EQUIFAX | Workforce Solutions

Message to the Verifier

We have received your request for a verification of employment and/or income on a Company USA employee.

Please note our organization has selected The Work Number® service from Equifax to help provide automated income and employment verifications. Please visit www.theworknumber.com, email twninfo@equifax.com or call The Work Number Client Service Center at 1-800-367-5690.

How to Use The Work Number

New to The Work Number?
In order to verify income and employment go to www.theworknumber.com to view our many different verification services and get started now.

Click on **Get Started** and choose one of the following:

- Employment and Income Verifications – Verify someone's employment, income or work history
- Social Service Verifications - Determine someone's eligibility for government assistance

Already have access to The Work Number Database?

- Visit www.theworknumber.com and login to your account

Website and Voicemail Messages to the Verifier

Note for HR Contact: We recommend updating your agency website and setting up a pre-recorded outgoing message as seen below.

Suggested Website Message:

We use The Work Number® from Equifax to help complete requests for verification of employment and income for our employees. Please visit www.theworknumber.com, email twninfo@equifax.com, or call 1-800-367-5690.

Suggested Recorded Voicemail Message:

Thank you for calling Company USA. We use The Work Number® from Equifax to help complete requests for verification of employment and income for our employees. Please visit www.theworknumber.com, email twninfo@equifax.com, or call 1-800-367-5690.

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