

Now's the time to protect
your fur family from the
unexpected.

Direct Bill Enrollment Instruction Guide



This enrollment guide has been designed with the user in mind with convenient step by step instructions on how to enroll your fur family in MetLife Pet Insurance:

You can access the MetLife Pet Insurance quote funnel to get a quote and/or enroll:

1. Visit metlife.com/getpetquote
2. Scan this QR code >



Si desea un servicio de atención al cliente multilingüe, llame al 1-800-GET-MET8 y solicite un traductor.

Step 1: Tell us more about your furry family member.

- Type (Dog, Cat or Exotic)
- Name
- Age
- Color
- Gender
- Breed
- Size (if Mixed is selected)

Add your Email Address, Zip Code, and Enter your Employer.

 **Note:** For a quote or policy on your exotic pet, please give us a call at 1-800-GET-MET8.

Tell us about your furry family member

Tell us more about your best friend

You have a(n):
☐ Cat ☒ Dog ☐ Exotic
Required.

What is the Exotic Pet?

Your Pet's Name
 Archie

What do you call your pet? (Required. At least 1 character.)

Your Pet's Age
 4

How old is your pet to date? (Required.)

Your Pet's Color
 Apricot

Pet's most approximate color(s). (Required.)

Your pet's gender is
☒ Male ☐ Female
Please tell us about your pet's gender. (Required.)

Your pet's breed is
☐ Pure ☒ Mixed
Tell us more about your pet's breed. (Required.)

Select Pet Size
 Between 20 and 100 Pounds

Email Address
 petfirst@gmail.com

Required.

Zip Code
 60178

Required.

Enter your Employer



Get your best buddy protected today:

- Accidents and Emergencies
- Illnesses
- Medications and more

NEXT STEP >

Or call: 866-937-7287

 **Customer Support**
 to give you the help you need, plus the MetLife Pet app and 24/7 Veterinary Telehealth -- at no extra cost

Step 2: Your Plan

What does your pet need to be covered for? Here you can customize your plan and build a plan that best fits you and your best friend. You can easily select from **Balanced**, **Recommended** or **High Deductible** options.

- You can quote up to 3 pets at a time by selecting "+ Add another pet". For 4 or more pets, please call 1-800-GET-MET8.
- The Optional Preventive Care add-on means you can be reimbursed for a variety of wellness matters.
- You can customize your benefit, deductible and reimbursement levels for the perfect plan.

 **Tip #1:** If you want additional coverage for more routine care/wellness items, consider adding Optional Preventive Care to your plan.

 **Tip #2:** Please be sure to check that any applicable discounts are selected in the Discounts Applied section before proceeding to the next step.

Now, select the plan that fits you and your pet:

YOUR PLAN FOR ARCHIE
Mixed Breed • 4 years • Male • Apricot • Medium

Balanced Recommended High Deductible

Reimbursement: 75% **80%** 95%

Annual Benefit: \$5,000 **\$8,000** \$10,000

Deductible: \$50 \$100 **\$500** \$1000

Optional Preventive Care: **MORE** STANDARD WELLNESS

 **\$27.55** Monthly Premium
✓ One Discount Applied
NEXT STEP >
Or call: 866.932.7387

[See what MetLife covers](#) [Add another pet](#)

Discounts Applied ⁽³⁾

☐ **Additional Discounts**
10% discount for Serving Military, Veteran, 1st Responder, Healthcare Worker Discount

☒ **Employee/Member Group Discount**
10% off total premium for certain Employee/Member Group

Contact Information

First Name **Joe** Last Name **Smith**
Required Required

Street Address **1234 Main Street** Apt/Suite
Required Required

Zip Code **60174** Phone Number **(222) 222-2222**
Required Required

☒ My Billing Address is the same as my contact Address

Credit Card Information

 1234 1234 1234 1234

MM / YY CVC

 Guaranteed safe & secure checkout **Processing \$11.00**

      

Step 3: Contact Information

Simply complete the required contact information and billing address information.

Step 4: Credit Card Information

Complete your payment information.



