



CONNEAUT SCHOOL DISTRICT
DISTRICT ADMINISTRATION OFFICE

219 West School Drive
Linesville, Pennsylvania 16424

PHONE (814)683-5900 - FAX (814)683-5452

May 7, 2026

Dear Conneaut School District Families and Staff,

I am writing to inform you today, 05/07/2026, that Instructure, Inc., our Canvas - Learning Management System (LMS) provider, has notified us of a cybersecurity incident affecting their systems that may have compromised data from our school community.

On 05/01/2026, we were informed that their security team, along with outside forensic experts, had discovered unauthorized access to their system. Instructure has informed us that this breach in their systems potentially exposed information from our school's database. While Instructure states they have contained the incident and believes the risk of data misuse is low, we are taking this situation seriously and closely monitoring their response.

Actions Instructure has taken:

From the moment they detected this malicious activity, they moved quickly to protect the platform and learn what happened. They:

- Engaged a leading third-party forensics firm to support the investigation
- Notified law enforcement, including the FBI, U.S. Cybersecurity and Infrastructure Security Agency (CISA), and international law enforcement partners
- Disabled the compromised accounts and revoked all associated access and tokens
- Remediated the underlying vulnerability and deployed platform-wide protections
- Rotated internal keys and restricted token creation pathways across the platform

Information Instructure Says Could Have Been Exposed:

Instructure is still conducting their investigation to determine exactly what information was accessed from their systems. They have informed us that across their customer base, the exposed data could include:

- Student & Staff Names, ID Numbers & Email addresses
- Messages in the communication area of the system
- Grades and assignment-related materials

Instructure has not yet confirmed which specific data elements belonging to our school community were accessed. They are working to determine the exact contents exposed by the breach.

IMPORTANT: Do not respond to any direct communications or notifications you may receive from Instructure about this incident. All official communications will come from Conneaut School District.

While this incident occurred within Instructure's systems, our school administration is actively pressing them for answers and ensuring they provide appropriate support and protection for our community. We have demanded that Instructure provide timely updates about their investigation and specific information about available services as soon as possible.

We encourage you to submit any questions you may have about this incident to bmoss@conneautsd.org or call 814-683-5900 ext. 5427. We will compile these questions and submit them directly to Instructure for response.

We share your concerns about this situation and are committed to ensuring Instructure fulfills their obligations to protect our community's data. We will continue to advocate for transparency and appropriate remediation measures from Instructure throughout this process.

Sincerely,

Dr. Adam Jardina
Superintendent
Conneaut School District