

Experience Survey Results

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Studer
Education



Outcomes

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Experience Survey Overview

	Student	Family/Caregiver	Employee
Survey Window	February 23 - March 13, 2026		
Survey Items (Scale 1-5)	20 items	15 items	20 items
Board Items	---	3 items	4 items
Net Promoter Questions How likely are you to recommend ...	School	-Organization -Child's School	-Organization -School/Department

Summary of 2025–2026 Results

Top Box – percentage of responses that are a 5 out of 5

Top 2 Box – percentage of responses that are a 4 or 5 out of 5

Net Promoter Score

0	1	2	3	4	5	6	7	8	9	10
Detractors						Passives		Promoters		
Unhappy, dissatisfied						"On the fence"		Engaged, enthusiastic		

-100 to 0	0 to 30	30 to 50	50 to 100
More detractors than promoters, opportunities for improvement	Good performance, opportunity for improvement	Strong performance, sustain or grow	Excellent performance, sustain

Summary of 2025–2026 Results

Students

1. **National Leaders:** Students' daily experience is now better than **85% of other school districts** across the entire country.
2. **High Satisfaction:** On a scale of 1 to 5, students gave their overall school experience an average rating of **nearly 4**.
3. **School Pride:** There has been a **huge jump** over the last year in the number of students who would recommend their school to a friend.
4. **Strong Leadership:** Students gave their **highest rating of the entire survey** to their school leaders, with a **4.35 mean score** for the statement "I believe my principal is a good leader."
5. **Other Key Strengths:** Students feel positive about the fact that **what they are learning is important** and that **their families are treated with respect**.
6. **Key Areas for Improvement:** Enjoyment of specials/electives and perception of healthy food choices at lunch.

Summary of 2025–2026 Results

Parents/Caregivers

1. **Strong Overall Satisfaction:** Parents maintained a high overall experience rating of **3.96 out of 5**, matching last year's strong performance.
2. **Growing Level of Agreement:** The percentage of parents who "Agree" or "Strongly Agree" with positive statements about their school (Top 2 Box) increased from **73.84% to 74.66%**.
3. **A Culture of Respect:** Parents gave one of their highest ratings to the statement "**I am treated with respect at this school**" (**Mean: 4.31**). This aligns with student feedback, where students also rated being treated with respect very highly (Mean: 4.32).
4. **Safe and Clean Schools:** Parents expressed high confidence in school facilities, with a **4.34 mean score** for school cleanliness and maintenance.
5. **Key Areas for Improvement:** Some parents feel their child may not always have the necessary classroom supplies and equipment for effective learning.

Summary of 2025–2026 Results

Employees

While overall employee scores declined, there are specific areas where staff remain positive:

1. **High Sense of Purpose:** The highest-rated item across the employee survey was "**I believe my work positively impacts those we serve**" (**Mean: 4.38**). This shows that even during challenging times, staff remain deeply committed to the students.
2. **Clarity in Roles:** Staff feel they have a very **clear understanding of what is expected of them** in their jobs (Mean: 4.11).
3. **Support from Immediate Supervisors:** Employees continue to feel a strong connection to their direct leaders, with a high score of **4.02** for the belief that **leaders in their immediate work environment care about their welfare**.
4. **Key Areas for Improvement:** Fewer staff say they would recommend the district, and perceptions of how resources are allocated to maximize effectiveness remain low.

Students

Table 1. Participation, Overall Mean and Top Box by Survey Administration

	Spring 2024	Spring 2025	Spring 2026
▲			
Participants	4126	3506	3234
Mean	3.87	3.89	3.95
Top Box Percentage	33.12%	34.35%	37.85%
Top 2 Box Percentage	68.76%	69.49%	71.02%



Mean Score: 85%tile in National Benchmarking

Table 2A. Net Promoter Score: Organization

How likely are you to recommend your school as a good place to learn?

▼	Spring 2024	Spring 2025	Spring 2026	Δ
NPS	4.85	3.71	10.54	6.83
Promoter	33.97%	32.18%	37.72%	5.54
Passive	36.91%	39.35%	35.11%	-4.24
Detractor	29.12%	28.47%	27.17%	-1.29



