

Instructure Cybersecurity Incident
Family Communication
May 7, 2026

Dear DCS Families,

We want to make you aware of a cybersecurity incident involving Instructure, the company that provides Canvas, which Delaware City Schools (DCS) uses for teaching and learning.

Instructure has informed us that DCS was affected by this incident and that a criminal threat actor obtained certain data associated with our Canvas account. Based on Instructure's investigation to date, the information involved appears to include names, email addresses, student ID numbers, and Canvas messages.

Instructure reports that it has found **no evidence** that passwords, dates of birth, government identifiers, or financial information were involved, and has indicated that the incident has been contained.

The investigation is ongoing, and we have requested additional, organization-specific details from Instructure. At this time, we do not yet have complete information about which individuals or data within our system were affected. In the meantime, we encourage you to be alert to unsolicited emails or messages that appear to come from Canvas or DCS, particularly any requesting login credentials or personal information. Please report anything suspicious to the Technology Department at dcshelpdesk@delawarecityschools.net.

We take the security of our systems and student information seriously and will continue working with Instructure to understand the full scope of this incident. We will provide additional updates if new information becomes available.