

Time	Saratoga 1	Saratoga 2	Saratoga 3	Alabama	Travers	Broadway 1	Broadway 2	Broadway 3	Broadway 4
7:30am-8:30am	BREAKFAST			 All-District Conference					
8:00am-9:00am	Opening Remarks								
9:00am-9:30am	Vendor Booth Visits								
9:30am-10:20am	SchoolTool: Online Registration			RIC Lead Session <i>*By invite only</i>	MOOV: A Paradigm Shift in Attendance & School Safety	Advanced Analytics: Future of AA	SchoolTool: Attendance Refactor	MTSS Edge: Documenting RTI Meetings	ClearTrack: Demo (101)
10:30am-11:20am	SchoolTool: Custom Exports			Advanced Analytics: RIC Staff: Regional Successes	Ed Vistas: Breaking Language Barriers: Delivering Student Reports to Every Family		SchoolTool: Data Integrations	MTSS Edge: Supporting Your Staff	ClearTrack: New Features
11:30am-12:30pm	LUNCH								
12:40pm-1:30pm	Room Transition	MTSS Edge: New Features	SchoolTool: BOCES	Mindex: Ed-Fi <i>*By invite only</i>	SchoolTool: Quality of Life	Advanced Analytics: Organizing Your Data for Authoring	MTSS Edge: Demo (101)	ClearTrack: Word Letters 101	
1:40pm-2:30pm	SchoolTool: Security Tips & Tricks	SchoolTool: Standards-Based Grading	Advanced Analytics: Bringing Data into AA	AWS: AWS QuickSuite & Mindex AA: Secure, AI Powered Analytics for Education	Advanced Analytics: 101	SchoolTool: Leveraging SchoolTool for Summer Program Management	MTSS Edge: Class List Maintenance	ClearTrack: Spring/Summer Maintenance	
2:40pm-3:30pm	SchoolTool: CCCR/NY Inspires		SchoolTool: Service Delivery Office Hours	ClassLink: Bridging System to Drive Impact: SchoolTool, ClassLink, & the power of APIs	Advanced Analytics: Gen BI & Author Session	Advanced Analytics: Newest Dashboards	MTSS Edge: Leveraging the Review Universal Scores Screen	ClearTrack: Data Warehouse Reporting	



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Quality of Life Updates

Quality of Life

Agenda

- Quality of Life Team
- Readout of UG Exercise Results
- Demos and Roadmap
- Where Do We Go from Here?



Meet the Development Teams!

Feature Based Approach

Advanced Analytics

- Focusing on dashboards, feature improvements, and closing legacy gaps

Online Registration

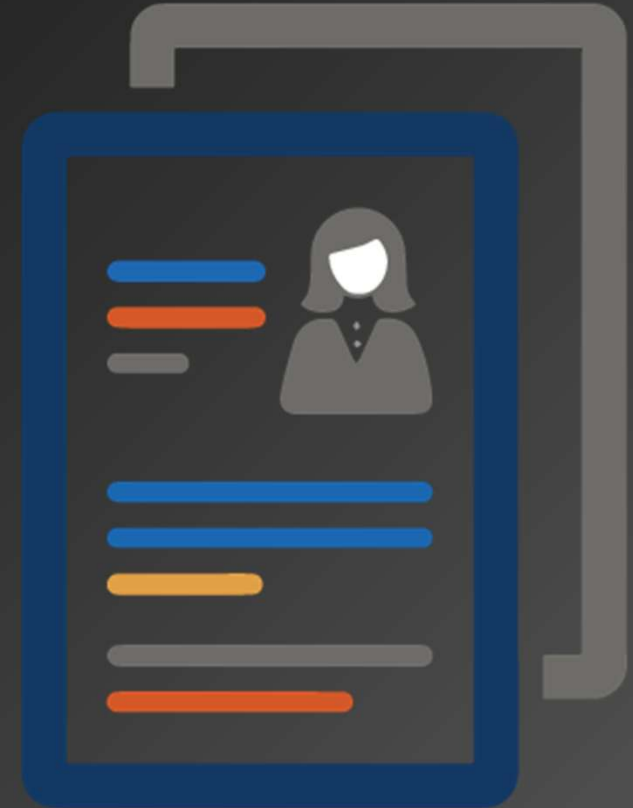
- Refactoring the Online Registration functionality