Step 5: Current Pet Insurance Provider

Here you will be asked if your pet has insurance with another pet insurance provider. If yes, please check the box and you will be asked to enter the current pet insurance provider's name. Once you have entered the current provider's name, select "Confirm Insurance Provider Information". To review and confirm your plan, hit "Next Step".

Note: If you currently have a pet insurance policy with another carrier, to avoid pre-existing conditions, you will want to continue that current coverage through the start date of your MetLife Pet Insurance policy to avoid a gap in coverage.



Step 6: Review and Purchase

This page allows you to review and purchase to activate your plan for your pet. It shows you your monthly rate and asks you to select if you would like to pay annually or monthly.

If everything looks good, check the box to agree to terms and conditions and click "Purchase Plan".



All done! Enrollment confirmation

Congratulations!
You're now a pet insurance policyholder!

This page provides your policy number, plan information, and the dates that your accident coverage and illness coverage begin.

An email will be sent to your email address on file confirming your purchase.

You have completed the enrollment process.

Tip #1: You will have the option to complete MyPets account setup and register your account.

Tip #2: Don't forget to download the MetLife Pet mobile app.

☒ Does Archie currently have Insurance with another pet insurance provider?

Current Pet Insurance Provider

If applicable, please add your current pet insurance provider below.

Enter Archie's Provider:

CONFIRM INSURANCE PROVIDER INFORMATION

Please review and purchase to activate your plan.

YOUR PLAN FOR ARCHIE

Mixed Breed • 4 years • Male • Apricot • Medium

Your Rate:	\$ 27.55 / per month (\$ 39.55 / first month includes \$12 enrollment fee)
Annual Limit:	\$2,000
Reimbursement:	80%
Deductible:	\$250
Preventive Care:	No
Accident Coverage Begins:	09/16/2023
Illness Coverage Begins:	09/30/2023

Would you like to pay annually and save on installment fees?
I understand that if I elect to pay premiums monthly, there is an installment fee of \$3.00 per month.

☒ Pay Monthly ☐ Pay Annually

☐ By checking this box, I have electronically signed and acknowledge that I have read and agree to MetLife's Application, Assessment, Fraud Warning, Privacy Policy, Terms and Conditions, and Electronic Delivery and Consent notice.



Total Premium	\$27.28
Installment Fees	+ \$3.00
Discounts	- \$2.73
Your Total	\$ 27.55

Monthly Premium

✓ One Discount Applied

PURCHASE PLAN

Or call 866-937-7367

Please review and purchase to activate your plan.

Congratulations

You did it! Thank you for making your pet's health a priority.

Your policy confirmation(s) should be emailed to you immediately. If you have any questions about your policy, feel free to give us a call: 866-937-7367

PRINT THIS PAGE SAVE FOR RECORDS EXIT

YOUR POLICY FOR ARCHIE

Mixed Breed • 4 years • Male • Apricot • Medium

Policy Number: PFM1320375

Your Rate:	\$ 27.55 / per month (\$ 39.55 / first month)
Annual Limit:	\$2,000
Reimbursement:	80%
Deductible:	\$250
Preventive Care:	No
Accident Coverage Begins:	9/16/2023
Illness Coverage Begins:	9/30/2023



Total Premium	\$27.28
Installment Fees	+ \$3.00
Discounts	- \$2.73
Your Total	\$ 27.55

Monthly Premium

✓ One Discount Applied

COMPLETE MY PETS ACCOUNT SETUP

Or call 866-937-7367

Coverage issued by Metropolitan General Insurance Company ("MetGen"), a Rhode Island insurance company, headquartered at 700 Quaker Lane, Warwick, RI 02886, and Independence American Insurance Company ("IAIC"), a Delaware insurance company, headquartered at 11333 N Scottsdale Rd, Ste 160, Scottsdale, AZ 85454. Coverage subject to restrictions, exclusions and limitations and application is subject to underwriting. See policy or contact MetLife Pet Insurance Solutions LLC ("MetLife Pet") for details. MetLife Pet is the policy administrator. It may operate under an alternate or fictitious name in certain jurisdictions, including MetLife Pet Insurance Services LLC (New York and Minnesota) and MetLife Pet Insurance Solutions Agency LLC (Illinois).