PowerSchool
PARENT & STUDENT PORTAL

Frequently Asked Questions

What is the parent portal?

PowerSchool is the school district's electronic student management system where student information is collected and stored. The Portal is the "doorway" into the system giving parents access to information about their children.

The PowerSchool Parent Portal gives parents and students access to real-time information including attendance and grades.

How do I get access to the Parent portal?

If you do not have an account, please contact the main office of your child's school. The school is prepared to assist you with most issues surrounding the portal.

They will not be able to provide support for technical issues related to your Internet connection or browser configuration.

How do I access my child's report card?

Click here for step by step directions

1. Log into the Parent/Student Portal
2. Click Student Reports
3. Under Archived Reports, select Report Card

Why are there differences between my child's Schoology grades and what I can see in the parent portal?

If you notice a difference between your child's Schoology grade and the one on the Parent Portal, please keep in mind that grades do not synchronize instantly. We suggest the following:

1. Wait until the next day to allow grades time to synchronize.
2. If discrepancies remain, contact your child's teacher for clarification.
3. If there is a synchronization issue, your child's teacher will reach out for additional support to resolve it.

I am not seeing updated grades when I check the PowerSchool app. What should I do?

For the most reliable information, we recommend using the web-based Parent Portal.

If you prefer to use the app and encounter issues, please first ensure the app is updated to the latest version. If problems continue, try deleting and reinstalling the app. Should the issue persist, the web-based Parent Portal will provide the most accurate and up-to-date information.

How soon will grades be posted after my child submits work?

Each faculty member has their own approach to grading and reporting student performance; that means that specific processes and procedures may be different by teacher or department. If you have questions specifically about grades, please reach out to the teacher for information on grade posting timelines.

School District of Springfield Township
MONTGOMERY COUNTY, PENNSYLVANIA