College, Career, & Civic Readiness

- Refactoring and replacing the current Graduation Requirements sub-module

Quality of Life

- Responding to the common issues and pain points of all our users





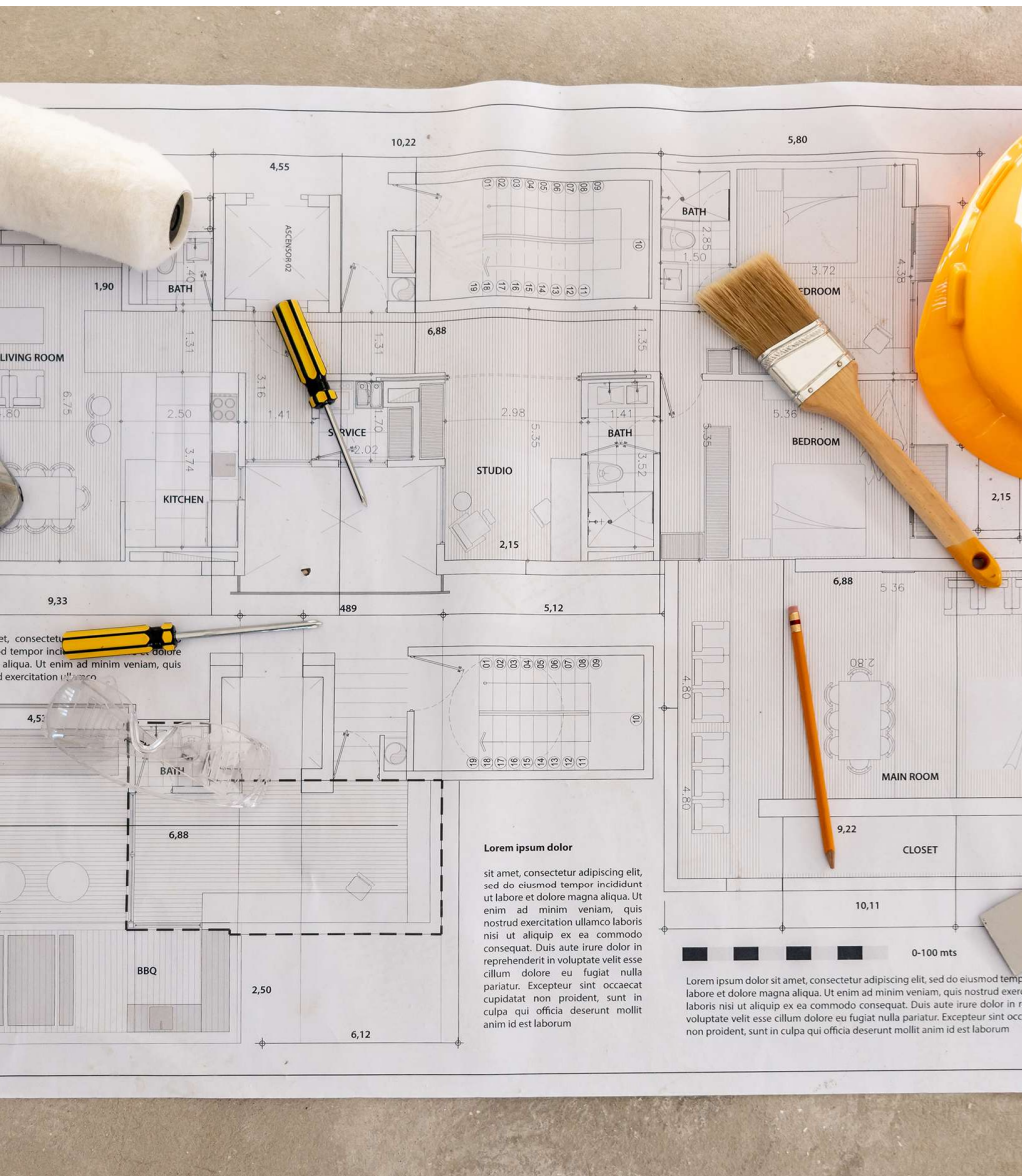
QoLTeam

Why did we add this team?

- Level of involvement in feature requests – NPS Score: 2
- Received feedback that time was spent on roadmap rocks and not enough spent on bugs/smaller features

Addressing the Issues

- Updated internal processes for evaluating feedback
- New UG exercise from the fall
- Increasing feedback touchpoints



QoLTeam

Work completed so far

- 80+ bug fixes since start of SY
- School year drop downs
- Mass add subject comments and copy avg for SBG
- Infraction Response Template work
- Hybrid report card cleanup
- State reporting requirements
- MFA email updates
- More custom alert options (coming March 31st!)



UG Readout

Spending Activity

- Feature importance varied region by region
- Syracuse included in direct numbers

Feature	CNYRIC	Direct	EduTec	GST	MHRIC	Monro	MORIC	Long Isla	NERIC	SCRIC	Total Spendii
Schedule Reports – Ability to Print grouped by Period, not just Homeroom	11%	0%	17%	17%	8%	14%	22%	14%	15%	23%	14%
Advanced Analytics – Restricting Individual Canned Dashboards	8%	73%	7%	6%	0%	3%	7%	0%	4%	4%	11%
Grade Book – Report Card View Option	7%	0%	0%	18%	28%	12%	14%	16%	6%	17%	12%
Grade Book - Audit Report or Dashboard to track Teacher usage	13%	18%	0%	4%	3%	18%	14%	21%	7%	10%	11%
