PATIENT RIGHTS & RESPONSIBILITIES

Southern Tech recognizes the importance of developing a relationship of mutual trust between the patient, student, and faculty as dental care providers. As such, Southern Tech offers its patients the following guidelines to form a structure where successful and timely dental care may be given and received.

Patient's Rights

The patient has the right to receive treatment from students, faculty, and staff that is considerate of the patient's dental needs, respectful of their dignity, and mindful of the confidentiality that rightfully exists between the patient and the Southern Tech Dental Hygiene Clinic.

The patient has the right to seek emergency care in accordance with the conditions of their acceptance as a patient.

The patient has the right to be given a clear explanation of the treatment recommended sufficient to obtain an informed consent including cost, alternatives to treatment, benefits and risks of recommended and alternative treatment, and the consequences of refusing treatment.

The patient has the right to refuse treatment. However, upon rejection, the Southern Tech Dental Hygiene Clinic reserves the right to discontinue the patient's treatment in the program if such alternative care is inconsistent or incompatible with the program's mission or treatment philosophy.

The patient has the right to know the rules of Southern Tech and the regulations that apply to his or her conduct as a patient.

The patient has the right to receive only the treatment which supervising faculty deem to be appropriate given the information provided and circumstances observed.

The patient has the right to receive treatment that meets or exceeds the profession's standard of care.

Patient Responsibilities

The patient shall provide, to the best of their knowledge, accurate and complete information about present conditions, past illnesses, hospitalizations, medications, and other matters pertaining to the patient's health. It is also the patient's responsibility to report changes in the condition of their health to the student and supervising faculty.

The patient is responsible for following recommended post treatment instructions given by the student, on behalf of the supervising faculty including follow-up visits. By refusing treatment or in failing to follow post treatment instructions, patient will be responsible for the consequences of their actions.

Treatment can be terminated if patients do not keep scheduled appointments. Other reasons for termination include: failure to accept recommended treatment, unmanageable behavior, consistent tardiness or cancellations, or inability to pay for recommended treatment. All charges must be paid in full at the time services are rendered.

School district, its agents, and employees will not be responsible for any damage or disappearance of patient's property from any cause while it is in the possession of the school district or on school district premises.