Students

Table 3. Item Means by Survey Administration

		Spring 2024	Spring 2025	Spring 2026	Δ
1	I believe my learning is important at my school.	4.24	4.28	4.34	0.06
2	I enjoy specials or electives.	4.10	4.19	4.16	-0.03
3	I believe my teachers care about me.	4.14	4.21	4.26	0.05
4	I feel safe at my school.	3.92	3.97	4.01	0.04
5	I believe school rules are consistently enforced.	3.74	3.78	3.86	0.08
6	I think my school is clean.	3.52	3.42	3.52	0.10
7	I believe my principal is a good leader.	4.21	4.26	4.35	0.09
8	I feel safe on the bus (only answer if you ride the bus).	3.87	3.88	3.91	0.03
9	I feel there are healthy food choices for me to eat at lunch.	3.83	3.74	3.71	-0.03
10	I know how to get help when I have a problem.	4.09	4.16	4.19	0.03
11	I set learning goals and track my progress.	3.63	3.60	3.70	0.10
12	I believe my teachers challenge me to think.	4.12	4.16	4.22	0.06
13	I believe my teachers ask me how I learn best.	3.62	3.65	3.74	0.09
14	I believe my teachers recognize me for good work.	3.87	3.88	3.94	0.06
15	I feel students are nice or show respect to each other at my school.	3.30	3.31	3.34	0.03
16	I like going to my school each day.	3.28	3.30	3.32	0.02
17	I feel like I belong at school.	3.68	3.73	3.81	0.08
18	I feel my family is treated nicely or with respect at my school.	4.21	4.23	4.32	0.09
19	I regularly receive feedback from my teachers about my academic progress.	3.80	3.83	3.90	0.07
20	I have opportunities to be successful at my school.	4.20	4.25	4.28	0.03

Parents/Caregivers

Table 1. Participation, Overall Mean and Top Box by Survey Administration

	Spring 2024	Spring 2025	Spring 2026
Participants	1731	2653	2301
Mean	3.89	3.95	3.95
Top Box Percentage	32.52%	35.36%	35.30%
Top 2 Box Percentage	72.32%	73.84%	74.66%




Mean Score: 20%tile in
National Benchmarking

Parents/Caregivers

Table 2A. Net Promoter Score: Organization

How likely are you to recommend this district as a good place for your child to learn?

▼	Spring 2024	Spring 2025	Spring 2026	Δ
NPS	14.25	13.79	-8.97	-22.76
Promoter	42.18%	41.95%	28.13%	-13.82
Passive	29.90%	29.90%	34.78%	4.88
Detractor	27.92%	28.15%	37.10%	8.94



Table 2B. Net Promoter Score: Immediate Work Area

How likely are you to recommend your child's school as a good place for your child to learn?

▼	Spring 2024	Spring 2025	Spring 2026	Δ
NPS	17.78	19.35	13.35	-6.00
Promoter	43.68%	45.37%	41.68%	-3.69
Passive	30.41%	28.60%	30.00%	1.39
Detractor	25.91%	26.02%	28.33%	2.30



Parents/Caregivers

Table 3. Item Means by Survey Administration

		Spring 2024	Spring 2025	Spring 2026	Δ
1	I believe my child's learning is a high priority at this school.	4.01	4.07	4.09	0.02
2	I believe school rules are enforced consistently at this school.	3.66	3.79	3.84	0.05
3	I regularly receive feedback from school staff on how well my child is learning.	3.39	3.44	3.48	0.04
4	I am treated with respect at this school.	4.24	4.31	4.30	-0.01
5	I believe my child has every opportunity to be successful at this school.	3.90	3.92	3.94	0.02
6	I believe my child has the necessary classroom supplies and equipment for effective learning.	4.13	4.10	4.01	-0.09
7	I believe this school positively impacts my child's growth and development.	3.93	4.01	4.01	0.00
8	I believe this school provides a safe environment for my child to learn.	3.96	4.09	4.10	0.01
9	I believe my child is recognized for good work and behavior at this school.	3.85	3.91	3.94	0.03
10	I believe the school is clean and well maintained.	4.32	4.35	4.33	-0.02
11	I believe the teachers, staff, and administration at this school demonstrate a genuine concern for my child.	4.01	4.07	4.09	0.02
12	I am proud to say I have a child at this school.	3.96	3.99	4.01	0.02
13	I receive positive phone calls, emails, or notes about my child from the school.	3.28	3.28	3.33	0.05
14	I feel comfortable approaching school administration.	4.00	4.08	4.06	-0.02
15	I believe school administration make decisions that are in the best interest of children and families.	3.67	3.77	3.78	0.01

Parent/Caregiver Board Questions

Items 16-18.

	Strongly Disagree Score=1	Disagree Score=2	Neutral / Mixed Feelings Score=3	Agree Score=4	Strongly Agree Score=5		Response total	Average score
16. The School Board manages district finances effectively.	10.82% (178)	17.75% (292)	42.92% (706)	21.76% (358)	6.75% (111)		1645	2.96
17. The School Board uses a variety of methods to promote effective communication throughout the district.	7.88% (129)	12.39% (203)	29.43% (482)	38.22% (626)	12.09% (198)		1638	3.34
18. The School Board makes decisions in the best interest of the district.	13.29% (218)	16.95% (278)	37.87% (621)	25.18% (413)	6.71% (110)		1640	2.95
Average rating								3.08

Employees

Table 1. Participation, Overall Mean and Top Box by Survey Administration

	Spring 2024	Spring 2025	Spring 2026
Participants	622	696	609
Mean	3.51	3.73	3.55
Top Box Percentage	17.90%	23.49%	20.50%
Top 2 Box Percentage	58.46%	66.61%	58.97%



Mean Score: 5-10%tile in
National Benchmarking

Employees

Table 2A. Net Promoter Score: Organization

How likely are you to recommend this district as a good place to work?

