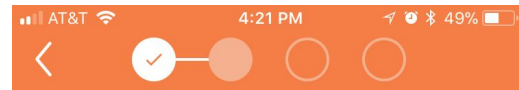


How to Monitor a Ride on HopSkipDrive

CareGiver

- 1) Download the app and sign up for an account, using the same phone number that you provided as an emergency contact for the child who is riding with HopSkipDrive.



Email Address

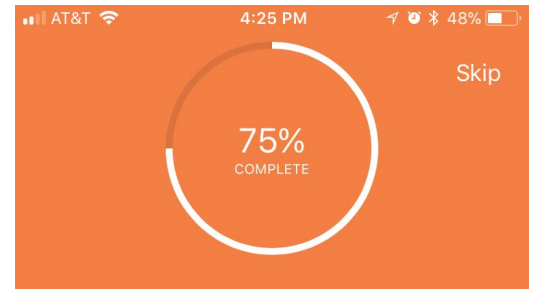
amanda+5@hopskipdrive.com

Phone Number

(310) 555-1212

Next

- 2) When you see the button that says 'Add Rider', you can click 'Skip' in the upper right hand corner. You do not need to add a rider to your account in order to monitor rides scheduled by another account holder.
- 3) When you click on 'Skip,' the next screen displayed will be 'Upcoming Rides.' If your rider has any rides scheduled, you will see them listed here. The rides not scheduled by you will be labeled 'You are monitoring this ride.'
- 4) You will be able to view the ride and CareDriver information and see if a CareDriver has claimed the ride by clicking on the ride in your monitoring list. You will not be able to edit or cancel rides you are monitoring, all requests like that should go to HopSkipDrive support.
- 5) If you would like to schedule rides for your rider in addition to those being scheduled by someone else, you will need to create a new rider and schedule those rides in your app. Please note you will be responsible for the cost of any rides you schedule.



Let's add your riders & their locations
 It's quick, easy and will save you time later.

Add Rider

