PLAINVIEW-OLD BETHPAGE CENTRAL SCHOOL DISTRICT · TECHNOLOGY DEPARTMENT

GoGuardian Parent App Quick Start Guide

Monitor your child's school Chromebook · Set at-home filters & time limits · Free on iOS & Android (iOS 8+ / Android 4.1+)

GETTING SET UP — 4 STEPS

1 Download the App

Search **"GoGuardian Parent"** in the App Store or Google Play. Free. Scan QR codes below or tap the links.

2 Enter Your Email

Use the email on file in **Infinite Campus**. Tap Continue.

⚠ Not recognized? Check spelling or contact your school office.

3 Verify Your Email

Tap **"Verify your email"** in the GoGuardian email. Or tap **"Login with verification code"** and enter the PIN.

Check spam if nothing arrives within a minute.

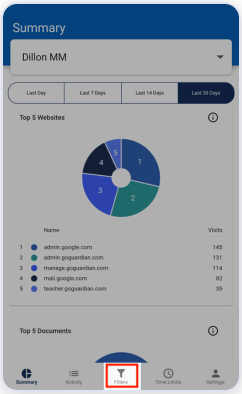
4 Agree to Terms

Scroll to the bottom of the Terms text box, check the box, then tap **"I Agree."**

Button says "Read to the bottom"? Keep scrolling in the text box.

USING THE APP

📊 Summary Tab

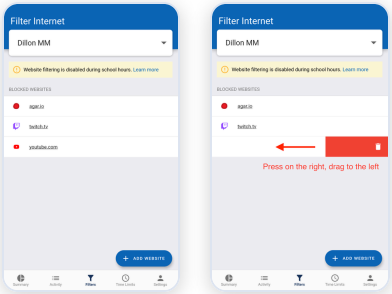


Your **home screen**. Shows **Top 5 Websites, Documents, Apps & Extensions** on the school Chromebook.

Use **Last Day / 7 Days / 14 Days / 30 Days** tabs to change the time window.

Top-5 per category only — detailed browsing history is not shared with parents.

🔒 Filters Tab — Block Websites



① Tap + ADD WEBSITE enter domain, tap Create

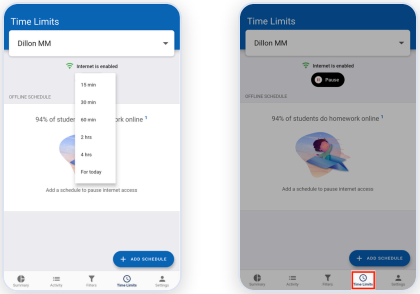
② To remove: press right side, drag left

Tap **Filters** → **+ ADD WEBSITE** → enter a domain (e.g. `tiktok.com`) → tap **Create**.

Takes **1–2 minutes** to take effect. To remove a site, press and hold the right side of the entry, then drag left to reveal the delete button.

⚠ At-home hours only. The yellow banner in the app reminds you filtering is disabled during school hours. Cannot override school policies.

⏱ Time Limits Tab — Pause Internet



① Tap Pause → choose 15m/30m/60m/2h/4h/Today

② Tap + ADD SCHEDULE set recurring offline hours

Tap **Time Limits** in the bottom nav → tap the black **Pause** button → choose a duration: **15 min, 30 min, 60 min, 2 hrs, 4 hrs,** or **For today**.

To set recurring offline time (e.g. every night at 9 PM), tap **+ ADD SCHEDULE**, set start/end times and days, then tap **Create**. For overnight blocks, create two schedules: e.g. 8:30 PM–12 AM and 12 AM–7:30 AM.

⚠ Pause cannot be activated during school hours (7 AM–4 PM, Mon–Fri).

COMMON QUESTIONS

- **Email not recognized?** Double-check spelling. If correct, contact your school office — must match Infinite Campus exactly.
- **No verification email?** Check spam, or use "Login with verification code" and enter the PIN.
- **"I Agree" button missing?** Scroll to the very bottom of the Terms text box, then check the box.
- **Filter not working?** Allow ~2 min. Block applies on the student's next page navigation.
- **Can I allow a school-blocked site?** No — GoGuardian Parent cannot override school policies.
- **Does it track personal devices?** No — school Chromebook only.
- **Two parents/guardians?** Each logs in separately with their own Infinite Campus email.

Download — Scan, Print, or Click

Apple App Store
tap/click to open ↗

Google Play
tap/click to open ↗

Or search **"GoGuardian Parent"** · iOS 8+ / Android 4.1+

NEED HELP?

Submit a Help Ticket
tickets.pobschools.org
Technology Dept will follow up

GoGuardian Support
support.goguardian.com
Full guides & video walkthroughs

Email / Infinite Campus Issues
Contact your child's school office to update your address