Custom Alerts – More Icon Options	9%	0%	18%	1%	19%	10%	9%	13%	11%	5%	9%
Student Record – Audio Playback of Name Pronunciation	19%	0%	8%	9%	4%	16%	7%	0%	10%	0%	7%
My Home > Search – Limited quick search module for students	10%	9%	6%	11%	0%	6%	1%	7%	17%	10%	8%
General – Copy Custom Bell Schedule to All Cycle Days	0%	0%	19%	0%	15%	0%	10%	0%	6%	19%	7%
Grade Book – Marking Period Date Ranges When Creating Assignments	10%	0%	4%	12%	5%	9%	7%	7%	2%	6%	6%
Student Record – Launch FrontLine RTI doc just like an IEP	6%	0%	13%	10%	0%	0%	0%	0%	4%	5%	4%
Student Record – Nickname Field Access for more users, not just in Census	8%	0%	2%	0%	0%	11%	0%	7%	0%	1%	3%
Medical – Print Medical Alerts by Homeroom in Batch	0%	0%	7%	0%	0%	0%	0%	0%	12%	0%	2%
Medical – Dashboard for Daily Visits and Meds Distributed	0%	0%	0%	12%	5%	0%	0%	0%	0%	0%	2%
UDS and Custom Alerts– Add Hyperlink Functionality	0%	0%	0%	0%	11%	0%	0%	0%	0%	0%	1%
Scheduling – Student IDs and Counselor on “Free Period Report”	0%	0%	0%	0%	2%	0%	9%	0%	0%	0%	1%
Medical – Student Visits: Ability to enter multiple or summary of symptoms	0%	0%	0%	0%	0%	0%	0%	0%	5%	0%	1%
Alternate Enrollments – Unique Permission to Enter Alt.	0%	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%

QoL Team: Upcoming Plans

Based on the UG spending activity, NYS requirements, feedback from various district touchpoints, and Zendesk feedback tracking, here is what the team has lined up for the upcoming quarters.