▼	Spring 2024	Spring 2025	Spring 2026	Δ
NPS	-33.39	-10.26	-42.86	-32.60
Promoter	19.06%	27.17%	14.45%	-12.72
Passive	28.50%	35.40%	28.24%	-7.16
Detractor	52.44%	37.43%	57.31%	19.88



Table 2B. Net Promoter Score: Immediate Work Area

How likely are you to recommend your immediate work environment as a good place to work?

▼	Spring 2024	Spring 2025	Spring 2026	Δ
NPS	2.28	18.99	1.65	-17.34
Promoter	36.32%	43.62%	34.76%	-8.86
Passive	29.64%	31.74%	32.13%	0.39
Detractor	34.04%	24.64%	33.11%	8.48



Employees

Table 3. Item Means by Survey Administration

		Spring 2024	Spring 2025	Spring 2026	Δ
1	I feel supported with good processes and the appropriate resources to do my job.	3.39	3.62	3.49	-0.13
2	I receive feedback on my strengths as an employee.	3.68	3.80	3.65	-0.15
3	I feel supported in balancing my work responsibilities.	3.37	3.59	3.46	-0.13
4	I receive appropriate recognition when I do good work.	3.39	3.53	3.48	-0.05
5	I believe that leaders in my immediate work environment are genuinely concerned for my welfare.	3.94	4.09	4.01	-0.08
6	I feel that resources in my immediate work environment are allocated to maximize effectiveness.	3.32	3.49	3.36	-0.13
7	I have the opportunity to provide input on decisions that affect my job.	3.17	3.37	3.28	-0.09
8	I have a clear understanding of my expectations as an employee.	4.04	4.20	4.11	-0.09
9	I have the support needed from leadership in my immediate work environment to accomplish my work objectives.	3.71	3.92	3.89	-0.03
10	I receive feedback concerning areas for improving my performance.	3.70	3.77	3.71	-0.06
11	I feel that district-level resources are allocated to maximize effectiveness across the organization.	2.84	3.22	2.80	-0.42
12	I believe district-level information is communicated in a timely manner across the organization.	3.09	3.52	3.23	-0.29
13	I see progress being made to create a culture of success for employees across the district and for those we serve.	2.90	3.34	2.97	-0.37
14	I would recommend that parents select my district to serve their child.	3.53	3.78	3.24	-0.54
15	I feel that others in my district connect with me in honest two-way communication.	3.58	3.80	3.62	-0.18
16	I work in a district where employees regularly share and exchange ideas.	3.78	3.93	3.78	-0.15
17	I feel that district culture supports open and honest communication.	3.17	3.54	3.25	-0.29
18	I have a clear understanding of the mission and goals of my district.	3.65	3.97	3.73	-0.24
19	I believe my work positively impacts those we serve.	4.30	4.44	4.38	-0.06
20	I feel a sense of pride when I tell people where I work.	3.60	3.80	3.53	-0.27

Employee Board Questions

	Strongly Disagree Score=1	Disagree Score=2	Neutral / Mixed Feelings Score=3	Agree Score=4	Strongly Agree Score=5		Response total	Average score
21. I believe the School District is the preferred employer for school district employees.	8.1% (49)	16.86% (102)	42.15% (255)	25.79% (156)	7.11% (43)		605	3.07
22. The School Board manages district finances effectively.	20.4% (124)	23.36% (142)	40.63% (247)	12.66% (77)	2.96% (18)		608	2.54
23. The School Board uses a variety of methods to promote effective communication throughout the district.	20.92% (127)	22.24% (135)	32.46% (197)	19.61% (119)	4.78% (29)		607	2.65
24. The School Board makes decisions in the best interest of the district.	27.8% (169)	22.86% (139)	34.05% (207)	12.17% (74)	3.13% (19)		608	2.40
Average rating								2.67

Points for Reflection

- Staff satisfaction levels have fluctuated annually, with peaks in 2023 and 2025 and dips in 2024 and 2026.
- Students continue to report an overall positive school experience, with 2026 responses rates reaching an all-time high.
- Staff and families have expressed concerns related to resource allocation, class sizes, and the level of support available in classrooms.
- Key areas for growth include decision-making, resource management, and staff support.

