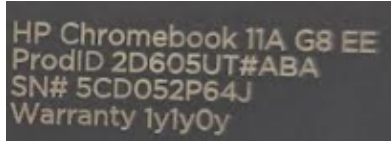


# Chromebook Powerwashing Steps

These powerwashing steps are for the following Chromebooks:

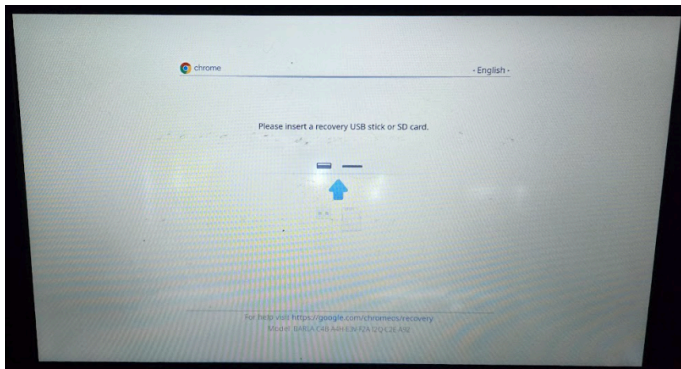
- HP 11 G8 Chromebooks



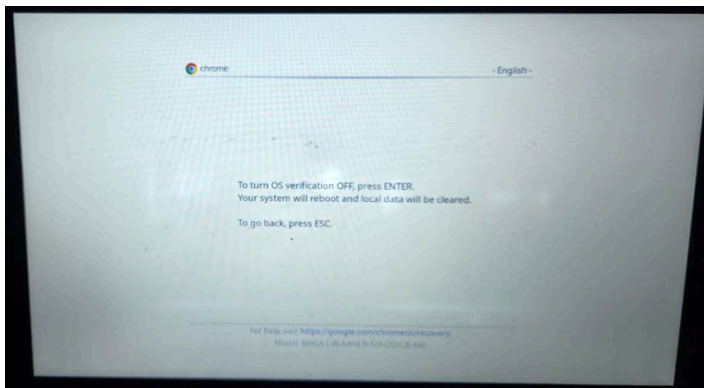
1. Hold down **Esc + Refresh + Power** at the same time. The screen below will appear.  
(This command can be run without logging out)



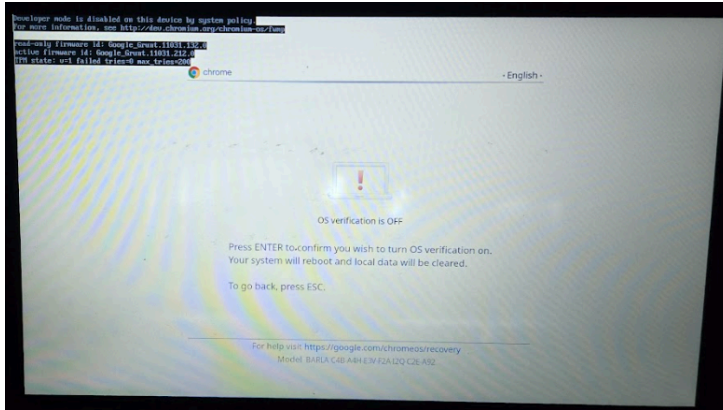
2. From this screen, **press Ctrl + D** to move to the next screen



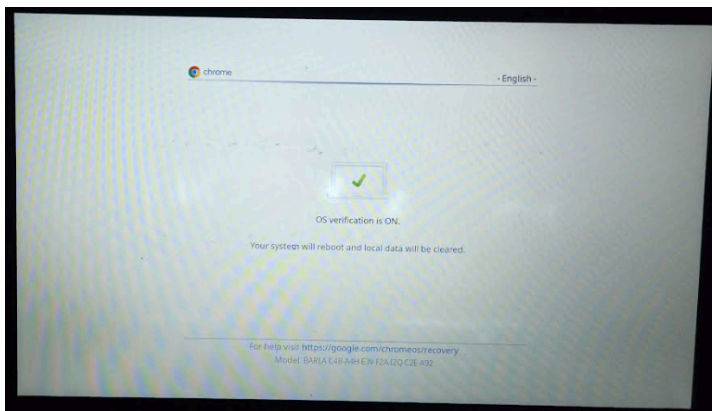
3. Press **enter**.



