

Tech Department Newsletter

Tip:

Have you ever tried to log into your computer, only to be told your account is locked? Here why that happens and how to fix it:



Why it happens:

When you change your login password, your computer no longer accepts your old one. However, if you connected to the STAFF wifi with your cellphone, for example, your phone is still remembering and trying to use your old password. Your phone keeps sending the network the incorrect login information over and over, and the network detects that as someone trying to steal your account, and locks it down for 15 minutes.



How to fix it:

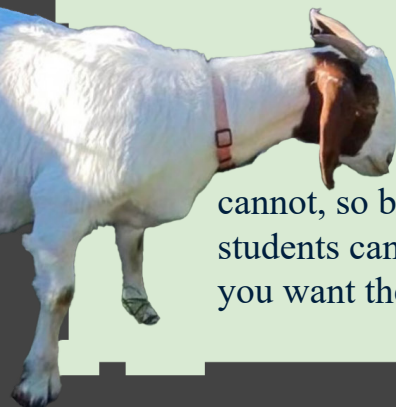
1. Log out of the STAFF wifi on any personal devices, then tell the device to “forget” the STAFF wifi, and reconnect if desired.
2. Sign out of any device you’ve ever logged into, then restart those devices.



Tricks:

How to get a site unblocked:

Do you want to use a particular website or resource in your class? Check that the site isn’t blocked before class starts. If it is, let us know via ticket and tell us why you need it unblocked. It’s possible (but not guaranteed) that we’ll be able to give you and your students access.



Teachers are able to connect to some sites that students cannot, so be sure to check if students can access the sites you want them to use.



Data Privacy:

Online Translation Tools:

Please use caution when using free online translation tools. Entering student names, academic records, medical details, or other identifying information into public sites may expose protected data and potentially violate FERPA or HIPAA.

Passwords

Don’t share your passwords with anyone (even your I.A.s,) and don’t write your passwords down on stickynotes.

