will receive your **ACTIVATION CODE** and a link (<https://290.ncsis.gov/parent>) to proceed in your web browser (you may want to copy it here for future reference).
 - **ACTIVATION CODE:** _____



***AFTER obtaining your **ACTIVATION CODE**, choose one of the following options:

- Option #1: Desktop Web Browser
 - Open link provided in your ACTIVATION CODE SETUP:
 - <https://290.ncsis.gov/parent>
 - Click on "New User?".
 - Enter your **ACTIVATION CODE** and click submit.
 - Create your username and password.
- Option #2: Mobile App
 - Download the Infinite Campus "Campus Parent" app from your mobile device.
 - Type in "Davidson" for District Name.
 - Select "NC" for State.
 - Select "Davidson County Schools" as your district.
 - Tap "New User?" and enter your **ACTIVATION CODE**.
 - Create your username and password.

***Schools **ARE NOT PERMITTED** to provide Student ID Numbers by phone or email. Parents/Guardians must visit the school in person with proper identification to receive this information. ***