Feature	Targeted Timeline
Grading – Quick Entry arrow key navigation and final exam publish dates	March 31 st Release
NYS Reporting Requirement – PLAN exemption	March 31 st Release
Name pronunciation audio playback (UG exercise)	April Release
Scheduling report by period (UG exercise #1)	April Release
Alternate enrollment summer school scheduling report fixes	May Release
Increase projected enrollment visibility	July Release
Grade Book report card view option (UG exercise)	Summer 2026
Grade Book audit dashboard and restricting canned dashboards (AA Team) (UG exercise)	Summer 2026

Sneak Peak

Student Schedule Report

Mindex HS > High School > 2025-2026

Report Format: 1 MHS Fall Standard Schedule Print: ☒ Current Schedule ☐ Pending Schedule

Search By: ☒ All Students

☐ Per Home Room

☐ Per Grade

☐ By Student

Sort By: ☐ Student ☐ Home Room ☐ Counselor ☐ Grade ☐ Zip Code ☐ Home District ☒ Period

Cycle Day: Cycle A

Period: 1

Menu

Search...

Mindex City F

Personal Information

Andrew L. Murphy



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First: Andrew

Middle: L

Last: Murphy

Gender: Female

Assigned Sex at Birth: Male

DOB: 10/24/2005

1st Language: English

Email: pturner0912@mindex.com

Cycle Day B, Periods 3 To 4 (10:30AM To 1:15PM)

EARLY RELEASE 10:30 In Room 135 Teacher: Mrs. Jones

Created by Alia Porter on 7/19/2013 at 10:59 AM

Modified by Mary Turner on 3/8/2023 at 4:58 PM

Record Student Name

Record the correct way to pronounce the students name. There is a 7 second max to the clip. You can play back and re-record as needed before saving.

STOP

Recording...

▶

0:00 / 0:07

🔊

⋮

SAVE

CANCEL

Feedback Evaluation Process



District/RIC/SAM enters feedback request into Zendesk, including examples and use cases. SD links common requests to one master ticket. **Keep sending feedback to your RIC.**



Requests are reviewed and sized. Priority is set based on type of request, impact, number of common requests, and relevance. **Continue to share feedback at UGs and events with SAMs and colleagues.**

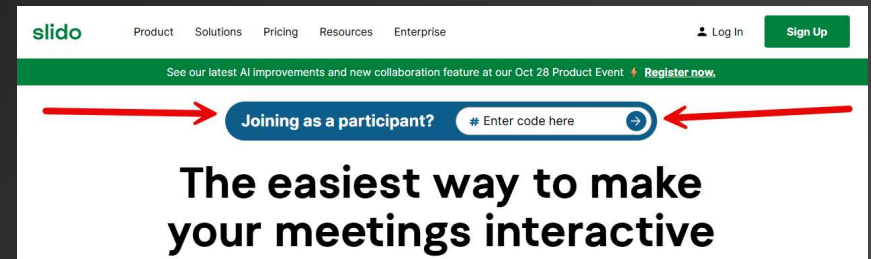


Teams meet monthly to review and discuss requests and work together to prioritize in the backlog. **Updated timelines are shared with RICs and districts during touchpoints.**

Interactive Survey – Please Participate!



Join at slido.com



Enter Code:
357 0283



ST: Quality of Life - After seeing the process play out, how would you rate your level of involvement in the product roadmap now, and moving forward?



ST: Quality of Life - If you were the SchoolTool Product Owner for a day, what is the first thing you would work on or push for?

Quality of Life

What's Next?

- Why haven't you felt involved in the feedback process? Where can we continue to improve?
- Feedback monitoring tool
 - What is important to you?
 - Reviewing options and will consider your feedback
- Knowing the new process, what works for you? What doesn't?





ST: Quality of Life

① The Slido app must be installed on every computer you're presenting from

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