

**PARENTS AND STAFF MEMBERS
ARE RESPONSIBLE FOR:**

- Placing/Removing Equipment
- Boarding the student
- Retrieving the student from the vehicle (If the student can be self-release please get in touch with our **Customer Center** at **(888) 778-3413**)



Our drivers have a wait policy of 5 minutes after the scheduled pick-up. After this, the student will be marked as a 'no-show' and miss the ride.

**ADROIT GUARDIAN APP IS REQUIRED TO
DOWNLOAD. HERE ARE OUR FEATURES:**

- View Scheduled Rides in advance
- View the Driver's information
- Message our Customer Service team
- View Live Ride-Tracking
- Receive Live Route Notifications



Cancel Rides: 2 hours in advance is strongly recommended.



Any changes (adjustments, pick-up/drop-off times etc.) must be approved by the district



To request an additional ride, refer to your District for approval



Address changes must be submitted to the school district for approval 2 weeks in advance

ADROIT POLICY: The driver is only to wait 5 minutes past the scheduled pick-up time, no food or drink inside the vehicle, the student's belongings should be put in the front seat or trunk of the vehicle, and the ADROIT Guardian application is required during the use of the service.

Please use the following QR to download the **ADROIT GUARDIAN** app.



App Store



Play Store