



Welcome to EverDriven

Hello,

As the CEO of EverDriven, I'd like to take a moment to introduce you to our company, and let you know that we are grateful for the opportunity to be part of your child's day.

At EverDriven, we specialize in the safe transportation of children with unique transportation needs to and from school.

Our mission is to deliver safe, reliable, high-quality transportation for your child as it will help prepare them to do well both in the classroom, and at home.

We understand that you may have some questions, and we want to make sure that you feel comfortable with our company before your child's transportation begins.

This guide will help you get to know us a bit better and will help you understand what to expect from EverDriven. Should you have any additional questions or concerns, our team is here to help!

Thank you for trusting us to be part of your child's day and we look forward to serving their unique needs.

Sincerely,

A handwritten signature in blue ink that reads "Mitch Bowling".

Mitch Bowling
Chief Executive
Officer, EverDriven

About EverDriven

EverDriven is the leading national transportation solutions company that specializes in providing personalized transportation services for children with specific transportation needs. Because this highly specialized service is what we do every day, we are able to offer a level of personalized services others simply cannot match. We are dedicated to ensuring the safe transport of every child to and from school, without compromise.

About the Student Experience

For more than 20 years, EverDriven has transformed the lives of families with personalized transportation for students to and from school. Because this is our sole focus as a business, we offer families an unparalleled level of care across the country.

The majority of students travel with the same driver and vehicle every day, which anchors their school day in consistency. Not only do we consider your child's physical needs, but we also want to make sure they're comfortable and content. Personal details, including whether there's a stuffed animal that should always come along for the ride, are important to drivers and our team.

Our Commitment to Safety

We go the extra mile in our safety procedures, which either match or exceed state and district-level requirements for drivers, monitors, and vehicles. These uncompromising safety standards are the pride of our team members and continue to drive industry norms.

Drivers and Monitors

Drivers complete an extensive mandatory educational course that ensures they're ready to provide day-to-day support. Both drivers and monitors also meet the following requirements:

- Valid driver's license (for drivers) or government-issued IDs (for monitors)
- Current registration and required insurance (for drivers)
- Ongoing DMV record review (for drivers)
- Ongoing criminal background check
- Enrolled in drug and alcohol testing or monitoring program
- Compliant with all state and district requirements

Vehicles

EverDriven has access to a range of safe vehicles that support every child from wheelchair-accessible vans to SUVs. We consider necessary seating arrangements, wheelchair accessibility, and space for a nurse or aide when pairing students with their ideal driver and vehicle.

All vehicles comply with safety standards and checks:

- Current registration
- Third-party vehicle inspection
- EverDriven 51-point vehicle inspection
- Vehicles are safe, well-maintained, and clean
- Operational heating and air-conditioning system
- Meets all additional standards required by the school district



How To Get Started

We're committed to making your child's transportation experience as seamless and safe as possible. Follow these steps to get everything set up and ensure a smooth start:

1

Confirm Transportation

We will reach out via text message to confirm the details of your child's ride to and from school. If we don't hear from you, we'll give you a call. We will also call you to confirm details and sizing of safety equipment.

2

Get the EverDriven VIP App

Our app enables parents to track their children's location en route to school, ensuring transparency. It also lets you cancel a trip up to two hours before the scheduled pick-up time.

3

Communicate About Changes

If you need to change your child's schedule or have special requests about accommodations, switching drivers, or changing a route, please reach out to your school district.

4

Be Ready for Pick-Up

Please meet your student's driver at the scheduled pick-up time in a visible location the same way you would meet a school bus. We're excited to help your student start their day! Unfortunately, the driver may need to leave if they do not see your child in order to get other students to school.

5

Meet Your Student for Drop-Off

Please meet your student's driver at the scheduled drop-off time in a visible location. If an authorized adult is not present to receive the student, the driver will call the school district to get a new drop-off location.



Get the app
today!

At EverDriven, our goal is to support parents and families in giving their children the best education.

If you have questions about the app or your student will be running late, call EverDriven at 855-844-1450.

If you'd like to request an ongoing schedule or address change, please call your district at 281-396-2165.

For general transportation questions, call 281-396-7441.

