



Book	Policy Manual
Section	200 Pupils
Title	Student Complaint Process
Code	219
Status	Active
Adopted	August 20, 2012

Purpose

The Board recognizes that students have the right to request redress of complaints. In addition, the Board believes that the inculcation of respect for established processes is an important part of the educational process. Accordingly, individual and group complaints shall be recognized, and appropriate appeal procedures shall be provided.

Definition

For purposes of this policy, a **student complaint** shall be one that arises from actions that directly affect the student's participation in an approved educational program.

Authority

The Board and its employees shall recognize the complaints of students, provided that such complaints are submitted according to the established administrative regulations developed by the Superintendent or designee.

At each level the student shall be afforded the opportunity to be heard personally by the school authority.

A student shall not be subjected to any retaliation because of filing a complaint. If it is concluded that a student has knowingly made a false complaint under this policy, such student shall be subject to disciplinary action.

Legal	24 P.S. 510
	Pol. 000
	Pol. 218