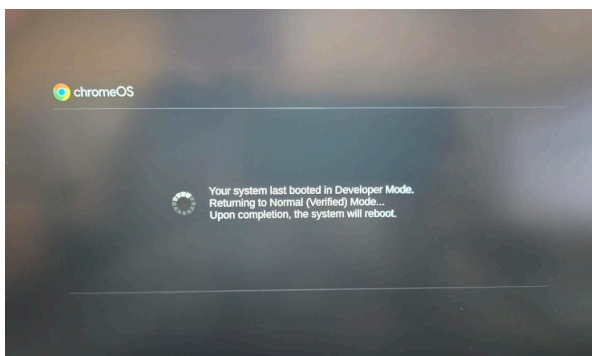
4. Press **enter**.



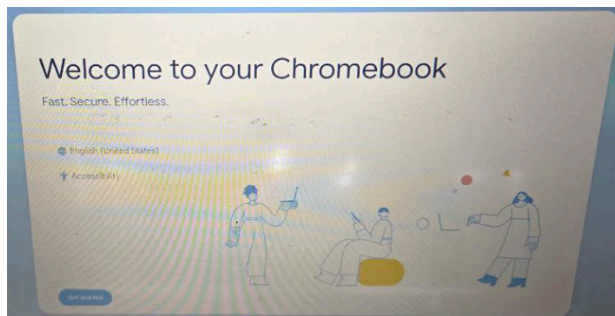
5. This screen will appear for a moment.



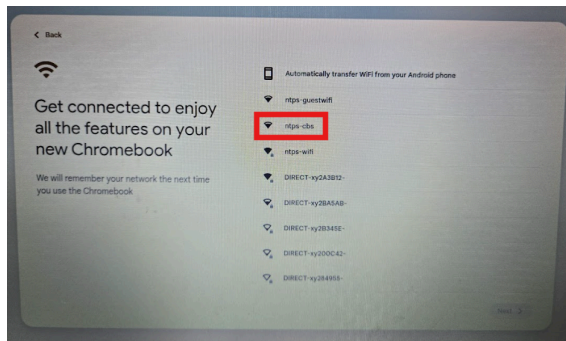
6. The screen below will appear for a moment.



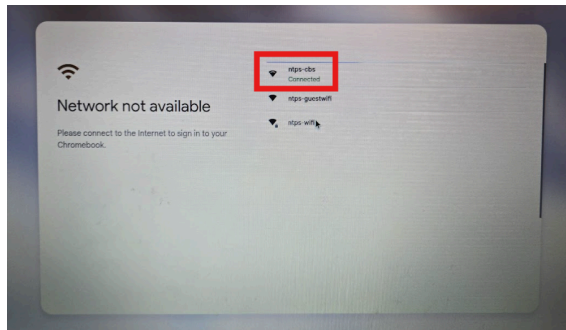
7. A Welcome to your Chromebook screen will appear. Press **enter**.



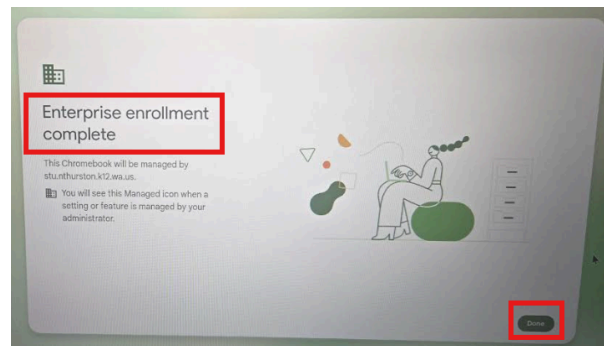
8. **Select ntps-cbs** to connect to the WiFi network



9. **ntp-cbs** should appear as connected



10. You should see a message stating **Enterprise enrollment complete**. Then click **Done**.



11. You will be taken back to the Chromebook login screen. **The powerwash is complete.**

