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Notice of Addendum
RFP #15 26-04
Addendum #1
Network Infrastructure Refresh
IT Department, Dodge County, WI
May 1, 2026
(Total 3 pages)

Notice to all firms:

This Addendum is issued to modify, change, delete from, add to, explain or correct the original Request for Proposal and is hereby made a part of RFP #15 26-04. In case of conflict between the Request for Proposal and this Addendum, this Addendum shall govern. It is the bidder's responsibility to pass this addendum information to all involved in the bid.

Questions & Answers

Question 1: Is Dodge County providing all cabling involved in project?

Answer 1: All fiber and copper cables will be provided by Dodge County except for switch stacking cables. Staking cables are to be included in the proposal.

Question 2: Are there smaller switches to be included in the proposal?

Answer 2: There are a very limited number of small 8-port switches that will not be replaced and should not be included in the proposal.

Question 3: Should the proposal include all labor for replacing cabling?

Answer 3: Dodge County staff will assist the awarded vendor in replacing patch cables, which will be a collaborative effort.

Question 4: How much rack space is available?

Answer 4: Most closets have rack space, but there are several that do not have open space available, including: TC2, JB, JC, JH from the diagram shared at the pre-proposal site visit.

Question 5: What is the depth of your most shallow rack?

Answer 5: The racks located in the Jail closets are the narrowest. 18" is the shallowest rack from wall to front of rack. Those switches in the Jail closets have the rack-mounting ears reversed/flipped to allow the switch to extend forward beyond the front of the rack. Current switch depth from front of switch to back of switch with fans in those scenarios is 23.25" plus approx. 6" of space away from wall.

Question 6: Does Dodge County have both single-mode and multi-mode fiber?

Answer 6: Yes, multi-mode is enabled in our Jail

Question 7: Where is the network routing occurring?

Answer 7: Majority of network routing is occurring on the core switch. Some routing is on the firewall.

Question 8: Is multicast enabled on the Dodge County network?

Answer 8: Yes, and Dodge County is utilizing an IP mass notification system.

Question 9: Can a switch configuration be provided?

Answer 9: Yes, a redacted configuration file was shared directly to those who attended the mandatory preproposal site visit in Juneau.

Question 10: What software and support for software should be included in the proposal?

Answer 10: Dodge County is interested in switch management software. For example and not limited to: SmartNet, Fabric, CloudVision, etc dependent on OEM switches proposed

Question 11: What is the expected SLA for hardware replacement?

Answer 11: Hardware replacement turnaround time would be expected as 24/7/NBD

Question 12: In the RFP requirement section 4.5 – Master Service Agreement with Service Level Agreement (SLA) for 5 years of support for items listed in section 3.6.

I am just looking for clarification; my understanding is that you are not looking for ongoing support from the MSP bidding. Any support you are requesting is vendor specific support, such as Cisco support & warranty which will allow you to RMA hardware and open TAC cases. Do you still want our MSA if we are not bidding ongoing managed services?

Answer 12: The awarded vendor is expected to provide the initial configuration/setup, installation, and initial cutover support. For ongoing support after project completion, proposals are to include 5 years of support, which is to be provided directly from the switch manufacturer. Since the proposal indicates the term of the ongoing manufacturer support for 5 years with option to renew annually thereafter, a MSA with the awarded vendor is a requirement for this project.

Question 13: On the Edge Switch Replacement Inventory Table sheet – For the last line, “spare” – just confirming you want Qty 5 spares?

Answer 13: Dodge County is seeking a quantity of five (5) spare network switches in this project. The document provided at the pre-proposal site visit lists a switch item as “Spare” with a quantity of 5 and is just to indicate that 5 spare switches should be included in the proposal.

Question 14: Will installation and switch cutover activities be required to be performed outside of normal business hours (such as evenings or weekends), or can certain locations be scheduled during standard business hours?

Answer 14: Core and top-of-rack switches will need to be cutover outside of normal business hours. Most of the network closet switches can be cutover during normal business hours, but some after-hours activities will need to occur for some of the locations.

Please note that Addendum #2 will be posted on 5/1/2026 by 12:00 pm.

Return the completed and signed acknowledgement of this addendum with your bid for this request.

Acknowledgement of Addendum was included in the bid documents.